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NAHQ CPHQ PRACTICE TEST WITH COMPLETE SOLUTION

True - answerThe governing body is responsible for setting policy, financial and strategic direction, quality of care, and setting goals and objectives

A. True

B. False

False - answerThe governing body is responsible for implementing strategies and collecting measurements of quality indicators.

A. True

B. False

d. 80% - answerAccording to TJC (2012), how many serious medical errors involved miscommunication between caregivers when patients are transferred or handed-off?

a. 67%

b. 25%

c. 32%

d. 80%

True - answerObservation and documentation of interpersonal and communication skills is an example of an FPPE.

A. True

B. False

True - answerAn example of criteria that might be tracked for OPPE is morbidity and mortality data

A. True

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Free PDF Quiz CPHQ - Certified Professional in Healthcare Quality Examination –High Pass-Rate Test Dump

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The CPHQ exam covers a wide range of topics related to healthcare quality, including healthcare regulations, performance measurement and improvement, patient safety, and leadership. CPHQ exam consists of 140 multiple-choice questions and is

administered over a four-hour period. CPHQ exam is available in computer-based format and can be taken at Pearson VUE testing centers worldwide. Successful completion of the exam leads to certification as a CPHQ, which is valid for two years.

NAHQ CPHQ Exam is an invaluable tool for healthcare professionals who want to advance their careers and make a positive impact on the healthcare industry. It is a rigorous exam that tests a candidate's understanding of healthcare quality practices and principles, and passing it demonstrates an individual's commitment to excellence in healthcare quality management. The CPHQ certification is recognized worldwide and can increase an individual's career opportunities and earning potential.

NAHQ Certified Professional in Healthcare Quality Examination Sample Questions (Q759-Q764):

NEW QUESTION # 759
The performance improvement team developed a prioritization matrix based on the identified improvement opportunities. Based on the information below, what would be the first improvement effort implemented?

- A. Create a paper checklist
- B. Modify the check-in process for patients
- C. Send education to all possible patients
- D. Create a sign-in sheet

Answer: A

Explanation:
Detailed Explanation:
The prioritization matrix suggests selecting high-impact, low-effort actions first, as they provide the most benefit with minimal resources.
Option A: Create a paper checklist
This is a high-impact, low-effort task, making it the most efficient improvement effort to implement first.
References:
Using prioritization matrices, as taught in CPHQ resources, guides quality professionals to choose high- impact, low-effort options first for quick wins.

NEW QUESTION # 760
A hospital's quality professional notices a high 30-day readmission rate for patients with chronic obstructive pulmonary disease (COPD) exacerbation. What is the quality professional's next best step?

- A. Use hot-spotting to identify COPD patients needing case management.
- B. Evaluate the post-discharge instructions for patients with COPD.
- C. Conduct tracers on the discharge process of patients with COPD.
- D. Share readmission data with the hospitalist group.

Answer: B

Explanation:
Detailed Explanation:
Evaluating post-discharge instructions is a targeted intervention that can directly address one of the common causes of readmissions, particularly for chronic conditions like COPD.
Option A: Evaluate the post-discharge instructions for patients with COPD Ensuring that patients receive clear, actionable instructions for managing COPD post-discharge can help reduce readmissions by improving self-management and understanding of follow-up care.
Option B: Use hot-spotting to identify COPD patients needing case management This may be useful but should follow an evaluation of post-discharge protocols to identify initial improvements.
Options C and D:
Sharing data and conducting tracers may help assess general discharge practices but are less targeted for addressing immediate patient education and support needs.
References:
CPHQ study resources and quality improvement literature emphasize evaluating discharge instructions as an effective approach for reducing readmissions in chronic disease management.

NEW QUESTION # 761

A healthcare quality professional can conclude that clinical performance measures in disease specific certification programs are best supported by the

- A. practice guidelines.
- B. licensing requirements.
- C. compliance committee.
- D. regulatory requirements.

Answer: A

Explanation:
Clinical performance measures in disease-specific certification programs are best supported by practice guidelines. These guidelines provide a framework for continuously reliable care. The Joint Commission's commitment to this certification ensures your program meets clinical performance standards for targeted metrics as well as other compliance standards1. Disease-specific certification helps reduce unwanted variations in care and improve the patient experience, improve efficiencies and outcomes at a potential lower cost1. Therefore, practice guidelines play a crucial role in supporting these measures.
Reference: 1

NEW QUESTION # 762

Knowledge about _____ is crucial to making valid judgments about quality of care using either process or outcome measures. If we know that a given clinical intervention was undertaken in circumstances that match those, under which the intervention has been shown to be efficacious, we can be confident, that the care was appropriate and, to the extent of good quality.

- A. Efficacy
- B. Processes
- C. Outcomes
- D. Structure

Answer: A

NEW QUESTION # 763

Typically, patients receive questionnaires from two weeks to four months after discharge from the hospitals. This delay raises concern about the reliability of the patient's memory.
Memory studies have shown that:

- A. The greater the effects of the hospitalization and the nature of the condition are, the lower the patient's ability is to recall health events
- B. None of these
- C. The lower the effects of the hospitalization and the nature of the condition are, the greater the patient's ability is to recall health events
- D. The greater the effects of the hospitalization and the nature of the condition are, the greater the patient's ability is to recall health events

Answer: D

NEW QUESTION # 764

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