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ATLASSIAN Jira Cloud Administrator Sample Questions (Q63-Q68):

NEW QUESTION # 63

You need to make the following changes to an existing workflow:

1. A transition should only be available if code has been committed against the issue.
2. Only users in a specific project role can see a transition
3. Issues must not be commented on in a specific status.
4. The resolution should be set automatically.
5. A transition should send out a specific notification email.

Which workflow elements will you use to implement the desired changes?

- A. 1 condition, 1 validator, 2 post functions, 1 property
- **B. 1 condition, 1 validator, 1 post function, 2 properties**
- C. 2 conditions, 2 validators, 1 property
- D. 2 conditions, 2 post functions, 1 property
- E. 2 validators, 2 post functions, 1 property

Answer: B

NEW QUESTION # 64

Your Jira Cloud instance has hundreds of company-managed projects which are used only by the development team at your organization. All projects share a single permission scheme. New business requirements state:

- * Customer support staff at your organization need to view all issues in all the projects.
- * They also need to share filters with other users.
- * They should not be granted too much access.

Identify the appropriate way to configure customer support staff in Jira.

- A. As a security level
- B. As a new permission
- **C. As a new group**
- D. As a new project role

Answer: C

Explanation:

To meet the requirements of allowing customer support staff to view all issues in all company-managed projects, share filters, and avoid granting excessive access, configuring the staff as a new group (Option C) is the most appropriate approach. This allows the group to be granted specific permissions in the shared permission scheme and global permissions without requiring structural changes to the projects.

* Explanation of the Correct Answer (Option C):

* Viewing all issues: All projects share a single permission scheme, which defines permissions like Browse Projects (required to view issues). By creating a new group (e.g., "Customer Support"), you can add this group to the Browse Projects permission in the shared permission scheme, granting customer support staff access to view issues in all projects.

* Sharing filters: Sharing filters requires the Share dashboards and filters global permission.

Adding the "Customer Support" group to this global permission allows staff to share filters with other users.

* Minimal access: Using a group ensures that only the necessary permissions (Browse Projects and Share dashboards and filters) are granted, avoiding excessive access (e.g., editing issues, administering projects).

* Exact Extract from Documentation:

Manage groups in Jira Cloud

Groups are used to manage user permissions efficiently across multiple projects.

To grant permissions to a group:

* Create a new group in Settings > User management > Groups.

* Add users to the group.

* Add the group to permissions in the permission scheme (Settings > Issues > Permission schemes) or global permissions (Settings > System > Global permissions). Example: Add a group to the Browse Projects permission to allow members to view issues, and to the Share dashboards and filters global permission to share filters. Note: Groups are ideal for applying permissions across multiple projects with a shared permission scheme. (Source:

Atlassian Support Documentation, "Manage groups in Jira Cloud")

* Why This Fits: Creating a new group allows you to efficiently grant the Browse Projects permission (via the shared permission scheme) and the Share dashboards and filters global permission to customer support staff, meeting all requirements while keeping access minimal.

* Why Other Options Are Incorrect:

* As a security level (Option B):

* Security levels (part of an issue security scheme) restrict who can view specific issues within a project. The requirement is to grant visibility to all issues, not restrict it, so security levels are irrelevant. Additionally, security levels do not address sharing filters.

* Extract from Documentation:

Issue security levels restrict issue visibility to specific users, groups, or roles. They are not used to grant broad access like viewing all issues.

(Source: Atlassian Support Documentation, "Configure issue security schemes")

* As a new project role (Option C):

* Project roles are used in permission schemes to grant permissions within projects. While a new project role (e.g., "Customer Support Role") could be created and added to the Browse Projects permission, this would require adding the role to each project's role membership, which is inefficient for hundreds of projects. A group is more practical, as it can be added once to the shared permission scheme. Project roles also do not directly address global permissions like Share dashboards and filters.

* Extract from Documentation:

Project roles are project-specific and require membership configuration in each project. Groups are more efficient for permissions across multiple projects with a shared scheme.

(Source: Atlassian Support Documentation, "Manage project roles")

* As a new permission (Option D):

* Creating a new permission is not a valid option in Jira, as permissions are predefined (e.g., Browse Projects, Edit Issues). The requirement is met by granting existing permissions (Browse Projects, Share dashboards and filters) to a group, not by creating a new permission type.

* Extract from Documentation:

Jira permissions are fixed and cannot be extended with new permission types. Use existing permissions in permission schemes or global permissions.

(Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

* Additional Notes:

* Steps to configure:

* Create a "Customer Support" group in Settings > User management > Groups.

* Add customer support staff to the group.

* Add the group to the Browse Projects permission in the shared permission scheme (Settings > Issues > Permission schemes).

* Add the group to the Share dashboards and filters global permission (Settings > System > Global permissions).

