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A FAST WAY TO LOCK IN WHAT MATTERS
QUICK REVIEW STUDY GUIDE

This guide is designed to help you quickly review the key points from any lesson, chapter, or topic. It focuses on high-impact information: definitions, summaries, connections, and key takeaways.

Use it before exams, quizzes, or presentations to refresh your memory in under 10 minutes. You can print it out, or use it digitally. Aim for clarity and speed — this is not about perfection, it's about quick recall.

BIG IDEA
What's the core message of this topic?
Summarize the central idea in 2-3 sentences. Imagine you're explaining it to a friend who missed the lesson.

KEY TERMS
What words or concepts do you need to remember?
List 5-7 terms with short definitions or descriptions. Keep it simple and memorable.

MAIN EVENTS OR DEVELOPMENTS
What happened and why does it matter?
Note 3-5 major moments, turning points, or developments. Write 1 sentence per item.

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WGU Information Technology Management QGC1 Sample Questions (Q65-Q70):

NEW QUESTION # 65

Which enterprise resource planning (ERP) feature benefits small businesses?

- A. Customizable business modules
- B. Minimal IT infrastructure
- C. Simple setup and low cost
- D. Offline processing only

Answer: C

Explanation:

Small businesses often adopt ERP systems that are designed for simple setup, ease of use, and low cost. These ERP solutions typically provide scaled-down, cloud-based options that do not require heavy IT infrastructure, making them affordable and accessible for organizations with limited resources.

Option A: Incorrect-ERP requires infrastructure or cloud resources, not "minimal" infrastructure alone.

Option B: Incorrect-modern ERP systems are cloud-based and support online integration, not offline only.

Option C: While customizable modules are helpful, the primary small-business advantage is affordability and simplicity.

Thus, the ERP feature that benefits small businesses is simple setup and low cost.

Reference:

WGU Information Technology Management - Enterprise Systems, section on ERP for Small and Medium Businesses.

NEW QUESTION # 66

What is a customer relationship management (CRM) system used for?

- A. To improve supplier and customer relations and increase revenues.
- B. To provide fundamental decision-making support.
- C. To support diverse business functions such as accounting, manufacturing, marketing, and human resources.
- D. To increase customer loyalty and retention and increase an organization's profitability.

Answer: D

NEW QUESTION # 67

What is a preliminary concern when moving disaster operations to the cloud?

- A. Backup processes are interrupted
- B. Multiple delays in data access during outages
- C. Limited visibility into system performance
- D. Regulatory challenges in some regions

Answer: D

Explanation:

When shifting disaster recovery operations to the cloud, one of the primary concerns is regulatory compliance challenges, especially in industries or regions with strict data sovereignty and privacy laws. Cloud providers may store data across borders, raising compliance issues with regulations such as GDPR or HIPAA.

Option A: Backups are often improved, not interrupted, in the cloud.

Option B: While visibility is important, compliance issues are typically a greater preliminary concern.

Option D: Cloud disaster recovery solutions are designed to minimize data delays, not create them.

Thus, the correct answer is Regulatory challenges in some regions.

Reference:

NEW QUESTION # 68

What is a wireframe in IT design?

- A. A diagram of system data flow without functionality
- **B. A basic layout without visual design or interactivity**
- C. A detailed coded interface for backend testing
- D. A polished design with visual design and interactivity

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In IT and UX design, a wireframe is a low-fidelity, structural blueprint of a screen, page, or interface. Its key characteristics are:

It shows the basic layout: placement of menus, buttons, content areas, images, forms, and navigation elements.

It does not focus on visual styling: usually no colors, branding, fonts, or detailed graphics.

It generally has no interactivity: it represents what goes where, not how the system behaves in detail.

Wireframes are used to:

Clarify information hierarchy and navigation flow.

Align stakeholders on the structure of the solution before investing in visual design or development.

Serve as a bridge between requirements and higher-fidelity mockups or prototypes.

This is exactly described by "a basic layout without visual design or interactivity," which matches Option C .

Why the other options are incorrect:

A . A diagram of system data flow without functionality That describes a data flow diagram (DFD), not a wireframe. DFDs focus on data movement, not page layout.

B . A polished design with visual design and interactivity That describes a high-fidelity mockup or interactive prototype, not a wireframe.

D . A detailed coded interface for backend testing That refers to an implemented UI or test harness, which goes far beyond the purpose and fidelity of wireframes.

NEW QUESTION # 69

Which basic business system serves operational level analysts in an organization?

- A. Optimization analysis system (OAS)
- **B. Transaction processing system (TPS)**
- C. Decision support system (DSS)
- D. Executive information system (EIS)

Answer: B

Explanation:

* Definition of Transaction Processing System (TPS):

* A TPS handles the day-to-day business transactions of an organization, such as sales, payroll, order processing, and inventory tracking.

* It is designed for operational-level analysts who need to process large volumes of routine transactions efficiently.

* Purpose of TPS:

* Ensures the integrity and accuracy of business transactions.

* Provides operational data required for other systems like Decision Support Systems (DSS) or Management Information Systems (MIS).

* Incorrect Options Analysis:

* A. Optimization Analysis System (OAS): Not a standard system type in IT management.

* B. Decision Support System (DSS): Focuses on tactical and strategic decision-making.

* D. Executive Information System (EIS): Caters to high-level executives, not operational-level analysts.

References and Documents of Information Technology Management:

* "Foundations of IT Systems" (McGraw-Hill Education).

* ITIL Foundation Documentation (Axelos).

NEW QUESTION # 70

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