

# Pass Guaranteed Quiz Medical Professional - Trustable Top CCM Questions

## CCM Test questions with answers 2023

Precertification is also known as:

prospective review

The CCM is with a patient who is discussing suicidal thoughts. The MOST important question to ask the patient is

Do you have a plan

The Health Effectiveness Data and Information Set (HEDIS) is

a widely used set of performance measures developed and maintained by the National Committee for Quality Assurance (NCQA)

Telephonic case managers often have patients in multiple states, which requires them to need

a Nurse Licensure Compact

The LEAST effective conflict strategy is:

avoidance

Under the Americans with Disabilities Act (ADA), this category defines adjustments to work procedures

job modification, It defines the adjustments to work procedures

In a workers' compensation setting, three-point contact refers to

the injured worker, provider, and employer. Three-point contact is integral in the initial assessment and includes contact with the injured worker (client), provider (a doctor, chiropractor, or mid-level provider), and employer (to explore modified duty options). The claims adjuster is the referral source

The CCM who works for a hospital understands that she has a working relationship with the hospital. The title of her relationship is

agent. The CCM is the agent, and the hospital is the principal

A good tool for the CCM to evaluate a patient's engagement in their health care is

The Patient Activation Measure (PAM) helps to evaluate patient engagement.

Following up with elderly clients to ensure that they have received their flu and pneumonia vaccinations is an example of:

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## Medical Professional Certified Case Manager Certification Exam (CCM) Sample Questions (Q23-Q28):

### NEW QUESTION # 23

You are the Contract Manager for the Engineer in a hotel project using FIDIC Red Book (edition 1999). The Employer demands perfection in the project's design and construction quality. There are many Variations initiated by the Employer during construction. Which one of the following is NOT considered as a Variation?

- A. The Employer verbally instructs a change in the layout of the rooftop restaurant. The Engineer issued an Instruction describing the required change with revised design drawings.
- B. The Contractor submits a Value Engineering proposal, in which it proposed to change the colour of the outdoor paint. The Engineer approved the proposal.
- C. The Engineer instructs a change in slopes of stairs to the parking lot with an Instruction in accordance with Sub-Clause 3.3.
- D. The Engineer requests a proposal regarding a change in type of windows and doors of the business centre.

### Answer: B

Explanation:

Comprehensive and Detailed Explanation:

Option A is NOT a Variation because it originates from a Value Engineering proposal by the Contractor, not from Employer or Engineer instruction or request.

Options B, C, and D are all variations initiated by the Employer or Engineer.

References:

FIDIC Red Book 1999 Edition, Clause 3 - Variations

FIDIC Contract Manager Study Guide, Module on Variations

### NEW QUESTION # 24

Under the FIDIC Red, Yellow, and Silver Books (edition 2017), if a Dispute is referred to the Dispute Avoidance and Adjudication Board (DAAB) to obtain its decision, the Parties shall suspend performing their obligations in accordance with the Contract, until they receive further directions from the DAAB. Is this statement true or false?

- A. True
- B. False

### Answer: B

Explanation:

The statement is false. Under FIDIC 2017 editions, the referral of a dispute to the DAAB does not automatically suspend the Parties' contractual obligations. The works and contract performance generally continue while the dispute is adjudicated, unless otherwise agreed or ordered.

Suspension of obligations can disrupt project progress and is not encouraged by FIDIC procedures, which emphasize dispute resolution without delaying the work.

References:

FIDIC Red, Yellow, and Silver Books 2017 Edition, Clause 21 - Disputes and Adjudication FIDIC Contract Manager Study Guide, Module on Dispute Resolution

### NEW QUESTION # 25

Under the FIDIC Red Book (edition 2017), if the Contractor fails to comply with Site clearance obligation, what two options does the Employer have?

Choose all of the correct answers (multiple possibilities)

- A. The Employer is entitled to the cost of reinstating, clearing the Site and disposal cost to the extent they exceed the money received from selling the remaining Contractor's items on the Site.

- B. The Employer may sell or otherwise dispose any remaining items and reinstate the Site at the Contractor's Cost.
- C. The Engineer cannot sell or otherwise dispose any remaining items and reinstate the Site at the Contractor's Cost.
- D. The Employer cannot reinstate and clear the Site and dispose the remaining Contractor's items on the Site if the Contractor fails, as this is the Contractor's obligation.

