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**PT-AM-CPE CERTIFIED PROFESSIONAL – PINGAM**  
**COMPLETE EXAM QUESTIONS AND EXPLAINED**  
**ANSWERS**

*PT-AM-CPE Certified Professional - PingAM Exam*

**Q1.** Which component of PingAM is primarily responsible for evaluating login policies and determining whether a user can authenticate?

- A. Policy Agent
- B. Authentication Tree
- C. Data Store
- D. Session Service

**Answer:** B. Authentication Tree  
**Explanation:** Authentication Trees provide flexible, node-based flows to evaluate credentials and contextual information for login. They replace static authentication chains in newer versions.

**Q2.** What is the default protocol PingAM uses for **federated single sign-on (SSO)** between service providers and identity providers?

- A. OAuth2
- B. OpenID Connect
- C. SAML 2.0
- D. Kerberos

**Answer:** C. SAML 2.0  
**Explanation:** While PingAM supports multiple federation standards, SAML 2.0 is the primary standard for enterprise SSO between IdPs and SPs.

**Q3.** In OAuth2, which grant type is most secure for mobile/native applications that cannot keep a client secret?

- A. Implicit Grant
- B. Authorization Code with PKCE

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## Ping Identity PT-AM-CPE Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>• Extending Services Using OAuth2-Based Protocols: This domain addresses integrating applications with OAuth 2.0 and OpenID Connect, securing OAuth2 clients with mutual TLS and proof-of-possession, transforming OAuth2 tokens, and implementing social authentication.</li> </ul>

Topic 2	<ul style="list-style-type: none"> <li>• Installing and Deploying AM: This domain encompasses installing and upgrading PingAM, hardening security configurations, setting up clustered environments, and deploying PingOne Advanced Identity Platform to the cloud.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>• Federating Across Entities Using SAML2: This domain covers implementing single sign-on using SAML v2.0 and delegating authentication responsibilities between SAML2 entities.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>• Improving Access Management Security: This domain focuses on strengthening authentication security, implementing context-aware authentication experiences, and establishing continuous risk monitoring throughout user sessions.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>• Enhancing Intelligent Access: This domain covers implementing authentication mechanisms, using PingGateway to protect websites, and establishing access control policies for resources.</li> </ul>

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## Ping Identity Certified Professional - PingAM Exam Sample Questions (Q44-Q49):

### NEW QUESTION # 44

What is the Default Failure Login URL?

- A. It is the URL where users are redirected by default in case of failed authentication
- B. It is the default URL of the page that displays authentication error messages
- C. It is the default value of the gotoOnFail parameter
- D. It is the URL value that is populated automatically when adding a Failure URL node to a tree

**Answer: A**

Explanation:

In PingAM 8.0.2, the Default Failure Login URL is a global or realm-level configuration attribute that defines the fallback destination for a user whose authentication journey has ended unsuccessfully.

According to the "Core Authentication Attributes" documentation:

When an authentication tree or chain completes with a "Failure" outcome, PingAM needs to know where to send the user's browser. The logic follows a specific hierarchy:

If the initial request included a specific redirect parameter (like gotoOnFail), PingAM will use that.

If the authentication tree ends with a Failure URL node, the URL configured in that specific node will be used.

If no specific instructions are provided at the request or tree level, PingAM reverts to the Default Failure Login URL.

This URL is typically configured to point back to the login page with an error flag (e.g., .../XUI/#login/&error=true) or to a custom help page where the user can find instructions on how to reset their password or contact the helpdesk. It is essentially the "safety net" for the user experience during a failed login attempt. Option A is incorrect because gotoOnFail is a parameter that overrides the default, not the default itself. Option C is incorrect as nodes are configured individually and do not "automatically populate" from global settings. Option D is incorrect because the URL defines the destination of the redirect, not the internal error message display logic itself.

### NEW QUESTION # 45

During the PingAM startup process, what is the location and name of the file that the PingAM bootstrap process uses to connect to the configuration Directory Services repository?

- A. /path/to/tomcat/<tomcat-instance-dir>/webapps/<am-instance-dir>/boot.json
- B. <user-home-dir>/openam/config/boot.json
- C. <user-home-dir>/<am-instance-dir>/config/boot.json
- D. <user-home>/<am-instance-dir>/boot.json

**Answer: D**

Explanation:

In PingAM 8.0.2, especially when utilizing File-Based Configuration (FBC), the startup sequence relies on a "bootstrap" phase to locate the system's configuration. According to the "Installation Guide" and "Configuration Directory Structure," the primary file involved in this process is named boot.json.

The boot.json file contains the essential connection details required for the AM binaries to find and unlock the configuration store (usually PingDS). This includes the LDAP host, port, bind DN, and references to the secret stores needed to decrypt the configuration.

The location of this file is determined by the Configuration Directory path specified during the initial setup. By default, PingAM creates its configuration directory in the home directory of the user running the web container. The standard path structure is <user-home>/<am-instance-dir>. Therefore, the boot.json file is located at the root of this instance directory: <user-home>/<am-instance-dir>/boot.json.

Options A and D are incorrect because they place the file inside a /config subdirectory; while AM has many config files in subdirectories, the boot.json sits at the root to be accessible as the first point of entry.

Option B is incorrect because it suggests the file is stored within the Tomcat webapps folder. PingAM specifically avoids storing configuration data within the web application binaries to ensure that configuration persists even if the .war file is deleted or redeployed.

