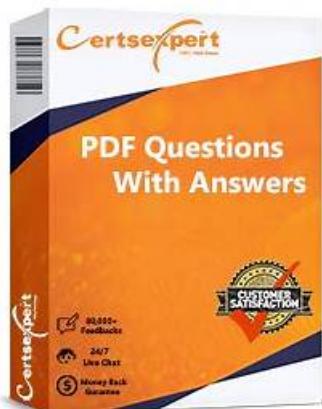


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Salesforce Certified Omnistudio Consultant Sample Questions (Q79-Q84):

NEW QUESTION # 79

A business has a requirement to display cases in a console for service agents. Cases can have a variety of statuses, including Active, Closed, or Escalated. When a case is Closed, agents need to be able to reopen the case. When the case is Active or Escalated, agents should not have the option to reopen the case.

Which FlexCard functionality can be used to meet this requirement?

- A. Flyouts
- B. Styling
- **C. Conditional View**
- D. State

Answer: C

Explanation:

The FlexCard functionality that can be used to meet this requirement is Conditional View. A Conditional View is a property that determines whether a FlexCard element, such as a field or an action, is visible or hidden based on certain conditions. The consultant can use a Conditional View to show or hide the reopen case action based on the status of the case

NEW QUESTION # 80

A business requires a solution to generate an event (platform event) using account information. All the event information is related to the customer and is stored in Salesforce.

Using an Integration Procedure, which two actions are necessary to design this solution?

Choose 2 answers

- A. HTTP
- **B. DataRaptor Post**
- **C. DataRaptor Extract**
- D. Response

Answer: B,C

Explanation:

The two actions that are necessary to design this solution using an Integration Procedure are DataRaptor Post and DataRaptor Extract. A DataRaptor Post is an action that can write data to a Salesforce object or invoke a Salesforce API. The consultant can use a DataRaptor Post action to create an event (platform event) using account information. A DataRaptor Extract is an action that can retrieve data from a Salesforce object or invoke a Salesforce API. The consultant can use a DataRaptor Extract action to get the account information from Salesforce

NEW QUESTION # 81

A Salesforce Omnistudio Consultant is validating an Omniscript they have developed for a client. The client has specific business requirements that the script must meet.

What is the best way for the consultant to ensure that the Omniscript meets the client's business requirements?

- A. Assume that the Omniscript meets the client's business requirements without conducting a review.
- B. Ask the client to review the Omniscript with their internal team.
- C. Implement the Omniscript without comparing it with the client's business requirements.
- **D. Conduct a thorough review of the Omniscript, comparing each step with the client's business requirements.**

Answer: D

Explanation:

* Conducting a thorough review (C) - The best way to ensure the OmniScript meets the business requirements is to review each step and compare it with the documented requirements.

* This includes validating the data flow, user interactions, and integration points to make sure the script functions as intended.

* A. Implement the OmniScript without comparing it with the client's business requirements - Skipping the review process can lead to errors and misalignment with business needs.

* B. Assume that the OmniScript meets the client's business requirements without conducting a review - This is risky and unprofessional; assumptions should not replace validation.

* D. Ask the client to review the OmniScript with their internal team - While client feedback is important, the consultant must first

conduct their own thorough review before involving the client.

Comprehensive and Detailed In-Depth Explanation: Why not the other options?? Salesforce OmniStudio Reference:

- * OmniScript Best Practices & Validation
- * OmniScript Testing & Debugging

NEW QUESTION # 82

A consultant is designing a solution for a client using OmniStudio. The client wants to display data and launch actions from their Salesforce org.

Which OmniStudio tool should the consultant use to meet this requirement?

- A. OmniScripts
- **B. FlexCards**
- C. Integration Procedures
- D. DataRaptors

Answer: B

Explanation:

* FlexCards (B) - FlexCards are designed to display data from Salesforce and launch actions such as OmniScripts, Integration Procedures, or external API calls.

* FlexCards allow users to interact with data dynamically while keeping the UI simple and intuitive.

* A. DataRaptors - These are used for extracting, transforming, and loading data, but they do not have a UI component to display data.

* C. OmniScripts - OmniScripts are used for step-by-step guided interactions but are not meant for displaying data at a glance like FlexCards.

* D. Integration Procedures - These are used for server-side processing but do not display data or provide UI elements.

Comprehensive and Detailed In-Depth Explanation: Why not the other options?? Salesforce OmniStudio Reference:

- * FlexCards Overview

- * Launching Actions from FlexCards

NEW QUESTION # 83

An auto insurance company has different rates for each state in the country. The company needs to manage the rates separately, but the formula to calculate the premiums is the same. All the input and output are the same; only the values in the rating tables differ.

Which OmniStudio tool should the consultant recommend to meet this requirement?

- A. Aggregation Steps in a Calculation Procedure
- B. DataRaptor Transform with an interface Map
- C. Class-based Calculation Procedure
- **D. Grouped Calculation Matrix**

Answer: D

Explanation:

The OmniStudio tool that the consultant should recommend to meet this requirement is Grouped Calculation Matrix. A Grouped Calculation Matrix is a tool that can perform complex calculations based on multiple input variables and output values within groups. The consultant can use a Grouped Calculation Matrix to define the input variables, such as state and other factors, and the output values, such as rates. The Grouped Calculation Matrix can then apply rules and formulas to calculate the rates for each state separately, but using the same formula.

NEW QUESTION # 84

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