

# 최신MSP-Practitioner유효한공부자료덤프공부자료

## 최신 Accredited Professional Process-Automation 무료샘플문 제 (Q53-Q58):

질문 # 53

What are three basic building blocks of Salesforce Flow?

- A. Element
- B. Variables
- C. Constants
- D. Connector
- E. Resource

정답 A,D,E

질문 # 54

Which Process Builder component determines when a process runs?

- A. Action
- B. Screen
- C. Criteria
- D. Trigger

정답 D

질문 # 55

Which of the following three statements are correct regarding Flow interviews?

- A. A flow interview always runs n single instance of n flow.
- B. Any flow interviews that are not in use should be deleted go that user's pending list includes only interviews that they ..
- C. A single flow can have up to 50 different versions.
- D. Only those flow interviews can be deactivated that have been paused at least once.
- E. Users can use browser's Back or Forward buttons to navigate through a flow

정답 D

질문 # 56

How many active versions of a flow can you have at a given time?

- A. 0
- B. Unlimited
- C. 1
- D. 2

정답 A

그 외, Itcertkr MSP-Practitioner 시험 문제집 일부가 지금은 무료입니다: <https://drive.google.com/open?id=10E8zTzG7sjmQPqzX6wmSYh9QIMJkmNPk>

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## Peoplecert MSP-Practitioner 시험요강:

주제	소개
주제 1	<ul style="list-style-type: none"> <li>• Governance and Control: Gain an in-depth understanding of programme governance, including setting up and maintaining governance structures, accountability mechanisms and assurance processes to deliver programme success.</li> </ul>
주제 2	<ul style="list-style-type: none"> <li>• Risk and Issue Management: Acquire advanced knowledge of identifying, assessing and managing risks and issues that can impact a programme's success.</li> </ul>

주제 3	<ul style="list-style-type: none"> <li>Quality Management: Understand quality assurance and control processes to ensure that programme deliverables and outcomes meet or exceed defined quality standards.</li> </ul>
주제 4	<ul style="list-style-type: none"> <li>Resource Management: Learn how to allocate and optimize resources (human, financial and material) effectively, even in complex and changing environments, to achieve programme objectives.</li> </ul>
주제 5	<ul style="list-style-type: none"> <li>Programme Management: Develop expertise in programme management best practices, mastering principles, themes and processes to help organizations manage programmes effectively.</li> </ul>

>> MSP-Practitioner유 효한 공부자료 <<

## MSP-Practitioner시험대비 인증공부자료, MSP-Practitioner최고품질 덤프 샘플문제 다운

일반적으로MSP-Practitioner인증시험은 IT업계전문가들이 끊임없는 노력과 지금까지의 경험으로 연구하여 만들어 낸 제일 정확한 시험문제와 답들이니. 마침 우리Itcertkr 의 문제와 답들은 모두 이러한 과정을 걸쳐서 만들어진 아주 완벽한 시험대비문제집들입니다. 우리의 문제집으로 여러분은 충분히 안전이 시험을 패스하실 수 있습니다. 우리 Itcertkr 의 문제집들은 모두 100%보장 도를 자랑하며 만약 우리Itcertkr의 제품을 구매하였다면Peoplecert MSP-Practitioner관련 시험패스와 자격증취득은 근심하지 않으셔도 됩니다. 여러분은 IT업계에서 또 한층 업그레이드 될 것입니다.

### 최신 Peoplecert MSP MSP-Practitioner 무료샘플문제 (Q48-Q53):

#### 질문 # 48

In which document would you expect to find the levels of confidentiality to be applied in the programme?

- A. The Quality Management Strategy
- **B. The Information Management Strategy**
- C. The Resource Management Strategy
- D. The Benefits Management Strategy

#### 정답: B

#### 설명:

Levels of confidentiality and information security requirements are documented in the Information Management Strategy. This strategy sets out how information will be handled throughout the programme, covering aspects such as access rights, data classification, storage, and dissemination protocols to protect sensitive information.

The MSP Practitioner specifies: "Confidentiality details are defined in Information management strategy," indicating that this document governs the secure management of programme data and communication. It is essential that confidentiality levels are clear to prevent unauthorized access to sensitive information, which could jeopardize the programme's success or breach legal and regulatory obligations.

While Quality Management, Resource Management, and Benefits Management Strategies address different governance aspects such as assurance, resource allocation, and benefit realization, they do not primarily deal with confidentiality.

