

Plat-UX-101 Übungstest: Salesforce Certified Platform User Experience Designer & Plat-UX-101 Braindumps Prüfung



Die Salesforce Plat-UX-101 Zertifizierungsprüfung ist der erste Schritt zum Berufserfolg für IT-Fachleute. Durch die Salesforce Plat-UX-101 Zertifizierungsprüfung haben Sie schon den ersten Fuß auf die Spitze Ihrer Karriere gesetzt. ZertSoft wird Ihnen helfen, die Salesforce Plat-UX-101 Zertifizierungsprüfung zu bestehen.

Die Salesforce Plat-UX-101 Zertifizierungsprüfung sind jedem IT-Fachmann sehr wichtig. Solange Sie das Plat-UX-101 Zertifikat bekommen, werden Sie im Beruf sicher nicht aussondert. Sie werden befördert und ein höheres Gehalt beziehen. Mit diesem Zertifikat können Sie alle bekommen, was Sie wünschen. Die Fragenpool zur Salesforce Plat-UX-101Zertifizierungsprüfung von ZertSoft sind die Ressourcen zum Erfolg. Mit diesen Schulungsmaterialien werden Sie den Schritt zum Erfolg beschleunigen. Sie werden sicher mehr selbstbewusster.

>> Plat-UX-101 PDF <<

Plat-UX-101 Ausbildungsressourcen, Plat-UX-101 Demotesten

Die Produkte von ZertSoft sind von guter Qualität. Sie sind am schnellsten aktualisiert. Wenn Sie die Schulungsunterlagen zur Salesforce Plat-UX-101 Zertifizierungsprüfung kaufen, können Sie die Salesforce Plat-UX-101 Zertifizierungsprüfung sicher bestehen.

Salesforce Certified Platform User Experience Designer Plat-UX-101 Prüfungsfragen mit Lösungen (Q17-Q22):

17. Frage

Cloud Kicks (CK) has an Unlimited Edition Salesforce org. CK's UX Designer has identified that dynamic dashboards could be a useful tool to improve orgusability and experience.

How many different dynamic dashboards could they create?

- A. Unlimited

- B. Up to 10
- C. Up to 20
- D. Up to 3

Antwort: B

Begründung:

According to the Salesforce documentation, the number of dynamic dashboards that an organization can have depends on the edition of Salesforce that they are using. A dynamic dashboard is a dashboard that runs using the security settings of the user viewing the dashboard, so that each user sees the data according to their own access level. Dynamic dashboards are useful for sharing one common set of dashboard components to users with different levels of access, without having to create separate dashboards for each user or role. The documentation states that:

Enterprise Edition can use up to 5 dynamic dashboards

Unlimited and Performance Edition can use up to 10 dynamic dashboards

Developer Edition can use up to 3 dynamic dashboards

Additional dynamic dashboards may be available for purchase

Therefore, since Cloud Kicks has an Unlimited Edition Salesforce org, they can create up to 10 different dynamic dashboards1 Taking Advantage of Dynamic Dashboards | Salesforce Developers

18. Frage

A UX Designer is hired to help create a brand new app for the AppExchange with a human-centered approach. Which strategy will most likely strengthen employee relationships the most?

- A. Invite employees from different departments and create a journey map together.
- B. Send an anonymous survey to collect ideas from across the whole company.
- C. Create a first draft in a design team and then share it for feedback with employees.

Antwort: A

Begründung:

A journey map is a visual representation of the steps, emotions, and pain points that a user goes through when interacting with a product or service. A journey map can help the UX Designer understand the user's needs, goals, expectations, and frustrations, and identify opportunities for improvement or innovation12 Creating a journey map together with employees from different departments is a strategy that can strengthen employee relationships the most, because it can:

Foster collaboration and communication: Inviting employees from different departments to create a journey map can help them share their perspectives, insights, and ideas, and learn from each other. This can also help them align on a common vision and goal, and build trust and respect among the team members34 Increase engagement and ownership: Inviting employees from different departments to create a journey map can help them feel more involved and invested in the design process and the outcome. This can also help them develop a sense of ownership and responsibility for the product or service, and increase their motivation and satisfaction34 Enhance creativity and innovation: Inviting employees from different departments to create a journey map can help them generate more diverse and creative solutions, as they can leverage their different skills, experiences, and backgrounds. This can also help them challenge their assumptions and biases, and explore new possibilities and opportunities34 Create a first draft in a design team and then share it for feedback with employees: This is not a strategy that can strengthen employee relationships the most, because it can create a sense of exclusion and hierarchy among the employees. The design team may appear to be the sole authority and decision-maker, while the other employees may feel like passive observers or critics. This can also limit the diversity and quality of the feedback, as the employees may not have enough context or understanding of the design process and the user's needs34 Send an anonymous survey to collect ideas from across the whole company: This is not a strategy that can strengthen employee relationships the most, because it can reduce the interaction and connection among the employees. An anonymous survey may not allow the employees to express their thoughts and feelings fully, or to receive any feedback or recognition for their contributions. This can also make the employees feel detached and indifferent about the design process and the outcome34 Create a Journey Map Unit | Salesforce Trailhead How to Create a Customer Journey Map - UX Mastery How to Use Journey Mapping to Improve Employee Engagement How to Use Journey Mapping to Drive Collaboration and Innovation

19. Frage

A UX Designer has been asked to optimize a Lightning app for screen reader-assisted accessibility. How should the page be optimized?