* This approach requires Jira administrator privileges to manage groups and permissions.

* A group is more scalable than a project role for hundreds of projects, as it avoids per-project configuration.

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Atlassian Support Documentation: Manage groups in Jira Cloud

Atlassian Support Documentation: Configure issue security schemes

Atlassian Support Documentation: Manage project roles

Atlassian Support Documentation: Manage permissions in Jira Cloud

Atlassian Support Documentation: Manage global permissions

NEW QUESTION # 65

A company-managed project has issue-level security configured, with two security levels. However, Andre only sees one of them in the Security Level dropdown field. Identify a possible reason.

- A. Andre is not in a group or project role.
- B. The other level is marked as the default.
- C. Andre does not have Edit Issues permission.
- **D. Andre does not have Set Issue Security permission.**
- E. The other level is configured for different issue types.

Answer: D

Explanation:

In a company-managed project with issue-level security configured, the Security Level dropdown field allows users to set the security level for an issue, restricting who can view it. If Andre only sees one security level instead of both, the most likely reason is that he lacks the Set Issue Security permission (Option C), which is required to view and select security levels in the dropdown.

* Explanation of the Correct Answer (Option C):

* TheSet Issue Securitypermission allows users to set or change the security level of an issue.

Without this permission, a user may not see all available security levels in theSecurity Level dropdown, or the field may be hidden or restricted. If Andre lacks this permission, he might only see the default security level (if set) or no options at all, depending on the configuration.

* Exact Extract from Documentation:

Set Issue Security permission

TheSet Issue Securitypermission allows users to set or change the security level of an issue, which determines who can view it.

Without this permission, users cannot modify theSecurity Levelfield or may only see a subset of available levels.

To check this permission:

* Go toProject settings > Permissions.

* Verify which users, groups, or roles have theSet Issue Securitypermission.Note: The visibility of security levels in the dropdown also depends on the user's membership in groups or roles defined in the security levels.(Source: Atlassian Support Documentation, "Configure issue security schemes")

* Why This Fits: TheSet Issue Securitypermission is directly responsible for allowing users to interact with theSecurity Levelfield. If Andre lacks this permission, he may not see both security levels, making Option C a likely reason.

* Why Other Options Are Incorrect:

* The other level is configured for different issue types (Option A):

* Issue security levels are not tied to specific issue types; they apply to all issues in a project under the issue security scheme. The configuration of security levels is project-wide, so this is not a valid reason.

* Extract from Documentation:

Issue security levels apply to all issue types in a project using the same issue security scheme. They are not restricted by issue type. (Source: Atlassian Support Documentation, "Configure issue security schemes")

* Andre is not in a group or project role (Option B):

* While security levels may restrict visibility based on groups or project roles, the question is about Andre's ability to see security levels in the dropdown, not about viewing issues. The Set Issue Securitypermission determines whether Andre can see and select levels, not his membership in groups or roles for visibility purposes.

* Extract from Documentation:

Security levels define who can view issues (e.g., users in a group or role). TheSet Issue Securitypermission controls who can set the level, not who can view the issue.

(Source: Atlassian Support Documentation, "Configure issue security schemes")

* The other level is marked as the default (Option D):

* Marking a security level as the default ensures it is automatically applied to new issues if no level is specified. However, this does not prevent other levels from appearing in the Security Leveldropdown for users with theSet Issue Securitypermission.

* Extract from Documentation:

The default security level is applied to new issues if no level is set. All available levels are shown in the Security Leveldropdown to users with theSet Issue Securitypermission.

(Source: Atlassian Support Documentation, "Configure issue security schemes")

* Andre does not have Edit Issues permission (Option E):

* TheEdit Issuespermission allows users to modify issue fields, but theSecurity Levelfield is specifically controlled by theSet Issue Securitypermission. A user can haveEdit Issues permission but still not see security levels if they lackSet Issue Security.

* Extract from Documentation:

TheSet Issue Securitypermission is separate fromEdit Issuesand specifically controls access to theSecurity Levelfield.

(Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

* Additional Notes:

* Another possible reason (not listed) could be that Andre is not in the groups or roles defined for the second security level, limiting its visibility in the dropdown. However, theSet Issue Security permission is the most direct cause listed.

* To resolve the issue, check Andre's permissions inProject settings > Permissionsand ensure he hasSet Issue Security.

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Atlassian Support Documentation:Configure issue security schemes

Atlassian Support Documentation:Manage permissions in Jira Cloud

NEW QUESTION # 66

Users need to be able to select Browser Type when editing bugs in the DEV project. However, they cannot see the field. Identify three possible root causes. (Choose three.)

- A. Project permissions
- B. Project roles
- C. Custom field context
- D. Field configurations

- E. Issue security scheme

Answer: A,C,D

Explanation:

The issue is that users cannot see the Browser Type field when editing bugs in the DEV project, a company-managed project. This suggests a configuration issue preventing the field from being displayed or accessible.

