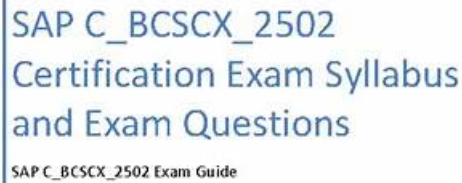


C-BCSCX-2502 Valid Test Topics - C-BCSCX-2502 Exam Preview



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The SAP C_BCSCX_2502 Certification Guide provides a comprehensive overview of the Positioning SAP Business Suite via SAP Customer Experience Solutions exam. This document covers key exam details, including structure, syllabus, passing criteria, and recommended preparation resources. Additionally, it includes a set of sample questions with answers to help candidates familiarize themselves with the exam format. By using this guide, SAP professionals can effectively prepare for the certification, enhance their expertise in SAP Customer Experience solutions, and achieve a high score in the final exam.

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SAP C-BCSCX-2502 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Articulating Value and Business Outcomes: This subtopic evaluates the Consultant's skill in communicating the overall value of the SAP Customer Experience portfolio. It includes the ability to demonstrate how the integrated solutions lead to stronger customer engagement and ultimately support the achievement of key business outcomes.
Topic 2	<ul style="list-style-type: none">Understanding the SAP Customer Experience Portfolio: This subtopic assesses the Presales Consultant's ability to grasp the structure and components of the SAP Customer Experience (CX) portfolio. It involves recognizing the key solution areas—commerce, customer data, marketing, sales, and service and understanding how they form a unified offering aimed at enhancing customer relationships.

Topic 3	<ul style="list-style-type: none"> • Integration Across CX Solutions: This part focuses on how the various SAP CX solutions work together as an integrated system. It examines the Presales Consultant's understanding of how integration among commerce, customer data, marketing, sales, and service solutions enhances consistency, efficiency, and personalization across customer interactions.
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SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions Sample Questions (Q30-Q35):

NEW QUESTION # 30

Which SAP Customer Experience solution helps accelerate sales cycles and boost conversion rates by leveraging a powerful deal prediction engine?

- A. SAP Customer Data Cloud
- B. SAP Customer Data Platform
- C. SAP Emarsys
- **D. SAP Sales Cloud Version 2**

Answer: D

NEW QUESTION # 31

Which application would you recommend to manage the customer consent and preference lifecycle?

- A. SAP Sales Cloud Version 2
- **B. SAP Customer Data**
- C. SAP Emarsys
- D. SAP Commerce Cloud

Answer: B

NEW QUESTION # 32

Which SAP solutions help to drive profitable growth by pairing SAP Customer Experience and SAP Business Technology Platform?
Note: There are 3 correct answers to this question.

- A. SAP Successfactors
- **B. SAP Cloud ALM**
- **C. SAP Customer Data Cloud**
- **D. SAP Analytics Cloud**

Answer: B,C,D

NEW QUESTION # 33

Which feature is available in SAP Commerce Cloud?

- A. Bounce management for new prospects
- B. Management for intercompany sales processes
- C. Case processing with registered products
- **D. Product catalog**

Answer: D

NEW QUESTION # 34

Which of the following are some of the benefits of using SAP Business Technology Platform with SAP Customer Experience?

Note: There are 3 correct answers to this question.

- A. SAP Cloud ALM tools and accelerators can be used to help jumpstart a customer implementation.
- **B. SAP Build can be used to create custom apps.**
- C. Business process analysis is available out-of-the-box.
- **D. SAP Integration Suite is available to integrate applications.**
- **E. AI capabilities empower sales & marketing analysts to accelerate decisions.**

Answer: B,D,E

NEW QUESTION # 35

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