Understanding the location of boot.json is vital for DevOps engineers who need to automate the deployment of PingAM using tools like Amster or when troubleshooting a "Failed to connect to the configuration store" error during server startup.

#### NEW QUESTION # 46

Which feature of PingAM protects against cookie hijacking in a cross-domain single sign-on environment?

- A. Random tokens
- B. Lockout tokens
- C. Restricted tokens
- D. Bound tokens

**Answer: C**

Explanation:

In a Cross-Domain Single Sign-On (CDSSO) environment, PingAM must manage session cookies across multiple distinct DNS domains.<sup>2</sup> By default, a standard SSO token could potentially be stolen and reused by a malicious actor to gain access to other domains within the same realm.<sup>3</sup> To mitigate this specific threat, PingAM 8.0.2 utilizes Restricted Tokens.<sup>4</sup> According to the documentation on "Securing CDSSO session cookies," a restricted token is a unique SSO token issued for each specific application or policy agent after successful user authentication.<sup>5</sup> When CDSSO is active with cookie hijacking protection enabled, PingAM issues a "master" SSO token for the domain where AM resides and separate restricted tokens for the other fully qualified domain names (FQDNs) where web or Java agents are located.<sup>6</sup> The restricted token is "restricted" because it is inextricably linked to the specific agent and application that initiated the redirection. Internally, AM stores a correlation between the master session and these restricted tokens.<sup>7</sup> If an attacker attempts to hijack a restricted token and use it to access a different application or a different domain, the AM server performs a validation check on the constraint associated with the token (such as the agent's DN or IP). If the request does not originate from the authorized entity, a security violation is triggered, and access is denied. This mechanism ensures that even if a cookie is stolen in one domain, its utility is confined strictly to that domain and cannot be used for "lateral movement" across the enterprise's other protected resources. It is important to note that restricted tokens require server-side sessions to function; they are not supported for client-side (JWT-based) sessions.<sup>8</sup>

#### NEW QUESTION # 47

What does the acronym SAML stand for?

- A. Security Assertion Markup Language
- B. Scoped Assertion Markup Language
- C. Secure Assertion Markup Language
- D. Strong Assertion Markup Language

**Answer: A**

Explanation:

As defined in the PingAM 8.0.2 documentation under "Introduction to SAML 2.0," the acronym SAML stands for Security Assertion Markup Language. It is an XML-based framework specifically designed for communicating user authentication, entitlement, and attribute information between distinct entities. In a typical federation scenario, these entities are the Identity Provider (IdP), which asserts the identity of the user, and the Service Provider (SP), which consumes the assertion to grant access to resources.

SAML is governed by OASIS and has become the industry standard for cross-domain Single Sign-On (SSO). The "Security" aspect of the name refers to the cryptographic methods used to ensure the integrity and confidentiality of the assertions. "Assertion" refers to the specific statements made by the IdP about a subject (usually a user). These assertions can include Authentication Statements (proving the user logged in), Attribute Statements (providing data like email or group membership), and Authorization Decision Statements (indicating what the user is permitted to do). PingAM 8.0.2 fully supports the SAML 2.0 core specifications, protocols, bindings, and profiles. Understanding this fundamental terminology is essential for administrators configuring "Circle of Trust" (CoT) environments or importing metadata from external partners, as the XML namespaces and schema definitions consistently reference the "urn:oasis:names:tc:SAML:2.0" identifier.

#### NEW QUESTION # 48

A user enters their credentials, but is faced with the error message "user requires profile to login". What is a possible cause of this message?

- A. The realm has not been set to user profile ignore mode
- B. The user has not filled in the required information in their profile
- C. The user has not entered the correct credentials
- D. Policies have not been defined to allow a user to access their profile page

**Answer: A**

Explanation:

This error message is directly related to the User Profile configuration within a specific realm in PingAM 8.0.2. In the "Core Authentication Attributes" of a realm, PingAM defines how it should handle user identities after they have successfully provided valid credentials through an authentication tree or chain.

There are primarily four modes for the User Profile setting:

Required: This is often the default. It specifies that after a user successfully authenticates, PingAM must be able to locate a corresponding user entry in the configured Identity Store. If the user exists in the datastore, the session is created. If the user does not exist, authentication fails with the error message "user requires profile to login" (or a similar profile-related exception in the logs).

Ignored: In this mode, PingAM issues an SSO session token immediately upon successful credential validation, regardless of whether a user profile exists in the back-end repository. This is useful for temporary or guest access where no permanent record is needed.

Dynamic: AM attempts to find the user; if the user is not found, it automatically creates a new profile in the identity store.

Dynamic with User Alias: Similar to dynamic creation but supports aliasing.

If an administrator sees the "user requires profile to login" error, it confirms that the credentials themselves were technically correct (the user passed the authentication nodes), but the realm is currently in Required mode (it has not been set to Ignore or Dynamic) and no matching entry exists in the identity store. This frequently happens in migration scenarios or when using external identity providers (like Social IDPs) where the "Link" or "Provisioning" step has not been properly configured in the authentication journey. To resolve this, the administrator must either pre-provision the user, set the mode to Ignore, or implement a Create Object node within the authentication tree to handle dynamic provisioning.

#### NEW QUESTION # 49

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