The three possible root causes are field configurations (Option B), custom field context (Option C), and project permissions (Option D), as these can affect field visibility or editability.

* Explanation of the Correct Answers:

* Field configurations (Option B):

* Field configurations determine whether a field is required, optional, or hidden for specific issue types in a project. If the Browser Type field is marked as Hidden in the field configuration for bugs in the DEV project, it will not appear on any screens (Create, Edit, View), preventing users from seeing or selecting it when editing bugs.

* Exact Extract from Documentation:

Configure field settings

Field configurations control field behavior (required, optional, hidden) for issue types in a project.

If a field is hidden:

* It does not appear on any screens, including Create, Edit, or View. To check:

* Go to Project settings > Fields.

* Review the field configuration for the issue type (e.g., Bug).

* Ensure the field (e.g., Browser Type) is not marked as Hidden. Note: Hidden fields are completely removed from issue operations. (Source: Atlassian Support Documentation, "Configure field settings")

* Why This Fits: If the Browser Type field is hidden in the field configuration for bugs, users will not see it when editing, making this a possible root cause.

* Custom field context (Option C):

* The custom field context defines which projects and issue types a custom field applies to. If the Browser Type field's context does not include the DEV project or the Bug issue type, the field will not be available for bugs in that project, causing it to be invisible during editing.

* Exact Extract from Documentation:

Manage custom field contexts

A custom field's context determines the projects and issue types where it is available.

If a field is not visible:

* Check the field's context in Settings > Issues > Custom fields.

* Ensure the context includes the project (e.g., DEV) and issue type (e.g., Bug). Note:

A misconfigured context can prevent a field from appearing in a project. (Source: Atlassian Support Documentation, "Manage custom fields in Jira Cloud")

* Why This Fits: If the Browser Type field's context excludes the DEV project or Bug issue type, it will not be available, making this a possible root cause.

* Project permissions (Option D):

* The Edit Issues permission in the project's permission scheme determines whether users can edit issues, including fields like Browser Type. If users lack this permission for bugs in the DEV project, they will not be able to edit the field, which could manifest as the field being invisible or non-editable during editing attempts.

* Exact Extract from Documentation:

Manage permissions in Jira Cloud

The Edit Issues permission allows users to modify issue fields, including custom fields.

If users cannot edit a field:

* Check Project settings > Permissions.

* Ensure the user, group, or role has the Edit Issues permission. Note: Lack of edit permission can prevent users from seeing or interacting with editable fields. (Source:

Atlassian Support Documentation, "Manage permissions in Jira Cloud")

* Why This Fits: If users lack the Edit Issues permission, they may not be able to edit or see the Browser Type field as editable, making this a possible root cause.

* Why Other Options Are Incorrect:

* Project roles (Option A):

* Project roles are used in permission schemes or other configurations to grant permissions (e.g., Edit Issues).

While a role could be part of the permission scheme affecting Edit Issues, the root cause is the permission itself (Option D), not the role. Roles do not directly control field visibility.

* Extract from Documentation:

Project roles are used to assign permissions, not to control field visibility directly. Check permissions like Edit Issues for editability issues.

(Source: Atlassian Support Documentation, "Manage project roles")

* Issue security scheme (Option E):

* An issue security scheme restricts which issues a user can view based on security levels. If users can see the bug issues but not the Browser Type field, the issue is not about issue visibility but field visibility or editability, so the security scheme is not a root cause.

* Extract from Documentation:

Issue security schemes control which issues are visible, not which fields within an issue are displayed.

(Source: Atlassian Support Documentation, "Configure issue security schemes")

* Additional Notes:

* To troubleshoot:

* Check Project settings > Fields to ensure Browser Type is not hidden in the field configuration for bugs.

* Verify the field's context in Settings > Issues > Custom fields includes the DEV project and Bug issue type.

* Confirm users have the Edit Issues permission in Project settings > Permissions.

* Other potential causes (not listed) include the field not being on the Edit screen (screen configuration) or being hidden in the issue layout, but these are covered by field configurations and permissions broadly.

* Resolving these issues may require Jira administrator (for field configurations, contexts) or project admin (for permissions) privileges.

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Atlassian Support Documentation: Configure field settings

Atlassian Support Documentation: Manage custom fields in Jira Cloud

Atlassian Support Documentation: Manage permissions in Jira Cloud

Atlassian Support Documentation: Manage project roles

Atlassian Support Documentation: Configure issue security schemes

NEW QUESTION # 67

Your Jira instance has a Select List custom field named Application, which lists all the Atlassian offerings. You need to write a JQL query that shows all issues due within the next month for Jira, Trello, and Jira Align applications.

Which query will satisfy the requirement?

- A. Application =

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