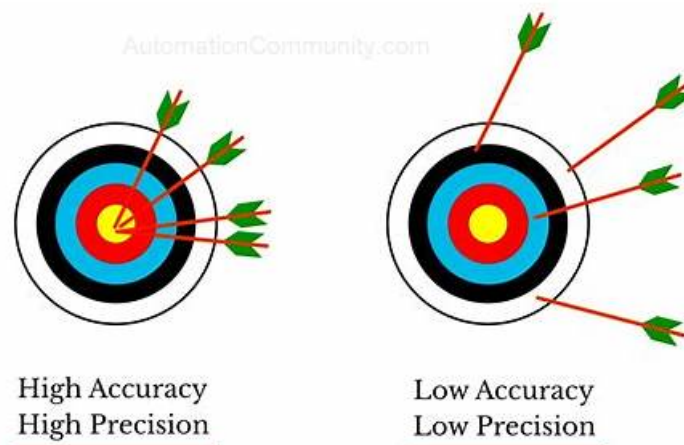


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Salesforce Public Sector Solutions Accredited Professional Sample Questions (Q92-Q97):

NEW QUESTION # 92

A public sector agency has implemented Public Sector Solutions for Licenses & Permits. After the intake of the Permit application, an applicant needs to pay permit fees. This step requires checking permit fees associated with the type of permit in an external system and, at the same time, applying an applicable discount on fees based on the site/ address (this data resides in a custom object).

What feature of Public Sector Solutions can be leveraged to meet this requirement?

- A. Integration Procedure
- B. FlexCard
- C. DataRaptor
- **D. OmniScript**

Answer: D

Explanation:

OmniScript is a feature of OmniStudio, which is part of the Public Sector Solutions package. OmniScript allows the public sector agency to create guided digital forms that can integrate with external systems and custom objects. OmniScript can be used to check permit fees from an external system and apply discounts based on site/address data from a custom object. Reference:

NEW QUESTION # 93

When configuring an inspection, the administrator wants a violation record to be automatically generated when an inspector indicates that a standard requirement failed or an issue was identified.

What is the recommended approach for configuring the inspection to achieve this requirement?

- A. In the "Results" picklist field of the Inspection Assessment Indicator Object, edit the "Fail" and "Issue" picklist values and select the "Violations" checkbox for the values to generate a V record when selected.
- B. Create a new violation type record and associate it with an appropriate Assessment Indicator Definition. Select the "Auto-generate" checkbox so it will generate a V record whenever the AID fails.
- C. In the AP Template, xxxxx
- **D. Build an auto-launched Flow that will get all the assessment questions in an inspection. For each question that has a result marked as "Issue" or "Fail", generate a V record.**

Answer: D

Explanation:

In Salesforce Public Sector Solutions, automating the creation of violation records when certain conditions are met during an inspection can be efficiently achieved using Salesforce Flow. Building an auto-launched Flow allows for detailed customization and control over the logic and actions performed based on the inspection results. Here's how to set it up:

- * Create the Flow:
- * Navigate to Setup > Process Automation > Flows.
- * Create a new Auto-launched Flow.
- * Define the Trigger:
- * Use a Record-Triggered Flow if you want the flow to be triggered automatically when an inspection record is created or updated.
- * Get Assessment Questions:
- * Use a Get Records element to retrieve all assessment questions related to the inspection.
- * Decision Element:
- * Add a Decision element to check each question's result. If the result is marked as "Issue" or "Fail", proceed to create a violation record.
- * Create Records:
- * Use the Create Records element to generate a violation record for each failed or problematic assessment indicator.
- * Activate the Flow:
- * Save and activate the Flow.

This method ensures that the logic is flexible and can be modified without changing the underlying data model. It leverages Salesforce's powerful Flow Builder to create sophisticated automation rules.

References:

- * Salesforce Help: Create an Auto-launched Flow
- * Salesforce Public Sector Solutions Documentation

NEW QUESTION # 94

A Technical Consultant has been asked to give insight to the reviewers explaining how a particular grant seeker was prioritized now that the Prioritization Expression Sets and Matrix have been developed.

