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PECB ISO-14001-Lead-Auditor Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> Conducting an ISO 14001 audit: This part tests the practical skills of EMS auditors in executing the audit, including conducting meetings, collecting audit evidence, interviewing personnel, and documenting findings in accordance with ISO 14001 standards.
Topic 2	<ul style="list-style-type: none"> Managing an ISO 14001 audit program: This section of the exam evaluates the ability of EMS auditors to manage a complete audit program. It includes planning, implementing, monitoring, and continually improving the audit program to align with organizational and compliance goals.
Topic 3	<ul style="list-style-type: none"> Environmental management system requirement: This section evaluates the ability of audit consultants to interpret and apply the specific requirements of ISO 14001. It focuses on understanding the structure of the standard, including context of the organization, leadership, planning, support, operations, and performance evaluation.
Topic 4	<ul style="list-style-type: none"> Fundamental principles and concepts of an environmental management system: This section of the exam measures the foundational knowledge of EMS auditors and covers key principles such as environmental sustainability, continual improvement, and the process approach. It assesses understanding of how environmental management systems contribute to overall business performance and regulatory compliance.
Topic 5	<ul style="list-style-type: none"> Closing an ISO 14001 audit: This domain focuses on the responsibilities of audit consultants during the audit closure process. It includes evaluating findings, preparing audit conclusions, holding closing meetings, and ensuring proper reporting and communication of results.
Topic 6	<ul style="list-style-type: none"> Preparing an ISO 14001 audit: This domain measures the competence of audit consultants in planning and preparing for an ISO 14001 audit. It covers audit objectives, scope, criteria, and developing the audit plan, ensuring readiness for an efficient and objective audit.

PECB Certified EMS ISO 14001 Lead Auditor Exam Sample Questions (Q32-Q37):

NEW QUESTION # 32

During a Stage 1 audit, the EMS Manager asks that the audit includes coverage of a new storage site on the other side of town that they have taken over since the application was made.

Which two of the following actions should the auditor take?

- A. Advise the EMS Manager that, within the existing scope, the new site can be included without any problem.
- B. Suggest that the EMS Manager cancels the audit contract and reapplies for the new situation.
- C. Determine whether the EMS Management System covers the new site and, if so, proceed with the audit.
- D. Inform the auditee that the Stage 2 will be changed to include the new site.
- E. Advise the EMS Manager that an extension of the scope is possible but will have to go through established procedures.
- F. Advise the EMS Manager that the audit scope has been set and the audit will need to proceed as planned.

Answer: C,E

Explanation:

According to ISO/IEC 17021-1:2015 Clause 9.2.2 and 9.3.1:

Scope changes may be accommodated during the certification process, but proper evaluation is required.

The auditor should:

Confirm whether the EMS has been extended to cover the new site (C).

Inform that scope expansion needs to follow formal procedures through the certification body (F).

Simply including the new site without evaluation (A) is incorrect.

The audit plan can be adjusted, but full reassessment (D) is unnecessary unless significant issues arise.

Reference: ISO/IEC 17021-1:2015 Clause 9.2.2, 9.3.1; ISO 14001 Lead Auditor Course Guide.

NEW QUESTION # 33

Showitoff is an organisation specialising in the design and production of wall decorating materials for the domestic market. During an ISO 14001 certification audit of the site, the auditor comes across an open, walled area just outside the maintenance department. It contains various scraps of wood and metal as well as several rusty components. They are lying on an oily floor. When asked about it, the EMS Manager states that he presumes that the materials come from maintenance work.

The auditor interviews the Maintenance Manager in his department. He notes that shelves containing various spares are well labelled and neatly stacked. He asked about the "dump" outside and is told that it contains some excess materials that the Manager likes to keep in case they come in handy at some stage. The auditor points out that the "dump" might be classed under regulations as a landfill site, which requires an operating licence. The Maintenance Manager is not aware of such a licence.

Which three statements represent good audit practice?

