

100% Pass Quiz 2026 ISO-9001-Lead-Auditor: Updated QMS ISO 9001:2015 Lead Auditor Exam Test Topics Pdf



Practice questions



Information for learners

This exam is open book

- All references to ISO 9001 refer to the latest issue (ISO 9001:2015).
- A copy of ISO 9001, ISO 19011, course materials, notes and a bilingual dictionary are permitted for reference.
- The practice paper is in five sections. Learners should attempt all sections and all 24 questions. All questions are partially marked.
- Learners may attempt the practice questions up to 99 times.
- These are questions for learners to use ahead of the actual exam. They will familiarise learners with the questions in each section and the layout and functionality of the online exam platform.
- Learners should read each question carefully before answering. Learners are advised to consider the context given in the question as well as the knowledge they have from the course.
- All the questions are based on the learning and enabling objectives detailed in the CQI and IRCA QMS ISO 9001:2015 Lead Auditor course specification (PR328).

Section 1 - Concepts and principles of Management Standards and Systems



1 Please mark each of the following items to the appropriate blank boxes.

To complete the table click on the blank sector you want to complete as it is highlighted in red and then click on the applicable text from the options below. Alternatively you may drag and drop each option to the appropriate blank sector.

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PECB QMS ISO 9001:2015 Lead Auditor Exam Sample Questions (Q126-Q131):

NEW QUESTION # 126

Even though past audits have highlighted a consistently large number of nonconformities within an organisation's design team, the organisation has not varied the frequency or duration of audits on its audit plan.

The decision for whether this situation is acceptable or not should be governed by which of the following?

- A. The availability of competent internal auditors
- B. The organisation's reasoning behind the lack of change to the audit plan
- C. The authority of the audit team leader
- **D. A risk-based approach to the audit programme**

Answer: D

NEW QUESTION # 127

XYZ Corporation is an organisation that employs 100 people. As the audit team leader, you are conducting a certification audit at Stage 1. When reviewing the quality management system (QMS) documentation, you find that quality objectives have been set for every employee in the organisation except top management. The Quality Manager complains that this has created a lot of resistance to the QMS, and the Chief Executive is asking questions about how much it will cost. He asks for your opinion on whether this is the correct method of setting objectives.

How would you respond with the following options? Select three.

- **A. Inform the Quality Manager that you will comment on the subject in your audit report.**
- B. Advise the Quality Manager that, as an auditor, you cannot provide advice to the organisation on how it should operate its QMS.
- **C. Advise the Quality Manager to read the ISO 9001 standard and interpret in relation to the organisation's requirements.**
- **D. Advise the Quality Manager that you will raise an opportunity for improvement if the quality objectives are not addressed properly.**
- E. Indicate that ISO 9001 requires a minimum of two quality objectives.
- F. Suggest asking the certification body for guidance on this matter.
- G. Suggest that the Quality Manager obtains external consultancy on the use of quality objectives.
- H. Suggest that all employees undertake a training course on ISO 9001.

Answer: A,C,D

Explanation:

According to the ISO 9001:2015 standard, clause 6.2.1 requires organizations to establish quality objectives at relevant functions, levels, and processes needed for the quality management system. The quality objectives must be consistent with the quality policy and the strategic direction of the organization. The quality objectives must also be measurable, monitored, communicated, and updated as appropriate.

In this scenario, the Quality Manager of XYZ Corporation has set quality objectives for every employee in the organization except top management. This has created a lot of resistance to the QMS, and the Chief Executive is asking questions about the cost and the method of setting objectives. The Quality Manager asks for your opinion as an auditor on whether this is the correct method of setting objectives.

As an auditor, you cannot provide advice to the organization on how it should operate its QMS. Your role is to assess the conformity and effectiveness of the QMS against the requirements of the standard and the organization's own policies and objectives. Therefore, you should respond with the following options:

B: Advise the Quality Manager to read the ISO 9001 standard and interpret in relation to the organization's requirements: You can suggest that the Quality Manager should familiarize himself with the requirements of clause 6.2.1 and understand how they apply to his organization. He should also consider the context and the needs and expectations of interested parties when setting quality objectives. He should ensure that the quality objectives are aligned with the quality policy and the strategic direction of the organization.

C: Advise the Quality Manager that you will raise an opportunity for improvement if the quality objectives are not addressed properly: You can inform the Quality Manager that you will evaluate the quality objectives during the audit and check whether they meet the requirements of clause 6.2.1. If you find any gaps or weaknesses in the quality objectives, you will raise an opportunity for

improvement to help the organization improve its QMS. You will also verify whether the quality objectives are monitored, communicated, and updated as appropriate.

D: Inform the Quality Manager that you will comment on the subject in your audit report: You can inform the Quality Manager that you will document your findings and observations on the quality objectives in your audit report. You will also provide a summary of the audit results and any recommendations for improvement.

You will also indicate the level of conformity and effectiveness of the QMS.

These three options would help you to maintain your impartiality and professionalism as an auditor and to provide constructive feedback to the organization

NEW QUESTION # 128

Who assigns a guide to assist the audit team?