Information management is critical for stakeholder trust, compliance with legislation (e.g., GDPR), and safeguarding intellectual property or competitive advantage. Clear documentation in the Information Management Strategy ensures that all programme participants understand their responsibilities regarding confidentiality, promoting consistent and secure handling of data.

#### 질문 # 49

The customer web-based portal being delivered by Web 'n' Go in Tranche 2 will allow customers to make enquiries and request services online. The BCM held a workshop with call centre managers to identify what the most common problems and queries are that they typically receive. This information will help Web 'n' Go develop a solution that meets customer needs.

Is this use of information an appropriate application of the 'knowledge' theme, and why?

- A. Yes, because the BCM should encourage the call centre managers to share their experiences with each other to improve existing service to customers
- B. No, because the programme office lead should ensure that Web n' Go has the information and knowledge it needs

- C. Yes, because the call centre managers' understanding of customer needs should help Web 'n' Go develop more effective customer processes
- D. No, because sensitive customer information should not be shared with Web 'n' Go which is an external company

정답: C

설명:

Comprehensive and Detailed 200 to 250 words of Explanation From Exact Extract of project- programme-and-portfolio-management of 5th Edition MSP:

The Knowledge Theme in MSP 5th Edition covers both explicit knowledge (documented data) and tacit knowledge (experience, insights, and "know-how"). A successful programme must capture tacit knowledge from those who are closest to the operational reality and convert it into a form that can improve the programme's outputs. This is often achieved through collaborative techniques like workshops.

In this scenario, the Business Change Manager (BCM) is facilitating the transfer of tacit knowledge from the call centre managers to the supplier, Web 'n' Go. Option A is the correct answer because this application of the knowledge theme ensures that the technical solution (the portal) is informed by real-world operational insights. By understanding common customer problems, the supplier can design features that directly address those pain points, thereby increasing the likelihood of customer adoption and the realization of benefits (such as reduced call volumes). This proactive knowledge sharing is a critical part of the Design Approach within the Knowledge theme, ensuring that what is "built" is fit for purpose. While sharing info with external companies (Option D) requires security protocols, the principle of using operational knowledge to drive design remains a core MSP best practice.

질문 # 50

Here are three actions to be performed during the Smart Meter Programme. Which role has an area of focus associated with each statement?



정답:

설명:



Explanation:

Action

Role

Provide expertise in UU's programme scheduling software

Programme office lead

Develop the process for procuring external trainers

Programme manager

Approve the process for assigning internal staff to the programme

Senior responsible owner

The Programme Office provides the technical "best practice" and tool expertise (scheduling software). The Programme Manager designs the management processes for delivery (procurement). The SRO approves the overarching governance and resource allocation rules.

#### 질문 # 51

During the 'plan progressive delivery' process, it was decided that the call centre managers would hold a weekly meeting with all call centre staff to update them on progress and understand any concerns that they might have. This information was documented by the programme manager.

Which theme is being applied?

- A. Design
- B. Knowledge
- C. Decisions
- D. Organization

정답: B

설명:

Comprehensive and Detailed 200 to 250 words of Explanation From Exact Extract of project- programme-and-portfolio-management of 5th Edition MSP:

The Knowledge Theme in MSP 5th Edition is focused on the effective use of information to support the transformation. A major component of this theme is Stakeholder Engagement and the communication of information to ensure that the business is prepared for change. The Knowledge theme emphasizes that knowledge is not just about data; it is about the "flow" of information between the programme and those affected by it.

In this scenario, the weekly meetings are a mechanism for two-way communication. They serve to provide information (updates on progress) and to capture knowledge (understanding staff concerns). Option D is the correct answer because this activity is part of the programme's approach to managing knowledge and ensuring that the human element of the transformation is handled effectively. By documenting this in the Stakeholder Engagement Approach or a similar control document during the planning phase, the programme is ensuring that it has a structured way to share explicit knowledge and capture tacit feedback from the operational front line. This is essential for maintaining morale, identifying potential issues early, and ensuring that the "knowledge" of the business's readiness for change is fed back into the programme's decision-making processes.

#### 질문 # 52

Which of following is part of critical benefits validation test?

- A. Currency
- B. Attribution
- C. Availability
- D. Accurate

정답: B

설명:

The four critical tests for benefits validation are Description, Observable outcomes, Attribution, and Measurement. "Attribution" assesses whether the programme is genuinely responsible for the benefit. The MSP Practitioner confirms, "Four tests of business validation are: Description, Observable outcomes, Attribution and Measurement," emphasizing the importance of validating benefits to ensure they result directly from programme activities.

#### 질문 # 53

.....

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