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## EXIN CDFOM 考試大綱：

主題	簡介
主題 1	<ul style="list-style-type: none"><li>• The Data Centre Organization: Addresses organizational structure, roles and responsibilities, shift management, performance management, training, career development, and succession planning.</li></ul>
主題 2	<ul style="list-style-type: none"><li>• Managing Physical Security: Deals with facility protection through security policies, staff management, incident handling, and security audits.</li></ul>
主題 3	<ul style="list-style-type: none"><li>• Organizational Resilience: Addresses business continuity, facility redundancy, Business Impact Analysis, and disaster recovery preparedness.</li></ul>
主題 4	<ul style="list-style-type: none"><li>• Monitoring</li><li>• Reporting</li><li>• Control: Addresses performance oversight through monitoring, escalation procedures, reporting, and trend analysis.</li></ul>
主題 5	<ul style="list-style-type: none"><li>• Project Management: Covers project execution including management principles, organizational structures, and project phases.</li></ul>
主題 6	<ul style="list-style-type: none"><li>• Managing Safety &amp; Statutory Requirements: Focuses on workplace safety compliance, including safety policies, training, Permit to Work systems, PPE, emergency preparedness, and safety audits.</li></ul>
主題 7	<ul style="list-style-type: none"><li>• Service Level Management: Covers creating and managing service agreements, including SLAs with measurable metrics, service reporting, customer satisfaction measurement, and continuous improvement processes.</li></ul>
主題 8	<ul style="list-style-type: none"><li>• Facilities Management: Covers infrastructure maintenance including maintenance programs, outsourcing, contracts, scheduling, spare parts, and contamination control.</li></ul>
主題 9	<ul style="list-style-type: none"><li>• Governance, Risk and Compliance: Covers management framework including compliance, risk management, document control, financial management, and vendor oversight.</li></ul>
主題 10	<ul style="list-style-type: none"><li>• Data Centre Operations: Focuses on daily operational activities and procedures supporting continuous facility functioning.</li></ul>

## 最新CDFOM題庫資訊 & CDFOM試題

CDFOM是EXIN認證考試，所以通過CDFOM是踏上EXIN 認證的第一步。也因此CDFOM認證考試變得越來越火熱，參加CDFOM考試的人也越來越多，但是CDFOM認證考試的通過率並不是很高。當你選擇CDFOM考試時有沒有選擇相關的考試課程？

### 最新的 EPI Data Centre CDFOM 免費考試真題 (Q50-Q55):

#### 問題 #50

A co-location data center wants to reduce IT energy consumption as part of its sustainability program. It has no direct influence over the IT usage of its customers. What is the best approach?

- A. The data center may issue recommendations to customers regarding the optimization of storage and CPU usage
- B. The data center may set limits to the volume of storage allowed for each customer
- C. The data center may decide to reduce the power delivered to each rack by 10%
- D. In a co-location environment, the customers determine what they do with their IT, the data center service provider has no say in this

答案： A

#### 解題說明：

In a co-location environment, the data center operator manages the facility infrastructure—power, cooling, space, security—but does not directly control how customers operate their IT equipment. However, sustainability programs aim to reduce total energy consumption, which includes IT loads. Since the operator cannot mandate hardware usage or impose arbitrary power reductions, the appropriate method is promoting awareness and issuing recommendations that help customers optimize their systems. These recommendations may include best practices such as consolidating workloads, improving server utilization, removing unused equipment ("zombie servers"), adopting more efficient storage architectures, using virtualization, and refreshing legacy hardware. This aligns with EPI's sustainability principles, where collaboration and customer education play a key role in reducing energy consumption in shared environments.

Option A is incorrect because, although customers control IT loads, the operator can influence them through guidance and programs. Option B is unsafe and violates contractual power allocations. Option D imposes limitations not covered by typical co-location contracts and could disrupt customer operations.

Thus, providing optimization recommendations is the best and most realistic approach.

#### 問題 #51

Which, of the items below, is not part of operational cost (OPEX)?

- A. Annual software license fees
- B. Cost of staffing
- C. Acquisition of real estate
- D. Replacing the fans and belts of an air-conditioner

答案： C

#### 解題說明：

Operational Expenditure (OPEX) includes all ongoing costs required to operate and maintain the data center on a day-to-day basis. These costs are recurring and necessary to keep the facility functioning effectively.

Examples of OPEX include staffing costs, service contracts, maintenance materials, consumables, utilities, and recurring software licensing fees. Within EPI's Facilities Management guidance, maintenance activities—such as replacing fans, belts, filters, and other wear-and-tear components—are classic OPEX items because they occur during normal operational cycles, contribute to sustaining facility uptime, and repeat regularly over the equipment lifetime.