- A. The auditor should congratulate the Maintenance Manager on having a neat and tidy spares store.
- B. The auditor should check whether the organisation has permission to operate a landfill site.
- C. The auditor should ask the Maintenance Manager to clean up the "dump".
- D. The auditor should advise the organisation to get rid of all the "dumps".
- E. The auditor should check the information given by the Maintenance Manager with the EMS Manager.
- F. The auditor should raise a nonconformity against ISO 14001.
- G. The auditor should refer the organisation to the relevant authorities.
- H. The auditor should consider surveying more areas of the site for other "dumps".

Answer: B,E,H

NEW QUESTION # 34

Which one of the following conclusions in the audit report is not required by the certification body when deciding to grant certification?

- A. The scope of certification has been fulfilled.
- B. The corrections taken by the organisation related to major nonconformities have been accepted.
- C. The plans to address corrective actions related to minor nonconformities have been accepted.
- D. The organisation fully complies with all legal and other requirements applicable to the Environmental Management System.

Answer: D

Explanation:

According to ISO/IEC 17021-1:2015 Clause 9.4.5 and 9.5.1:

Certification decisions are based on:

The audit conclusions,

Acceptance of corrective action plans for minor nonconformities (A),

Acceptance of corrections for major nonconformities (C),

Confirmation that the scope is fulfilled (B).

Full legal compliance (D) is not a requirement for certification decisions rather, it is the effectiveness of the management system to meet compliance obligations that is assessed.

Reference: ISO/IEC 17021-1:2015 Clause 9.4.5 and 9.5.1; ISO 14001:2015 Clause 9.1.2.

NEW QUESTION # 35

A multi-level shopping centre is open every day to the public from 09:00-21:00 hours. During an external audit of the centre to ISO 14001, you establish that there are 40 vending machines that are permanently switched on. Thirty of them do not sell perishable foodstuffs. You also note that there are eight escalators in the complex that run constantly during public access. When asked about environmental performance improvement objectives, the Centre Manager says that there are plans to increase the natural daylight by installing more skylights thus saving on lighting costs, but the estimated budget for this has not yet been approved by the board.

You: I note that energy consumption is a significant environmental aspect in the centre. How do you mitigate the impacts of this?

EMS Manager: We try to reduce our energy costs by negotiating a better deal from the energy company. We are considering changing to one that only supplies electricity from renewable sources.

You: What steps have you taken to reduce overall consumption?

EMS Manager: We conducted awareness training for staff. For example, turning off lights in staff areas not being used.

You: I see that the escalators account for the highest usage of energy. Are there any objectives to try and reduce this?

EMS Manager: No, it would be too costly to change them.

You: How do you measure electricity consumption?

EMS Manager: We have meters installed in each floor of the centre. We take readings every hour and we plot the consumption graph for every staff shift.

You continue the interview and find that energy consumption has increased steadily over the past five years.

Select the two statements that are true.

- **A. The organisation should take action to address its energy consumption.**
- B. The escalators are switched on permanently.
- C. The centre staff are responsible for energy consumption in the staff areas.
- D. The organisation's energy supplier sources renewable energy.
- E. The Centre Manager is trained in energy awareness.
- **F. The vending machines are switched on permanently.**

Answer: A,F

NEW QUESTION # 36

Whistleklean is a national dry cleaning and laundry organisation with 50 shops. You are conducting an EMS surveillance audit of Head Office and are sampling environmental performance measurement. You find that

80 per cent of failures to meet performance criteria originate from five shops in the same region. Most of these failures relate to the release of volatile organic compounds (VOCs) that exceeds regulations. The Environmental Manager tells you that these are the oldest shops in the organisation. The cleaning equipment needs replacing but the organisation cannot afford it at the moment.

On raising the matter with senior management, you are told that there are plans to replace the equipment in these shops over the next five years.

Select two options that apply to how you should respond to the information given.

- A. Raise an opportunity for improvement (OI) to reduce damaging emissions
- **B. Evaluate whether the process for measuring environmental performance is effective**
- C. Extend the audit plan to include the five shops
- **D. Determine if the local authority has been informed that the organisation is exceeding VOC emissions**
- E. Recommend that staff in the five shops should have medical check-ups due to air pollution
- F. Criticise the equipment replacement period as being too environmentally damaging for too long

Answer: B,D

NEW QUESTION # 37

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