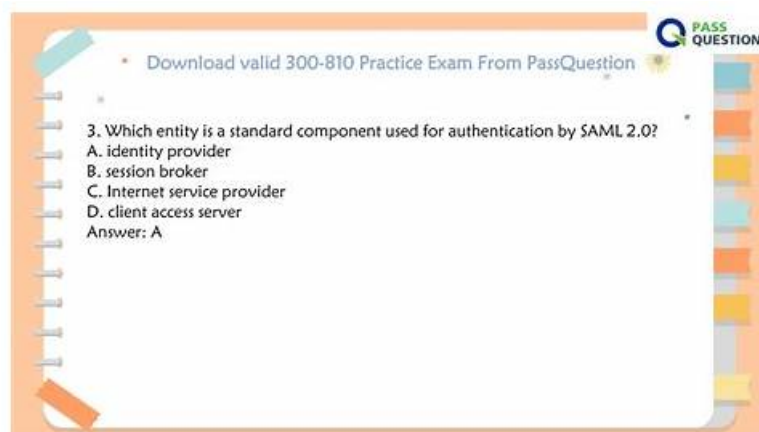


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Implementing Cisco Collaboration Applications (300-810) Exam Intro

The **300-810 exam** is associated with the CCNP Collaboration and Cisco Certified Specialist - Collaboration Applications Implementation certifications.

This exam tests your knowledge of collaboration applications, including:

- Cisco Unity Connection and Cisco Unity Express
- Cisco Unified IM and Presence
- Application clients
- Single sign-on

While preparing for exam aspirants will learn to implement and troubleshoot voice mail and Interactive Voice Response (IVR) solutions using Cisco Unity Connections and Cisco Unity Express

Cisco Implementing Cisco Collaboration Applications Sample Questions (Q294-Q299):

NEW QUESTION # 294

Refer to the exhibit A collaboration engineer is troubleshooting a Cisco Jabber for Windows client issue. The end user is reporting that they cannot control the desk phone from the Cisco Jabber client Which action must the engineer take to resolve this issue?

- A. Associate the User with the desk phone under the user configuration page on Cisco UCM
- B. Select "Primary Line" under the user configuration page on Cisco UCM
- C. Add the "Allow control of the device from the CTI" option under the desk phone configuration page
- D. Add the "Allow control of the device from the CTI" option under the client services profile configuration page

Answer: C

NEW QUESTION # 295

Refer to the exhibit A collaboration engineer is troubleshooting an issue where a user is reporting that instant messages are not reaching the intended recipient The engineer is unable to see the full instant message in the trace file In which trace in the transaction must the engineer resolve this issue?

- A. XCP Connection Manager
- B. Client Profile Agent
- C. XCP Router
- D. Presence Engine

Answer: C

NEW QUESTION # 296

SAML 2.0 uses a component called SAML profile to support well-defined use cases. Which set of SAML components are included in a SAML profile?

- A. SAML assertions, protocols, and bindings
- B. SAML 2.0 schema, attribute statement, and IdP profile
- C. ADFS version, IdP profile, and user field definitions
- D. SAML 2.0 schema, IdP profile, and SSO version

Answer: A

Explanation:

A SAML profile defines a specific use case for SAML, and it includes the SAML assertions (the statements about a user), the protocols (how the assertions are requested and delivered), and the bindings (the transport mechanisms used, such as HTTP POST or redirect). These components together specify how SAML is implemented for that use case.

NEW QUESTION # 297

Drag and drop the events for an on-premises Jabber SAML SSO flow from the left into the correct order on the right.

Answer:

Explanation:

NEW QUESTION # 298

Which Cisco IM and Presence service must be activated and running for IM Presence to successfully integrate with Cisco Unified Communications Manager?

- A. Cisco DHCP Monitor Service
- B. Cisco AXL Web Service

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