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### Jira Cloud Administrator

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1. Alana has set up a new incoming mail handler to create issues or add a comment to an existing

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## ATLASSIAN Jira Cloud Administrator Sample Questions (Q58-Q63):

### NEW QUESTION # 58

Alana has set up a new incoming mail handler to create issues or add a comment to an existing issue. All new issues should be unassigned to triage them individually. You have not set up any components.

Sometimes issues are being randomly assigned to various users upon creation.

Which configuration can cause the observed behavior? (Choose one)

- A. The Default Assignee project setting
- B. An Assign to Lead Developer workflow post function
- C. An Update Issue Field workflow post function
- D. The CC Assignee setting of the mail handler

**Answer: A**

### NEW QUESTION # 59

An automation rule is configured as shown:

\* When: Rule is triggered on All comments  
\* If: Initiator is in Developers

\* Then: Transition the issue to DEVELOPMENT

If: Initiator is in Reviewers

\* Then: Transition the issue to REVIEWYou are only in the Reviewers project role. What happens when you comment on an issue?

- A. The rule executes but does not perform any actions.
- B. The issue transitions to REVIEW.
- C. The issue transitions to DEVELOPMENT.
- D. The rule does not execute.

**Answer: B**

Explanation:

The automation rule is triggered when any comment is added to an issue and checks the initiator's project role to determine the action. Since you are only in theReviewersproject role, commenting on an issue will trigger the rule, and the issue will transition toREVIEWbased on the rule's logic.

\* Explanation of the Correct Answer (Option B):

\* The rule is triggered byAll comments, meaning any comment on an issue activates the rule.

\* The rule has twoIfconditions:

\* If the initiator (the user who commented) is in theDevelopersproject role, the issue transitions toDEVELOPMENT.

\* If the initiator is in theReviewersproject role, the issue transitions toREVIEW.

\* Since you are only in theReviewersproject role, the secondIfcondition is met when you comment, and theThenaction transitions the issue toREVIEW.

\* Exact Extract from Documentation:

Configure automation rules

Automation rules consist of triggers, conditions, and actions.

\* Trigger: Defines when the rule runs (e.g., Comment Added).

\* Condition: Checks criteria like user roles (e.g., Initiator is in Reviewers).

\* Action: Performs tasks like transitioning an issue. Conditions are evaluated sequentially, and the corresponding action is executed if the condition is met. If multiple conditions apply, each matching condition's action is executed unless restricted by rule logic. Note: The initiator is the user who triggers the rule (e.g., the commenter). (Source: Atlassian Support Documentation, "Automate your Jira Cloud instance")

\* Why This Fits: As a member of theReviewersproject role, your comment satisfies theIf

Initiator is in Reviewerscondition, triggering theTransition the issue to REVIEWaction, making Option B the correct answer.

\* Why Other Options Are Incorrect:

\* The rule does not execute (Option A):

\* The rule is triggered byAll comments, so any comment, including yours, will execute the rule. The issue is not whether the rule

executes but what action it performs.

\* Extract from Documentation:

A Comment Added trigger activates the rule whenever a comment is added to an issue, regardless of the user's role.

(Source: Atlassian Support Documentation, "Jira automation triggers")

\* The rule executes but does not perform any actions (Option C):

\* The rule executes and performs the Transition the issue to REVIEW action because you are in the Reviewers project role, which satisfies the second If condition. The rule will not skip actions if a condition is met.

\* Extract from Documentation:

If a condition in an automation rule is met, the associated action is executed unless restricted by additional logic.

(Source: Atlassian Support Documentation, "Automate your Jira Cloud instance")

\* The issue transitions to DEVELOPMENT (Option D):

\* The DEVELOPMENT transition is only triggered if the initiator is in the Developers project role. Since you are only in the Reviewers role, this condition is not met, and the issue will not transition to DEVELOPMENT.

\* Extract from Documentation:

Conditions like Initiator is in [Role] check the user's project role membership. Only the actions for matching conditions are executed.

(Source: Atlassian Support Documentation, "Jira automation conditions")

\* Additional Notes:

\* The rule assumes the DEVELOPMENT and REVIEW statuses exist in the project's workflow and that transitions to these statuses are valid from the issue's current status.

