

100% Pass Quiz Efficient Salesforce - Current Slack-Admn-201 Exam Content

Salesforce Admin 201 Exam Practice Questions With Complete Solutions (Latest Updated 2024/2025) Graded 100%

1. What should a system administrator use to disable access to a custom application for a group of users?
 - A. Profiles
 - B. Sharing rules
 - C. Web tabs
 - D. Page layouts - ✓✓A. Profiles

2. Universal Containers needs to track the manufacturer and model for specific car companies. How can the system administrator ensure that the manufacturer selected influences the values available for the model?
 - A. Create the manufacturer field as a dependent picklist and the model as a controlling picklist.
 - B. Create a lookup field from the manufacturer object to the model object.
 - C. Create the manufacturer field as a controlling picklist and the model as a dependent picklist.
 - D. Create a multi-select picklist field that includes both manufacturers and models. - ✓✓C. Create the manufacturer field as a controlling picklist and the model as a dependent picklist.

3. Sales representatives at Universal Containers need assistance from product managers when selling certain products. Product managers do not have access to opportunities, but need to gain access when they are assisting with a specific deal. How can a system administrator accomplish this?
 - A. Notify the product manager using opportunity update reminders.
 - B. Enable opportunity teams and allow users to add the product manager.
 - C. Use similar opportunities to show opportunities related to the product manager.
 - D. Enable account teams and allow users to add the product manager. - ✓✓B. Enable opportunity teams and allow users to add the product manager.

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Salesforce Certified Slack Administrator Sample Questions (Q100-Q105):

NEW QUESTION # 100

What are two reasons why a company would be interested in using SAML single sign-on (SSO) to authenticate its users on Slack?
(Select the TWO best answers.)

- A. It is a standard security feature that is available on all of Slack's paid plans.
- B. It replaces the need for your admins to have to set up an identity provider (IdP) for Slack.
- C. It allows employees to use the same login credentials they already use for other applications.
- D. It gives organizations more control over their security policies, including password format requirements.
- E. It allows your organization to control the encryption keys to your users' data within Slack.

Answer: C,D

Explanation:

SAML SSO provides:

"Organizations with more control over their authentication policies, including password requirements, session durations, and login behaviors."

"Employees can use their existing login credentials for all applications, including Slack, through SSO integration with the identity provider." Option B is wrong because SSO depends on having an IdP in the first place. Option C is incorrect because SSO is available only on certain Slack paid plans (not all). Option E refers to Enterprise Key Management (EKM), not SSO.

(Reference: Slack Administration Study Guide - Single Sign-On (SSO) Benefits)

NEW QUESTION # 101

You're a Workspace Admin for your organization's Slack Business+ instance. You need to report on the number of both daily and weekly active users within your workspace in the last 30 days.

Where can you find this information?

(Select the best answer.)

- A. Workspace analytics dashboard
- B. Analytics members dashboard
- C. Org analytics dashboard
- D. Message activity analytics

Answer: A

Explanation:

According to Slack official documentation:

"Workspace analytics allows Workspace Owners and Admins to view data about members, channels, and activity within the workspace, including daily and weekly active users." The Org Analytics Dashboard (A) is only available in Enterprise Grid. The Analytics Members Dashboard (C) focuses on member-specific stats, and Message Activity Analytics (D) focuses specifically on message data, not user activity overall.

(Reference: Slack Administration Study Guide - Workspace Analytics Overview)

NEW QUESTION # 102

You're the Primary Owner of your company's Slack Business+ workspace. You need more assistance managing users and channels, so you task the Head of IT with these duties.

In order to be able to perform these duties, what is the role with the fewest privileges that the Head of IT should be assigned?
(Select the best answer.)

- A. Member
- B. Workspace Owner
- C. Org Admin
- D. Workspace Admin

Answer: D

Explanation:

According to Slack role definitions:

"Workspace Admins can manage members, channels, and settings for the workspace without the broader privileges of Workspace Owners or Org Admins." Org Admin (A) is too high-level for this task on Business+ (Org Admin is primarily an Enterprise Grid role).

Workspace Owner (C) has more extensive authority, including transferring workspace ownership. Member (D) cannot manage users or channels.

(Reference: Slack Administration Study Guide - Roles and Permissions)

NEW QUESTION # 103

You're a Workspace Admin, and you want all new users to be added to several important channels when they first log in.

What should you do to ensure new users automatically join these channels?

(Select the best answer.)

- A. Train managers to add their new hires to the important channels as part of the new employee onboarding process.
- B. Create a workflow that sends a welcome message promoting the most important channels within your company to new users.
- C. Post and pin all of the important channels in your #general channel for new users to see when they first log in to Slack.
- D. Add important channels to your workspace's default channels.

Answer: D

Explanation:

Slack officially supports configuring Default Channels for workspaces:

"Default channels are channels that new members will automatically join when they first sign in to Slack." Creating workflows (A) or pinning channels (B) are helpful for awareness but don't enforce automatic joining.

Training managers manually (C) is inefficient and prone to errors.

(Reference: Slack Administration Study Guide - Managing Default Channels)

NEW QUESTION # 104

As an Org Admin in your organization's Slack Enterprise Grid instance, you manage the existing four workspaces. Since your org is rapidly growing, you need a way to communicate upcoming trainings that are available to the entire company.

What is the best action to ensure these communications are seen in each current and future workspace?

(Select the best answer.)

- A. Create an org-wide channel dedicated to company trainings.
- B. Have each Workspace Admin post in the correct public training channel.
- C. Create a multi-workspace channel for training that exists in each workspace.
- D. Create a Slack Connect channel dedicated to company trainings.

Answer: A

Explanation:

According to Slack Enterprise Grid administration best practices:

"Org-wide channels allow messages to be broadcast to every member of an Enterprise Grid organization, across all current and future workspaces." Creating an org-wide channel ensures that the training communications are visible everywhere, without needing coordination with individual Workspace Admins or external partners. Multi-workspace channels (B) are helpful but only span selected workspaces, not automatic inclusion in all future workspaces.

(Reference: Slack Administration Study Guide - Org-wide Channels)

NEW QUESTION # 105

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