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Exam : **C_S4PM_2504**

Title : SAP Certified Associate -
Managing SAP S/4HANA
Cloud Public Edition
Projects

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SAP C-S4PM-2504 Prüfungsplan:

Thema	Einzelheiten
Thema 1	• SAP S • 4HANA Cloud Public Edition Implementation: This section of the exam measures the skills of Implementation Consultants and covers the foundational aspects of deploying SAP S • 4HANA Cloud Public Edition in a business environment. It focuses on understanding system architecture, scope definition, and the technical and functional setup required for a successful implementation. The candidate is expected to have a strong grasp of how to execute the necessary configuration and adoption tasks that align with customer-specific requirements.

Thema 2	• SAP Activate Methodology: This section of the exam measures skills of Business Process Architects and covers the structure and practical application of SAP Activate. It includes understanding the phases of the methodology: Discover, Prepare, Explore, Realize, Deploy, and Run, and the use of supporting tools such as SAP Roadmap Viewer and SAP Best Practices. Candidates are expected to demonstrate the ability to apply this methodology to streamline cloud implementation processes and ensure agile delivery.
Thema 3	• Project Management • Organizational Change Management (OCM): This section of the exam measures the skills of Project Managers and covers the key principles of managing SAP cloud implementation projects, including team coordination, stakeholder communication, and change management. It evaluates the ability to lead project activities, manage expectations, and handle resistance during digital transformation. Emphasis is placed on aligning organizational goals with implementation strategies to ensure effective user adoption and project success.

>> C-S4PM-2504 Ausbildungsressourcen <<

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SAP Certified Associate - Managing SAP S/4HANA Cloud Public Edition Projects C-S4PM-2504 Prüfungsfragen mit Lösungen (Q61-Q66):

61. Frage

In the SAP Activate explore phase, the project team conducts fit-to-standard workshops to identify gaps between business requirements and the SAP best practice standard. Which change management challenge is typical for this phase?

- A. Some project team members have never heard of organizational change management.
- **B. Some managers show resistance towards the cloud standard.**
- C. Some business departments do not feel well prepared for the go-live.
- D. Some business users do not adopt the new cloud solution.

Antwort: B

Begründung:

The Explore phase of the SAP Activate methodology involves Fit-to-Standard workshops to align customer requirements with SAP Best Practices, often revealing change management challenges related to acceptance of the cloud-standard approach.

* Option A: Some business users do not adopt the new cloud solution. Incorrect. User adoption issues typically arise in the Run phase post-go-live, not during the Explore phase. The SAP S/4HANA Cloud OCM Guide states, "User adoption challenges are addressed in the Run phase, while the Explore phase focuses on process alignment."

* Option B: Some project team members have never heard of organizational change management.

Incorrect. Lack of OCM awareness is more likely in the Prepare phase, where change management is introduced. The SAP Activate Methodology Guide notes, "OCM awareness is established in the Prepare phase, with the Explore phase focusing on process validation."

* Option C: Some business departments do not feel well prepared for the go-live. Incorrect. Go-live preparedness concerns emerge in the Deploy phase, not Explore. The SAP S/4HANA Cloud Study Guide clarifies, "Business readiness is assessed in the Deploy phase, while the Explore phase addresses process fit."

* Option D: Some managers show resistance towards the cloud standard. Correct. Resistance to the cloud-standard approach, driven by SAP Best Practices, is a common challenge during Fit-to-Standard workshops, as managers may prefer customizations. The SAP S/4HANA Cloud OCM Guide explains, "In the Explore phase, a typical change management challenge is managerial resistance to the cloud-standard approach, as Fit-to-Standard workshops emphasize standard processes over custom solutions."

Extract from Official Documentation:

* SAP S/4HANA Cloud OCM Guide(SAP Help Portal,<https://help.sap.com>): "During the Explore phase, resistance from managers to the cloud-standard approach is a common change management challenge, as Fit-to-Standard workshops highlight the need to adopt SAP Best Practices."

* SAP Activate Methodology Guide(SAP Community,<https://community.sap.com>): "The Explore phase's Fit-to-Standard workshops often encounter managerial resistance to cloud standards, requiring change management to address concerns and promote acceptance of SAP Best Practices." Additional Context:

The cloud mindset of SAP S/4HANA Cloud Public Edition prioritizes standard processes, which can challenge managers accustomed to on-premise customizations. Effective change management in the Explore phase involves communication and stakeholder engagement to overcome this resistance, ensuring alignment with the project's goals.

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SAP Help Portal: SAP S/4HANA Cloud OCM Guide (<https://help.sap.com>).

SAP Community: SAP Activate Methodology Guide (<https://community.sap.com>).

SAP S/4HANA Cloud Study Guide: Details Explore phase challenges.

SAP OCM Best Practices: Outlines change management strategies.

62. Frage

What tool would you use for managing project tasks and Solution Documentation when implementing SAP S/4HANA Cloud, public edition?

- **A. SAP Cloud ALM**
- B. SAP Roadmap Viewer
- C. SAP Transformation Navigator
- D. SAP Signavio Process Navigator

Antwort: A

63. Frage

Which of the following is the customer's responsibility in both on-premise and private cloud scenarios?

- A. Database
- **B. Middleware**
- C. Servers
- D. Operating system

Antwort: B

Begründung:

In SAP S/4HANA on-premise and Private Cloud scenarios, the customer assumes certain responsibilities for system management, distinct from the fully managed SAP S/4HANA Cloud Public Edition. Identifying the correct responsibility is key to understanding deployment models.