- A. Place components in adjacent tabs.
- B. Use accordions to organize components.

- C. Stack components on the same page.
- D. Switch to a Lightning Console layout.

Antwort: B

Begründung:

Accordions are collapsible sections that can be used to separate different content areas. By using accordions, users can quickly navigate through the page and easily find the content that they need. The use of accordions also ensures that screen readers can access the content within each section, reducing the need for additional navigation. Additionally, a Lightning Console layout can be used to organize components, but this layout is optimized for customer service agents and not necessarily for screen reader users. Placing components in adjacent tabs or stacking them on the same page can make the page difficult to navigate and can make it difficult for screen readers to understand the page. For more information, see the Salesforce Accessibility Guide (https://help.salesforce.com/articleView?id=accessibility_overview.htm&type=5).

According to the Salesforce Lightning Design System, accordions are a good way to organize components on a page for screen reader-assisted accessibility. Accordions allow users to expand and collapse sections of content, which can help reduce cognitive load and scrolling. Accordions also provide a clear heading structure and keyboard navigation for each section¹. The other options are not recommended for screen reader-assisted accessibility, as they can create confusion, clutter, or inefficiency for users who rely on auditory feedback. For example, switching to a Lightning Console layout can make it harder for users to navigate between tabs and subtabs². Placing components in adjacent tabs can also increase the number of keystrokes and commands needed to access the information³. Stacking components on the same page can create a long and overwhelming page that requires excessive scrolling and reading⁴.

20. Frage

A UX Designer at Cloud Kicks is having difficulty getting its developers to see why the design changes would improve the user experience.

How should the designer help mitigate pushback from developers?

- A. Get buy-in from the development lead first and let them persuade others.
- B. A Share research notes from previous projects with them.
- **C. Work together on setting up UX Indicators.**

Antwort: C

Begründung:

The best way for the designer to help mitigate pushback from developers is to work together on setting up UX Indicators. UX Indicators are a set of metrics that measure the user experience of a product or feature, such as usability, satisfaction, engagement, and adoption¹. By working together on setting up UX Indicators, the designer and the developers can align on the goals and expectations of the design changes, and use data and evidence to evaluate their impact. This can help to reduce the subjective opinions and assumptions that might cause pushback, and foster a collaborative and user-centered culture. Sharing research notes from previous projects with them (A) might not be very helpful, as the research might not be relevant or applicable to the current project, and the developers might not trust or understand the research methods or findings. Getting buy-in from the development lead first and let them persuade others (B) might not be very effective, as it might create a top-down or hierarchical approach that does not involve the developers in the design process, and might make them feel excluded or ignored. Reference:

UX Designer Certification Prep: UX Indicators

21. Frage

A UX Designer is attending a sprint planning session as part of their team's Agile ceremonies.

Which methodology could the designer be asked to use to roughly estimate the work required for each item?

- A. Sprint Backlogging
- **B. T-shirt Sizing**
- C. Prioritization Matrix

Antwort: B

Begründung:

The conceptual approach of desirable, feasible, and viable describes how to evaluate design solutions based on three criteria:

Desirable: The solution meets the needs and wants of the users and stakeholders.

Feasible: The solution can be implemented with the available resources and technology.

Viable: The solution can generate value and sustain itself in the market and environment. By incorporating human-centered design, CK is aiming to create design solutions that are desirable for its Sales team and customers, feasible with the Salesforce platform and tools, and viable for its business goals and strategy. Reference:

[1]: UX Designer Certification Prep: Design Thinking, Unit 3: Ideate

[2]: UX Designer Certification Prep: Design Thinking, Unit 4: Prototype and Test T-shirt sizing is a methodology that can be used to roughly estimate the work required for each item in a sprint backlog. It involves assigning a size category (such as XS, S, M, L, XL) to each item based on its complexity, effort, and uncertainty. T-shirt sizing is a relative estimation technique that allows the team to compare items and prioritize them accordingly. It is also a quick and easy way to get a high-level overview of the scope of work without getting into too much detail. Reference:

[UX Designer Certification Prep: Agile UX]

[Agile Estimation Techniques: A True Estimation in an Agile Project]

22. Frage

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Damit die Kandidaten bessere Noten bei der Salesforce Plat-UX-101 Zertifizierungsprüfung bekommen können, versuchen wir ZertSoft immer, unser Bestes zu tun. Nach mehrjährigen Bemühungen beträgt die Hit-Rate der Salesforce Plat-UX-101 Zertifizierungsprüfung von ZertSoft schon 100%. Wenn die Fragenkataloge zur Salesforce Plat-UX-101 Zertifizierungsprüfung irgend ein Qualitätsproblem haben oder Sie die Zertifizierungsprüfung nicht bestehen, erstatten wir alle Ihren bezahlten Summe zurück.

Plat-UX-101 Ausbildungsressourcen: <https://www.zertsoft.com/Plat-UX-101-pruefungsfragen.html>

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