\* If you were in both Developers and Reviewers roles, both actions could execute sequentially, but the question specifies you are only in Reviewers, so only the REVIEW transition applies.

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Atlassian Support Documentation: Automate your Jira Cloud instance

Atlassian Support Documentation: Jira automation triggers

Atlassian Support Documentation: Jira automation conditions

## NEW QUESTION # 60

Currently, several groups and project robs are listed in every system event of the DEV Notification Scheme and should remain that way. A new requirement states that when DEV issues move from the status Open to status Assigned, only Project Rob (Managers) should be notified. DEV project does not share any of its schemes.

Identify the event that needs to be configured.

- A. Issue Assigned
- B. Issue Moved
- C. Custom event
- D. Work Started On Issue

**Answer: A**

## NEW QUESTION # 61

Which action requires that users have the "Administer Projects" permission?

- A. Set fix versions
- B. Reopen bugs
- C. **Modify component leads**
- D. Assign issues to themselves
- E. Edit due dates

**Answer: C**

Explanation:

The Administer Projects permission in Jira Software Cloud grants users the ability to manage project settings, such as components, versions, and roles. Among the listed actions, modifying component leads (Option C) requires the Administer Projects permission, as it involves updating project-specific configurations.

\* Explanation of the Correct Answer (Option C):

\* Modifying component leads involves changing the user assigned as the lead for a component in Project settings > Components. This action requires the Administer Projects permission, as it is a project administration task.

\* Exact Extract from Documentation:

Administer Projects permission

The **Administer Projects** permission allows users to manage project settings, including:

- \* Creating, editing, or deleting components and their leads.
- \* Updating project details, roles, and permissions.
- \* Configuring notification schemes, issue security, and other project-level settings. To modify component leads:
  - \* Go to Project settings > Components.
  - \* Edit the component and update the lead. Note: Only users with **Administer Projects** permission can perform this action. (Source: Atlassian Support Documentation, "Manage components in Jira Cloud")
- \* Why This Fits: Modifying component leads is a project administration task that directly requires the **Administer Projects** permission, making Option C the correct choice.
- \* Why Other Options Are Incorrect:
  - \* Reopen bugs (Option A):
  - \* Reopening bugs involves transitioning an issue back to an open status, which requires the **Transition Issues** permission and possibly **Edit Issues** permission, depending on the workflow. It does not require **Administer Projects**.
- \* Extract from Documentation:

**Transition Issues** permission

Allows users to move issues through workflow transitions, such as reopening a bug. This does not require **Administer Projects**. (Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

- \* Assign issues to themselves (Option B):

\* Assigning issues to oneself requires the **Assignable User** permission (to be eligible as an assignee) and the **Assign Issues** permission (to change the assignee). These are not administrative tasks.

- \* Extract from Documentation:

**Assign Issues** permission

Allows users to assign issues to other users or themselves, provided they have the **Assignable User** permission. This does not require **Administer Projects**.

(Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

- \* Edit due dates (Option D):

\* Editing due dates requires the **Edit Issues** permission, as it involves modifying an issue's Due Date field. This is not an administrative task.

- \* Extract from Documentation:

**Edit Issues** permission

Allows users to modify issue fields, such as Due Date, Summary, or Description. This does not require **Administer Projects**.

(Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

- \* Set fix versions (Option E):

\* Setting fix versions requires the **Edit Issues** permission to modify the Fix Versions field. In some cases, the **Resolve Issues** permission may also be needed if the field is restricted to resolution workflows, but **Administer Projects** is not required.

- \* Extract from Documentation:

**Edit Issues** permission

Allows users to update fields like Fix Versions. The **Administer Projects** permission is required to manage versions, not set them on issues.

(Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

- \* Additional Notes:

\* The **Administer Projects** permission is typically granted to project administrators or leads via the project's permission scheme. It is checked in Project settings > Permissions.

\* Other actions listed (A, B, D, E) are issue-level operations that do not require administrative privileges.