* Option A: MiddlewareCorrect. In both on-premise and Private Cloud scenarios, customers are responsible for managing middleware, such as integration platforms or custom interfaces. TheSAP S/4HANA Deployment Guidestates, "In on-premise and SAP S/4HANA Cloud Private Edition deployments, customers are responsible for managing middleware, including integration and connectivity solutions."

* Option B: Operating systemIncorrect. In Private Cloud, SAP manages the operating system, while in on-premise, customers manage it. TheSAP S/4HANA Cloud Implementation Guidenotes, "Operating system management is handled by SAP in Private Cloud, but by customers in on-premise, making it inconsistent across both scenarios."

* Option C: ServersIncorrect. Servers are managed by SAP in Private Cloud, but by customers in on- premise. TheSAP S/4HANA Deployment Guideclarifies, "Server management is a customer responsibility in on-premise but handled by SAP in Private Cloud, not a consistent responsibility."

* Option D: DatabaseIncorrect. Database management varies, with SAP handling it in Private Cloud and customers in on-premise. TheSAP S/4HANA Cloud Study Guidestates, "Database management is SAP's responsibility in Private Cloud, but the customer's in on-premise, not a shared responsibility." Extract from Official Documentation:

* SAP S/4HANA Deployment Guide(SAP Help Portal,<https://help.sap.com>): "In both on-premise and SAP S/4HANA Cloud Private Edition scenarios, customers are responsible for managing middleware, ensuring integration and connectivity align with their requirements."

* SAP S/4HANA Cloud Implementation Guide(SAP Community,<https://community.sap.com>):

"Middleware management remains a customer responsibility in on-premise and Private Cloud deployments, unlike infrastructure components like servers or databases, which vary by model." Additional Context:

Middleware management, such as configuring SAP Integration Suite or custom APIs, is a consistent customer responsibility due to the need for tailored integration in both on-premise and Private Cloud scenarios. This contrasts with Public Cloud, where SAP manages most integration components, highlighting the increased control and responsibility in Private Cloud and on-premise deployments.

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SAP Help Portal: SAP S/4HANA Deployment Guide (<https://help.sap.com>).

SAP Community: SAP S/4HANA Cloud Implementation Guide (<https://community.sap.com>).

SAP S/4HANA Cloud Study Guide: Details deployment responsibilities.

SAP Activate Methodology: Outlines customer roles in deployment models.

64. Frage

Which of the following Accelerators can you find in the SAP Signavio Process Navigator? Note: There are 2 correct answers to this question.

- A. Test Script
- B. Stakeholder Identification Guide
- C. Data Migration plan
- D. Process Diagram

Antwort: A,D

Begründung:

SAP Signavio Process Navigator is a tool that provides access to SAP Best Practice process models and accelerators to support SAP S/4HANA Cloud Public Edition implementations, particularly during the Explore phase for process validation.

* Option A: Data Migration plan Incorrect. Data migration plans are managed through the SAP S

/4HANA Migration Cockpit, not SAP Signavio Process Navigator. The SAP S/4HANA Cloud Migration Guide states, "Data migration plans are created using the Migration Cockpit, not included as accelerators in SAP Signavio Process Navigator."

* Option B: Stakeholder Identification Guide Incorrect. Stakeholder identification guides are part of organizational change management (OCM) accelerators, typically found in SAP Cloud ALM or SAP Activate resources, not SAP Signavio. The SAP S/4HANA Cloud OCM Guide notes, "Stakeholder identification guides are OCM tools, not part of SAP Signavio Process Navigator's process-focused accelerators."

* Option C: Test Script Correct. SAP Signavio Process Navigator includes test scripts to support process validation and testing. The SAP Signavio Documentation explains, "SAP Signavio Process Navigator provides accelerators like test scripts, which outline steps to validate SAP Best Practice processes during implementation."

* Option D: Process Diagram Correct. Process diagrams, often in BPMN format, are core accelerators in SAP Signavio Process Navigator, illustrating standard processes. The SAP S/4HANA Cloud Implementation Guide confirms, "SAP Signavio Process Navigator offers process diagrams as accelerators, providing visual representations of SAP Best Practices to support Fit-to-Standard workshops." Extract from Official Documentation:

* SAP Signavio Documentation (SAP Help Portal, <https://help.sap.com>): "SAP Signavio Process Navigator includes accelerators such as test scripts and process diagrams, which support process validation and implementation planning for SAP S/4HANA Cloud Public Edition."

* SAP S/4HANA Cloud Implementation Guide (SAP Community, <https://community.sap.com>):

"Accelerators in SAP Signavio Process Navigator, including process diagrams and test scripts, enable teams to understand and validate SAP Best Practice processes during the Explore phase." Additional Context:

SAP Signavio Process Navigator enhances the Fit-to-Standard process by providing visual and actionable accelerators like process diagrams and test scripts, which help customers align their requirements with SAP Best Practices, ensuring a standardized and efficient implementation.

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SAP Help Portal: SAP Signavio Documentation (<https://help.sap.com>).

SAP Community: SAP S/4HANA Cloud Implementation Guide (<https://community.sap.com>).

SAP S/4HANA Cloud Study Guide: Details Signavio accelerators.

SAP Activate Methodology: Outlines process validation tools.

65. Frage

Which of the following tools can support you in managing requirements and software development for implementation projects?

Note: There are 2 correct answers to this question.

- A. Focused Build for SAP Solution Manager

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