Which three tasks must the Technical Consultant do to accommodate this request?

- A. Create an Apex Trigger to document the decision steps performed.
- **B. Assign the Decision Explainer Permission Set License to the appropriate user(s).**
- C. Integrate the BRE with Decision Explainer.
- **D. Create a Screen flow and incorporate the Decision Explainer component to display the outcome.**
- **E. Add the Decision Explainer Log History component to the Lightning record page(s).**

Answer: B,D,E

Explanation:

A Screen flow, a Decision Explainer Log History component, and a Decision Explainer Permission Set License are three tasks that must be done to accommodate the request of explaining how a particular grant seeker was prioritized. A Screen flow is a type of flow that can create an interactive user interface to display information or collect data from users. A Screen flow can incorporate the

Decision Explainer component, which is a custom Lightning component that can display the outcome and explanation of a decision made by a Decision Matrix or a Business Rules Engine (BRE). A Decision Explainer Log History component is a standard Lightning component that can display a list of Decision Explanations that have been generated for a record by a Decision Matrix or a BRE. A Decision Explainer Permission Set License is a type of license that can grant users access to the Decision Explainer features, such as viewing and creating Decision Explanations. Reference: https://help.salesforce.com/s/articleView?id=psc_admin_setup_decision_explainer.htm&type=5&language=en_US

NEW QUESTION # 95

The Department of Disaster Assistance would like to enhance its existing grant management experience using the "Grants Management" Public Sector Solution. What are the correct sequential stages involved in the grant management lifecycle?

- A. Apply, Engage, Plan, Apply, Review, Award, Manage and Close Out
- B. Engage, Apply, Plan, Review, Award, Manage and Close Out
- **C. Plan, Apply, Engage, Review, Award, Manage and Close Out**
- D. Plan, Engage, Apply, Review, Award, Manage and Close Out

Answer: C

Explanation:

The grant management lifecycle within the Salesforce Public Sector Solutions' "Grants Management" framework typically follows a structured sequence to ensure systematic processing and management of grants.

The correct stages in sequential order are:

- * Plan: Initial stage where the goals, objectives, and framework of the grant program are defined.
- * Apply: Potential grantees submit their applications for consideration.
- * Engage: Interaction occurs between the grantors and the applicants, which can include clarifications, additional information requests, and preliminary assessments.
- * Review: Submitted applications are thoroughly reviewed and evaluated against the grant criteria.
- * Award: Successful applicants are selected and grant awards are officially made.
- * Manage: The ongoing management of granted funds, monitoring of the project's progress, and compliance with grant conditions.
- * Close Out: Finalization of the grant process, including the submission of final reports, financial reconciliation, and formal closure of the grant file.

This sequence ensures a comprehensive approach from the initial planning to the closure of the grant, making Option A (Plan, Apply, Engage, Review, Award, Manage and Close Out) the correct answer.

NEW QUESTION # 96

What are two possible use- cases for a FlexCard?

- A. A widget to ask multiple pages of questions in the application form
- B. A widget to perform inline edits and calculations within a table quickly
- **C. A homepage widget to quickly launch common processes.**
- **D. A widget to aggregate complex data models for quick-glance information**

Answer: C,D

Explanation:

FlexCards in Salesforce Public Sector Solutions are used to create highly customizable and dynamic user interfaces. They serve as building blocks to display and interact with data efficiently. Two key use cases for FlexCards include:

* Aggregating Complex Data Models for Quick-Glance Information:

* FlexCards can be designed to pull data from multiple sources and present it in a consolidated, easy-to-understand format. This allows users to quickly get an overview of relevant information without navigating through different sections or records.

* For example, a FlexCard can display a summary of constituent details, open cases, recent interactions, and any pending tasks, all in one place.

* Homepage Widget to Quickly Launch Common Processes:

* FlexCards can be added to the homepage or any other relevant page as actionable widgets. These widgets can include buttons or links to initiate frequently used processes such as creating a new case, scheduling an inspection, or submitting a service request.

* This enhances user productivity by providing quick access to essential functions directly from the homepage.

References:

* Salesforce Help: FlexCards Overview

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