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Atlassian Support Documentation: [Manage components in Jira Cloud](#)

Atlassian Support Documentation: [Manage permissions in Jira Cloud](#)

## NEW QUESTION # 62

You need to make changes to the time tracking feature in Jira. What configuration can be controlled globally across all projects?

- A. The ability to edit or delete their own or other users' worklogs for specific users
- B. The requirement of an original estimate when creating issues
- C. The availability of time tracking fields on standard versus sub-task issue types
- D. The ability to log work on issues for specific groups
- E. **The default tracking time unit, unless users explicitly specify one**

**Answer: E**

Explanation:

The time tracking feature in Jira Cloud allows logging work, tracking estimates, and managing time-related settings. The configuration that can be controlled globally across all projects is the default tracking time unit, unless users explicitly specify one (Option C), as this is set in the global time tracking settings.

\* Explanation of the Correct Answer (Option C):

\* The default tracking time unit (e.g., hours, days) is configured globally in Jira Cloud's time tracking settings and applies to all projects unless users specify a different unit when logging time or setting estimates. This setting determines how time is displayed and entered by default across the system.

\* Exact Extract from Documentation:

Configure time tracking in Jira Cloud

Global time tracking settings apply to all projects and include:

\* Default time unit: Sets the default unit for time tracking (e.g., hours, days). To configure:

\* Go to Settings > Issues > Time tracking

\* Set the default unit for time tracking (e.g., Hour). Impact: The default unit is used across all projects unless users explicitly specify another unit (e.g., 2d for days). Note: Requires Jira administrator permissions. (Source: Atlassian Support Documentation, 'Configure time tracking in Jira Cloud')

\* Why This Fits: The default tracking time unit is a global setting that applies to all projects, making Option C the correct answer.

\* Why Other Options Are Incorrect:

\* The ability to log work on issues for specific groups (Option A):

\* The ability to log work is controlled by the Work On Issues permission in each project's permission scheme, not globally.

Permissions are project-specific, even if projects share a scheme, and cannot be set globally for specific groups across all projects.

\* Extract from Documentation:

The Work On Issues permission is set in project permission schemes, not globally.

(Source: Atlassian Support Documentation, 'Manage permissions in Jira Cloud')

\* The ability to edit or delete their own or other users' worklogs for specific users (Option B):

\* Permissions to edit or delete worklogs (e.g., Edit Own Worklogs, Edit All Worklogs, Delete Own Worklogs, Delete All Worklogs) are also set in project permission schemes, not globally. These are project-specific settings.

\* Extract from Documentation:

Worklog permissions (Edit Own Worklogs, Delete All Worklogs) are configured in project permission schemes, not globally.

(Source: Atlassian Support Documentation, 'Manage permissions in Jira Cloud')

\* The availability of time tracking fields on standard versus sub-task issue types (Option D):

\* The availability of time tracking fields (e.g., Original Estimate, Remaining Estimate) is controlled by field configurations or screens, which are project-specific or issue type-specific. There is no global setting to differentiate time tracking fields between standard and sub-task issue types.

\* Extract from Documentation:

Time tracking fields are managed by field configurations and screens, not global settings. Their availability depends on project or issue type configurations.

(Source: Atlassian Support Documentation, 'Configure field settings')

\* The requirement of an original estimate when creating issues (Option E):

\* Requiring an Original Estimate is controlled by field configurations (making the field required) or workflow validators (enforcing a value during transitions). These are project-specific or issue type-specific, not global settings.

\* Extract from Documentation:

Requiring fields like Original Estimate is set in field configurations or workflow validators, not globally.

(Source: Atlassian Support Documentation, 'Configure field settings')

\* Additional Notes:

\* Configuring global time tracking settings requires Jira administrator privileges and is done in Settings > Issues > Time tracking.

\* Other global time tracking settings include the format (e.g., hours per day, days per week) and whether time tracking is enabled.

\* Project-specific settings (e.g., permissions, field requirements) override global defaults for specific use cases.

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Atlassian Support Documentation: Configure time tracking in Jira Cloud

Atlassian Support Documentation: Manage permissions in Jira Cloud

Atlassian Support Documentation: Configure field settings

## NEW QUESTION # 63

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