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Microsoft AB-731 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Identify the Business Value of Generative AI Solutions: Covers core generative AI concepts, cost drivers, and business challenges, along with techniques like prompt engineering and RAG that enhance AI value through better data quality, security, and machine learning practices.
Topic 2	<ul style="list-style-type: none">Identify an Implementation and Adoption Strategy for Microsoft's AI Apps and Services: Covers responsible AI principles, governance, and organizational adoption planning, including AI councils, champion programs, and an understanding of Copilot and Azure AI licensing models.
Topic 3	<ul style="list-style-type: none">Identify Benefits, Capabilities, and Opportunities for Microsoft's AI Apps and Services: Focuses on mapping Microsoft's AI ecosystem including Microsoft 365 Copilot, Copilot Studio, and Azure AI Foundry Tools to real business use cases, while leveraging built-in scalability, security, and safety benefits.

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Microsoft AI Transformation Leader Sample Questions (Q47-Q52):

NEW QUESTION # 47

Your company discovers that several employees use personal ChatGPT accounts to assist with work tasks. You are concerned about proprietary data being shared externally.

You need to evaluate the business value of rolling out Microsoft 365 Copilot.

Which capability is a key benefit of using Copilot instead of a personal ChatGPT account?

- A. drafting documents, emails, presentations, and marketing materials
- B. generating ideas and solving issues
- C. analyzing and producing reports based on complex data
- **D. accessing internal data in accordance with existing Microsoft 365 policies**

Answer: D

Explanation:

A major, defining advantage of Microsoft 365 Copilot over a personal ChatGPT account is its deep, native integration with an organization's internal data—including emails, documents, chats, and meetings—while strictly adhering to existing Microsoft 365 security, compliance, and privacy policies.

Here is a breakdown of why this is a critical differentiator:

1. Access to Internal Data ("Grounding")

Microsoft 365 Copilot: Accesses your organization's data via Microsoft Graph. It can summarize, analyze, and create content based on your Word documents, emails in Outlook, spreadsheets in Excel, and meetings in Teams.

Personal ChatGPT: Does not have access to your private company files, emails, or internal systems unless you manually copy and paste that information into the chat.

2. Adherence to Security and Compliance Policies

Microsoft 365 Copilot: Inherits your organization's existing security configurations, such as sensitivity labels, Data Loss Prevention (DLP) policies, and identity-based access controls. If you do not have permission to view a file, Copilot will not use that file to answer your prompt.

Personal ChatGPT: Operates outside your corporate security boundary. Using a personal account to analyze company data can risk leaking confidential information to a third-party, which is typically against corporate security policies.

Reference:

<https://www.microsoft.com/en-us/microsoft-365-copilot/copilot-vs-chatgpt-enterprise>

NEW QUESTION # 48

Your company plans to use generative AI to help build a website that will showcase various existing products.

Which capability best describes a benefit of using generative AI for this project? Select the BEST answer.

- A. analyzing product sales to identify patterns and trends
- **B. creating product descriptions based on product specifications**
- C. translating product descriptions into a different language
- D. designing a new product based on customer requirements

Answer: B

Explanation:

For a product showcase website, the highest-impact, most directly relevant generative AI benefit is content creation at scale - producing consistent, high-quality product copy quickly. Option D matches a core generative AI capability: turning structured inputs (specifications such as dimensions, materials, features, compatibility, and use cases) into natural-language descriptions that are readable, persuasive, and formatted for web publishing. This accelerates catalog onboarding, reduces manual writing effort, and helps maintain a consistent tone and structure across thousands of SKUs.

Option A (translation) is also something generative AI can do, but it is a narrower, secondary capability compared to the primary website need: generating product copy from specs. Option B is predictive/analytical AI rather than generative content creation.

Option C is plausible in ideation, but the scenario is about showcasing existing products, not inventing new ones. Therefore, D is the best answer because it aligns directly with the project's core workflow (product specs # publishable descriptions) and delivers measurable business value through speed, consistency, and reduced content production costs.

NEW QUESTION # 49

Hotspot Question

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

□

Answer:

Explanation:

□ Explanation:

Box 1: Yes

Yes - Microsoft 365 Copilot enable you to index data from multiple sources to make the data available in Copilot.

Microsoft 365 Copilot enables you to index data from multiple external, non-Microsoft sources- such as Salesforce, Jira, Confluence, and enterprise databases-into the Microsoft Graph to make that data available, searchable, and actionable within Copilot. This is primarily achieved through Microsoft Graph Connectors and Copilot Studio.

Box 2: Yes

Yes - You can build custom Microsoft 365 Copilot connector when the available connectors do not meet your data integration requirements.

Building a custom Microsoft 365 Copilot connector is the recommended approach when pre-built connectors do not meet specific data integration requirements, allowing you to bring external, line-of-business data into the Microsoft Graph for Copilot to reason over.

Box 3: No

No - To use Microsoft 365 Copilot connectors, you need a Microsoft Copilot Studio license.

This is not entirely correct. While Microsoft Copilot Studio is a primary tool for managing extensions, you do not necessarily need a standalone Copilot Studio license to use Microsoft 365 Copilot connectors.

Reference:

<https://learn.microsoft.com/en-us/microsoft-365-copilot/extensibility/overview-copilot-connector>

<https://office365itpros.com/2025/09/29/microsoft-365-copilot-connector>

<https://learn.microsoft.com/en-us/microsoft-365-copilot/extensibility/cost-considerations>

NEW QUESTION # 50

Which practice best demonstrates operational governance when implementing AI solutions?

- **A. Monitoring AI outputs for risk and compliance issues**
- B. Allowing unrestricted AI deployment without reviews
- C. Limiting AI usage only to infrastructure teams
- D. Disabling audit logging to improve performance

Answer: A

Explanation:

Monitoring AI outputs for risk and compliance issues helps organizations identify bias, harmful content, privacy violations, and regulatory risks in real time. This ongoing oversight ensures AI systems remain aligned with governance policies, legal requirements, and responsible AI standards throughout their operational lifecycle.

Reference:

<https://learn.microsoft.com/en-us/training/modules/embrace-responsible-ai-principles-practices/3-identify-guiding-principles-responsible-ai>

NEW QUESTION # 51

Which statement accurately describes the difference between a pretrained generative AI model and a fine-tuned generative AI model?

- **A. A pretrained model is trained on broad datasets, while a fine-tuned model is adapted to perform well on a narrower, domain-specific dataset.**
- B. A pretrained model is faster to train than a fine-tuned model because the pretrained model uses fewer parameters.
- C. A pretrained model is optimized for a specific task, while a fine-tuned model is designed for general-purpose use.
- D. A pretrained model requires labeled data, while a fine-tuned model does not.

Answer: A

Explanation:

A pretrained generative AI model is trained initially on a large, broad, and diverse dataset so it learns general language (or multimodal) patterns and capabilities. Fine-tuning then takes that pretrained base and performs additional training on a smaller, task- or domain-specific dataset to specialize behavior- improving performance for a particular use case, tone, style, or domain