However, acquisition of real estate is a capital-intensive investment made once during facility development and falls under Capital Expenditure (CAPEX), not OPEX. CAPEX involves large, long-term investments such as land purchase, building construction, major equipment procurement, or infrastructure upgrades. These expenditures are depreciated over years and do not represent operational overhead.

Therefore, the only option not belonging to OPEX is C - Acquisition of real estate. Staffing, maintenance material replacement, and

annual software licenses are standard OPEX items essential for continuous operation, service delivery, and compliance with operational practices.

### 問題 #52

What is defined by the Recovery Time Objective (RTO)?

- A. The minimum level of service required to be operational again
- **B. The prioritized timeframes for resuming disrupted activities at a specified minimum acceptable capacity**
- C. The time within which the impacts of not resuming activities would become unacceptable to the organization
- D. The maximum age of the data to be restored in case of a disaster

答案： B

解題說明：

In organizational resilience and business continuity planning, the Recovery Time Objective (RTO) is a core metric used to determine the acceptable downtime for each business function.

EPI defines RTO as the:

"Targeted duration within which disrupted services or processes must be restored to a minimum acceptable operational level after a disaster." Key points:

\* Timeframe for Recovery The RTO identifies how quickly a facility, system, or service must be restored before the outage causes unacceptable consequences.

\* Minimum Service Capacity The RTO refers to restoring operations at a minimum acceptable level, not full normal operations.

\* Business Impact Analysis (BIA) Output RTO is derived during BIA where criticality and dependencies of business processes are assessed and prioritized.

\* Prioritization of Resources RTO informs disaster recovery planning, resource allocation, and restoration sequencing.

Therefore, the correct definition matches:

D - "The prioritized timeframes for resuming disrupted activities at a specified minimum acceptable capacity." Why the other options are incorrect:

\* A describes the MTPD (Maximum Tolerable Period of Disruption).

\* B describes elements of the Minimum Business Continuity Objective (MBCO).

\* C describes the Recovery Point Objective (RPO).

EPI DCFOM-Aligned Reference Concepts

\* RTO defines the permitted downtime for a service.

\* RTO is linked to minimum acceptable capability after recovery.

\* RTO is determined through BIA.

### 問題 #53

Of the below, which is a power efficiency indicator?

- A. uw
- B. CPU
- C. nil, w
- **D. PUE**

答案： D

解題說明：

Power Usage Effectiveness (PUE) is the most widely recognized and adopted energy efficiency indicator for data centers globally and is emphasized heavily within the EPI sustainability framework. PUE measures how effectively a data center uses power and is calculated by dividing the Total Facility Power by the IT Equipment Power. The purpose of this indicator is to show how much of the energy consumed by the facility actually reaches IT equipment (servers, storage, network gear) versus how much is consumed by support infrastructure such as cooling, UPS losses, lighting, and building systems.

A lower PUE indicates a more efficient data center, with values approaching 1.0 representing ideal efficiency—where nearly all consumed power is being used for IT load. PUE is essential for benchmarking, energy-saving initiatives, identifying efficiency improvement opportunities, and measuring the success of infrastructure optimization projects. The other options listed—nil, w, CPU; and uw—are irrelevant to facility energy efficiency metrics. CPU relates to computing processors, not facility efficiency; the others are incorrect units or meaningless terms in this context.

Thus, PUE is the correct and industry-standard power efficiency indicator.

## 問題 #54

What describes the term predictive maintenance?

- A. Maintenance performed upon detection of potential issues
- B. Scheduled maintenance based on history of failure within the site
- C. Routine, time or count-based maintenance
- **D. Just-in-time maintenance based on monitoring equipment performance**

答案: D

解題說明:

Predictive maintenance is defined as:

"Maintenance executed based on real-time or trend-based performance monitoring to intervene just before failure occurs."

Predictive maintenance uses:

- \* Condition monitoring
- \* Vibration analysis
- \* Sensor data
- \* Temperature, load, and performance metrics
- \* Trend analysis
- \* Analytics predicting impending failure

This allows maintenance to be performed just-in-time, preventing unplanned downtime.

Why other options are incorrect:

- \* A describes preventive maintenance (routine/time-based).
- \* C describes reliability-centered or historical pattern scheduling.
- \* D is close but refers more to condition-based maintenance, which is a subset; predictive maintenance specifically uses monitoring to forecast failure, not just detect issues.

Thus, B is the most correct definition.

EPI DCFOM-Aligned Reference Concepts (Paraphrased)

- \* Predictive maintenance relies on monitoring equipment conditions and performance trends.
- \* It reduces downtime and optimizes maintenance schedules.

## 問題 #55

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