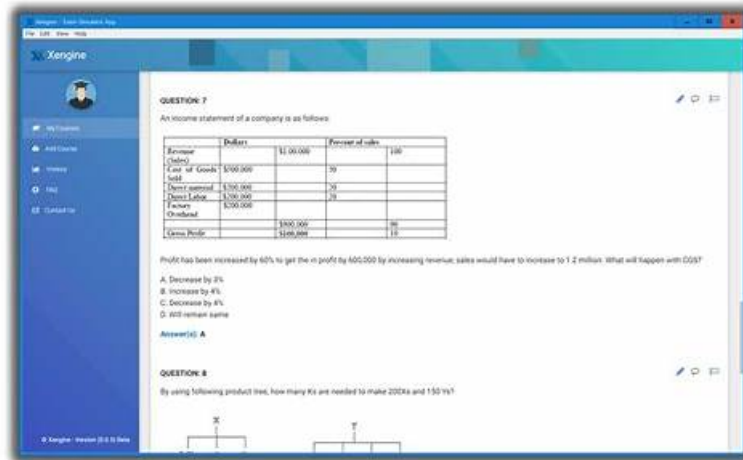


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Peoplecert MSP-Practitioner Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> Resource Management: Learn how to allocate and optimize resources (human, financial and material) effectively, even in complex and changing environments, to achieve programme objectives.
Topic 2	<ul style="list-style-type: none"> Risk and Issue Management: Acquire advanced knowledge of identifying, assessing and managing risks and issues that can impact a programme's success.
Topic 3	<ul style="list-style-type: none"> Benefits Realization: Master techniques for identifying, defining, tracking and realizing the full range of benefits a programme is intended to deliver, with a focus on benefits measurement and realization.

Topic 4	<ul style="list-style-type: none"> • Quality Management: Understand quality assurance and control processes to ensure that programme deliverables and outcomes meet or exceed defined quality standards.
Topic 5	<ul style="list-style-type: none"> • Programme Management: Develop expertise in programme management best practices, mastering principles, themes and processes to help organizations manage programmes effectively.
Topic 6	<ul style="list-style-type: none"> • Stakeholder Engagement: Learn how to effectively manage diverse stakeholders, including executives, sponsors, team members, suppliers and customers, with advanced communication and relationship-building skills.

Peoplecert MSP Practitioner, 5th edition Exam Sample Questions (Q85-Q90):

NEW QUESTION # 85

Who is accountable for confirming programme closure?

- A. SRO
- B. Programme Manager
- C. Sponsoring group
- D. BCM

Answer: A

Explanation:

The Senior Responsible Owner (SRO) is accountable for confirming programme closure. This responsibility involves assessing whether the programme's Business Case objectives and benefits have been satisfactorily met or if the programme is no longer viable. The MSP Practitioner states: "SRO will confirm programme closure if business case is satisfied or unviable." The SRO ensures that all closure criteria, including benefit realization, risk mitigation, and stakeholder expectations, are addressed before formally closing the programme.

While the Programme Manager manages the operational closure tasks and the Sponsoring Group provides governance oversight, ultimate closure accountability rests with the SRO to ensure a controlled and successful programme conclusion aligned to strategic goals.

The Business Change Manager (BCM) supports by confirming benefits status but does not hold closure authority.

This clarity in accountability prevents premature or inappropriate programme termination and ensures a thorough and accountable close-out process.

NEW QUESTION # 86

The Department of Utilities Oversight (DOUO) is the regulating body overseeing utility companies in the region. The regulator has advised UU that they are concerned there will be a lack of competition in the industry, once UU sales are increased. UU has contacted both the DOUO and other water companies in the region to work on identifying solutions that would be practical for everyone.

Is this an appropriate application of the 'collaborate across boundaries' principle, and why?

- A. Yes, because this should ensure that the right stakeholders are involved in creating the right policies for future industry regulation
- B. Yes, because this should ensure open and honest two-way communication with key stakeholders about the expected UU sales
- C. No, because the application of the 'collaborate across boundaries' principle should focus on effective interaction between UU's internal departments
- D. No, because making knowledge as clear and accessible as possible is an application of the 'deal with ambiguity' principle

Answer: A

Explanation:

Comprehensive and Detailed 200 to 250 words of Explanation From Exact Extract of project- programme-and-portfolio-management of 5th Edition MSP:

The principle of 'Collaborate across boundaries' in MSP 5th Edition emphasizes that programmes are often cross-functional and involve a diverse range of stakeholders, both internal and external to the organization.

This principle acknowledges that the outcomes and benefits of a programme are rarely achieved in isolation. To be successful, a programme must break down silos and engage with the broader ecosystem, which includes partners, suppliers, regulators, and even competitors where appropriate. In this scenario, UU is proactively engaging with the external regulator (DOUO) and other water companies. This is a direct application of collaborating across boundaries because it seeks to build a collaborative environment to solve a shared industry challenge-ensuring fair competition. Option B is correct because the essence of this principle is about involving the "right stakeholders" to ensure that the environment in which the programme operates is supportive of its goals. By working with the regulator and other companies, UU is ensuring that the policies and solutions developed are practical and inclusive, rather than being imposed externally. This collaboration reduces the risk of future regulatory intervention that could derail the programme's success. While internal collaboration (Option D) is part of the principle, limiting it to internal departments would be an incorrect and narrow interpretation of the MSP framework, which specifically encourages looking outward to the wider context of the programme.

NEW QUESTION # 87

Which of the following is a KEY attribute for a Programme Manager?

- A. Change management skills
- **B. A good knowledge of project management approaches**
- C. Have access to key stakeholders
- D. Have ongoing operational responsibilities within their business area

Answer: B

Explanation:

A key attribute for a Programme Manager is a good knowledge of project management approaches. This expertise enables the Programme Manager to oversee and coordinate multiple interrelated projects, ensuring they deliver outputs that collectively realize programme objectives.

The MSP Practitioner states: "Programme Manager should have good project management skills," emphasizing that while strategic leadership and stakeholder engagement are important, the ability to manage the complexities of project delivery is fundamental to the Programme Manager role.

While change management skills and access to key stakeholders are important complementary abilities, the core responsibility of managing project delivery across a dossier of projects necessitates strong project management knowledge. The Programme Manager acts as the bridge between strategic programme objectives and tactical project execution, requiring detailed understanding of project methodologies, risk management, scheduling, resource coordination, and quality assurance.

This knowledge supports effective integration, issue resolution, and benefits delivery, positioning the Programme Manager as a central figure in programme success.

NEW QUESTION # 88

Which of following is a key attribute for a SRO?

- A. Should represent a relevant business area
- **B. Have access to and credibility with key stakeholders**
- C. Have ongoing operational responsibilities
- D. Good knowledge of project management approaches

Answer: B

Explanation:

A key attribute for the Senior Responsible Owner (SRO) is having access to and credibility with key stakeholders because the SRO plays a pivotal role in stakeholder management and programme accountability.

The MSP Practitioner notes, "This attribute is necessary as SRO is also involved in stakeholder management," emphasizing that SRO's influence and stakeholder credibility are critical to programme success.

NEW QUESTION # 89

Who is accountable for approval to proceed?

- **A. SRO**
- B. Sponsoring Group

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