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Peoplecert MSP-Practitioner Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Risk and Issue Management: Acquire advanced knowledge of identifying, assessing and managing risks and issues that can impact a programme's success.
Topic 2	<ul style="list-style-type: none">• Quality Management: Understand quality assurance and control processes to ensure that programme deliverables and outcomes meet or exceed defined quality standards.
Topic 3	<ul style="list-style-type: none">• Problem Solving: Develop expertise in addressing complex programme management challenges and resolving issues efficiently and effectively.
Topic 4	<ul style="list-style-type: none">• Resource Management: Learn how to allocate and optimize resources (human, financial and material) effectively, even in complex and changing environments, to achieve programme objectives.

MSP-Practitioner Test Cram Review | Interactive MSP-Practitioner Questions

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Peoplecert MSP Practitioner, 5th edition Exam Sample Questions (Q111-Q116):

NEW QUESTION # 111

For a programme that focuses on Political and societal change which scenario will lead to lower probability of success?

- A. Change to current legislation
- B. Long term societal effects
- C. New legislation reacting to societal trends
- D. Changes to public service delivery model

Answer: B

Explanation:

Programmes aimed at political and societal change face lower success probability when outcomes are vague or have long-term horizons that are difficult to define and measure. The MSP Practitioner explains: "Vaguely defined outcomes decrease probability of success." Long-term societal effects are often uncertain and harder to control, thus reducing the clarity needed for successful programme management and delivery.

NEW QUESTION # 112

The programme is in the 'close the programme' process. All the projects have been successfully completed, and the capabilities have been delivered. However, some of the new sales roles are still to be recruited in order to deliver increased sales. The programme manager has passed the management of this remaining work to the HR Director.

Is this an appropriate action for the programme manager to take, and why?

- A. No, because the SRO should be responsible for disbanding the programme team and closing the programme
- B. Yes, because the remaining recruitment should be handed to the HR Director to ensure that the benefits are realized
- C. Yes, because the impact of closure on the HR Director needs to be understood and managed well
- D. No, because programme information should be up-to-date and archived before the programme can be formally closed

Answer: B

Explanation:

Comprehensive and Detailed 200 to 250 words of Explanation From Exact Extract of project- programme-and-portfolio-management of 5th Edition MSP:

In MSP 5th Edition, a programme can be formally closed even if all benefits have not yet been fully realized, provided that all planned project work is complete and the capabilities have been handed over. When a programme closes, any "residual" or "ongoing" activities required to secure the remaining benefits must be formally transferred to the permanent business operations. Option A is the correct answer. The recruitment of the remaining sales roles is a functional business activity.

Since the programme's projects are complete, it is no longer efficient to keep the programme infrastructure running just for recruitment. By handing this responsibility to the HR Director, the Programme Manager is ensuring that the Business Change Manager (BCM) or relevant operational leader has the support needed to finish the transformation. This is a standard part of the 'Close the programme' process, where the SRO and Programme Manager ensure that the "ownership" of the future state-and any actions needed to reach it-is firmly embedded back into BAU. This ensures that the realization of the "increased sales" benefit is not lost simply because the programme team has finished its work. It represents a successful transition from a temporary programme structure to permanent organizational accountability.

NEW QUESTION # 113

For a business transformation programme, which of scenarios will lead to high probability of success?

- A. Process change affecting technology and structures
- B. Changing historical work practices
- C. Internal, external and customer behavior
- D. New products or services

Answer: A

NEW QUESTION # 114

Which of following documents are parts of governance themes?

- A. Blueprint, Requirement Specification
- B. System and product specification
- C. Blueprint, Vision, Quality management strategy
- D. Business Case, Programme mandate

Answer: C

NEW QUESTION # 115

The programme is in the 'deliver the capabilities' process in Tranche 3. Engineering staff have been installing the new water meters. As a result, fewer staff than planned have attended the first few training courses, delivered as part of the Training Project. If this trend continues, realization of the reduced costs could be delayed. The programme manager has asked the CEngO to schedule this routine work so that the engineers can attend training courses in the future.

Which theme is MOST relevant to this situation, and why?

- A. Justification, because further delays to the training courses will start to impact programme costs, affecting the business case
- B. Justification, because the delays to the training courses could impact how quickly the reduced costs are realized
- C. Decisions, because the problem with the delayed training courses is causing a delay to delivery of the programme benefits
- D. Decisions, because the programme manager is responding to possible delays to the training courses affecting programme benefits

Answer: B

Explanation:

Comprehensive and Detailed 200 to 250 words of Explanation From Exact Extract of project- programme-and-portfolio-management of 5th Edition MSP:

The Justification Theme in MSP 5th Edition is concerned with the ongoing viability of the programme and the realization of the benefits that justify the investment. A critical aspect of this theme is the monitoring of the Benefit Realization Plan. If events occur that threaten the timing or magnitude of benefits, it directly impacts the programme's justification.

In this scenario, the failure of engineering staff to attend training is not just a scheduling issue; it is a threat to the realization of reduced costs. Option C is the correct answer because the Justification theme requires the programme manager to identify when the "pathway to benefits" is compromised. If staff are not trained, they cannot adopt the new ways of working, which delays the benefits. This delay must be addressed to protect the Business Case. While the programme manager is making a decision (Option A), the reason this situation is significant in an MSP context is that it affects the fundamental justification of the programme. The Justification theme ensures that the SRO and Programme Manager remain focused on the "why" of the programme-the benefits-and take action when those benefits are at risk of being delayed or lost due to operational conflicts between routine work and programme requirements.

NEW QUESTION # 116

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