- A. The certification body
- B. The auditee
- C. The audit team leader

Answer: B

Explanation:

Comprehensive and Detailed In-Depth Explanation:

According to ISO 19011:2018, Clause 6.4.3 (Roles and Responsibilities of Guides and Observers):

* The auditee assigns a guide to assist the audit team.

* The guide provides logistical support, helps with navigation, and arranges access to necessary personnel and records.

* The audit team leader does not assign the guide, but they may request one.

Reference:

ISO 19011:2018, Clause 6.4.3 (Roles and Responsibilities of Guides and Observers)

NEW QUESTION # 129

Match the process descriptions below to the process names:

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The process by which the accuracy of test equipment is checked against a known standard.		<input type="text"/>
The process by which a product or service is visually examined to determine conformity to requirements.		<input type="text"/>
The process by which data is examined in detail to reach a specific answer or answers.		<input type="text"/>
The process by which a parameter of a product or service is examined to determine a specific value.		<input type="text"/>

To complete the table click on the blank section you want to complete so it is highlighted in red and then click on the applicable text from the options below. Alternatively you may drag and drop each of the following process names to the descriptions:

Sampling Calibration Evaluation Monitoring Analysis Measurement

Answer:

Explanation:

Match the process descriptions below to the process names:

The process by which the accuracy of test equipment is checked against a known standard.		Calibration
The process by which a product or service is visually examined to determine conformity to requirements.		Evaluation
The process by which data is examined in detail to reach a specific answer or answers.		Analysis
The process by which a parameter of a product or service is examined to determine a specific value.		Measurement

To complete the table click on the blank section you want to complete so it is highlighted in red and then click on the applicable text from the options below. Alternatively you may drag and drop each of the following process names to the descriptions:

Sampling Calibration Evaluation Monitoring Analysis Measurement

Explanation:

A white background with black text Description automatically generated

The process by which the accuracy of test equipment is checked against a known standard.	<input type="radio"/>	Calibration
The process by which a product or service is visually examined to determine conformity to requirements.	<input type="radio"/>	Evaluation
The process by which data is examined in detail to reach a specific answer or answers.	<input type="radio"/>	Analysis
The process by which a parameter of a product or service is examined to determine a specific value.	<input type="radio"/>	Measurement

NEW QUESTION # 130

The procedures of an organisation require that all purchase orders have to be signed by the Purchasing Manager, or, in her absence, by the Production Manager. During an audit carried out in November 2020, an auditor determined that during three weeks in February 2020, the purchase orders were not signed. You raise a nonconformance under Clause 8.4.3 of ISO 9001:2015. Which one of the following answers would you accept as a 'correction' from the Purchasing Manager?

- A. I will sign all the purchase orders now. It will take some time to print them since they are on a backup disk, but I will get them done before the end of the audit.
- B. During those weeks, as I was on holiday, the production manager should have signed those purchase orders. As a correction to this particular nonconformity, I will ask him to sign them.
- C. All products related to those purchase orders have already been successfully used during the first quarter of 2020, therefore there is no need for correction. We will only take corrective action.
- D. I do not accept the nonconformity. Anything I may ask my employees to do will be seen as another piece of evidence that complying with ISO 9001 requirements is a bureaucratic valueless burden.

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Correct Option D - "I will sign all the purchase orders now."

This response represents an immediate correction in accordance with ISO 9001:2015 Clause 8.4.3 - Information for external providers, which requires control over procurement documentation. The absence of required authorisation (signature) is a nonconformity in executing the organization's purchasing procedure.

Clause 8.4.3 specifically mandates that the organization:

"Shall communicate to external providers its requirements for:

a) the processes, products and services to be provided;

b) the approval of:

* products and services;

* methods, processes, and equipment;

* the release of products and services."

The purchase order process includes documented approval, which in this case was defined internally as a signature by the Purchasing or Production Manager. Signing the documents retroactively, while not ideal, is a correction to bring the documentation back into compliance and resolve the immediate issue.

Why Other Options Are Incorrect:

* A. "No correction needed": Dismissing the nonconformity based on product performance fails to address the lack of documented control, violating Clause 8.4.3 and internal procedures.

* B. "I will ask the Production Manager to sign them now": This option shows intention but lacks immediacy and ownership. Also, backdating signatures without traceability can be ethically questionable.

* C. "I do not accept the nonconformity": This reflects noncompliance and a poor quality culture, contradicting ISO 9001's Clause 5.1.1 (Leadership commitment).

References:

ISO 9001:2015 Clause 8.4.3 - Information for external providers

ISO 9001:2015 Clause 5.1.1 - Leadership and commitment

ISO 9001:2015 Clause 10.2.1 - Correction vs. corrective action

NEW QUESTION # 131

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Well, that's the next topic in episode six of our podcast series, ISO-9001-Lead-Auditor Like coworking, the coop field even seems to have their own hyphen issue, with some hyphenating cooperative while others don't.

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