**Answer: A,B**

Explanation:

- \* Option A is correct: The Employer may sell or dispose of any items left by the Contractor and reinstate the Site, recovering costs from the Contractor.
- \* Option C is correct: The Employer is entitled to recover costs for clearing, reinstatement, and disposal exceeding proceeds from sale.
- \* Option B is incorrect; the Engineer does not hold this authority, but the Employer does under the contract.
- \* Option D is incorrect; if the Contractor fails to clear the Site, the Employer may take action to protect the Site.

References:

FIDIC Red Book 2017 Edition, Sub-Clause 8.7 - Contractor's Use of Site

FIDIC Contract Manager Study Guide, Module on Contract Administration Procedures

#### NEW QUESTION # 26

You are the Contract Manager of the Contractor in a building project. The Contract has been awarded to your firm, but the Engineer has not been selected. The Contract Agreement states that the Commencement Date shall be notified by the Engineer, which must be done within 14 days after the signing of the Contract Agreement. The Employer requested your firm to commence works on the 14th day after signing the Contract Agreement. Your director, Y, wants to wait with commencing the works until the Engineer has been selected or until the 42 days since the date your firm receives Letter of Acceptance. Is Y correct?

- A. No
- B. Yes

**Answer: A**

Explanation:

Y is not correct. The Contractor's obligation to commence works depends on the Commencement Date notification as per the contract. If the Employer requests commencement on the 14th day after signing, and the contract allows or the Engineer has not yet notified otherwise, the Contractor should comply unless formally instructed otherwise.

Delaying work beyond the contractual or Employer's instruction without valid cause may be considered breach of contract and could lead to claims against the Contractor.

References:

FIDIC Red, Yellow, and Silver Books 2017 Edition, Sub-Clause 8.1 - Commencement of Works FIDIC Contract Manager Study Guide, Module on Contract Formation and Execution

#### NEW QUESTION # 27

You are the Contract Manager of the Engineer in a hotel project. In May 2020, the Employer and the Contractor signed a Contract based on the FIDIC Yellow Book (edition 2017), as per which the Contractor will design and build a hotel project with Contract Price of 5,100,000 USD. The Time for Completion for this project is 12 months (May 2021). The Contract also named a nominated Subcontractor (as referred to in Sub- Clause 4.5) who provides mechanical, electrical, and plumbing services for the project (including the fire fighting system), which was accepted by the Contractor without any discussions.

The Project was delayed due to issues with the fire fighting system, and you issued the Taking-Over Certificate in June 2022.

The Employer sent a Notice of Claim to the Contractor on Delay Damages with a maximum value equal to 10% of Contract Price (510,000 USD). The Employer also gave a Notice to the Contractor stating that the Contractor has failed to submit the evidence of payment to the nominated Subcontractor as well as the reason for withholding payment to the nominated Subcontractor. Therefore, the Employer has paid the nominated Subcontractor directly the entire amount due, coming to 100,000 USD. The Employer intends to include this amount as a deduction in the Final Payment to the Contractor.

As Contract Manager of the Engineer, you are tasked to make a fair determination of the Notices of the Employer. In your "Notice of the Engineer's determination", what is your determination for the deduction of the next Interim Payment to the Contractor in relation to the amount directly paid to the nominated Subcontractor?

- A. The Employer is entitled to deduct the amount directly paid.
- B. The Employer is not entitled to deduct the amount directly paid.

## Answer: A

Explanation:

Comprehensive and Detailed Explanation:

According to FIDIC Yellow Book 2017, Sub-Clause 4.5, the Employer has the right to pay a nominated Subcontractor directly if the Contractor fails to do so and can deduct the amount from payments due to the Contractor. This provision protects nominated Subcontractors and ensures payment continuity. The Contractor's failure to provide evidence of payment and justification for withholding payment justifies the Employer's direct payment and deduction.

Thus, the Engineer's determination should allow the Employer to deduct the 100,000 USD paid directly to the nominated Subcontractor from the Contractor's next Interim Payment, ensuring fairness and contract compliance.

References:

FIDIC Yellow Book 2017 Edition, Sub-Clause 4.5 - Nominated Subcontractors FIDIC Contract Manager Study Guide, Module on Claims and Payment Procedures

## NEW QUESTION # 28

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