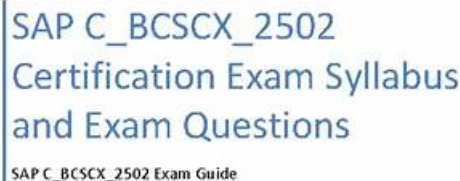


C-BCSCX-2502 Certification Guide Is Beneficial C-BCSCX-2502 Exam Guide Dump



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The SAP C_BCSCX_2502 Certification Guide provides a comprehensive overview of the Positioning SAP Business Suite via SAP Customer Experience Solutions exam. This document covers key exam details, including structure, syllabus, passing criteria, and recommended preparation resources. Additionally, it includes a set of sample questions with answers to help candidates familiarize themselves with the exam format. By using this guide, SAP professionals can effectively prepare for the certification, enhance their expertise in SAP Customer Experience solutions, and achieve a high score in the final exam.

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SAP C-BCSCX-2502 Exam Syllabus Topics:

Topic	Details
Topic 1	Understanding the SAP Customer Experience Portfolio: This subtopic assesses the Presales Consultant's ability to grasp the structure and components of the SAP Customer Experience (CX) portfolio. It involves recognizing the key solution areas—commerce, customer data, marketing, sales, and service and understanding how they form a unified offering aimed at enhancing customer relationships.
Topic 2	Integration Across CX Solutions: This part focuses on how the various SAP CX solutions work together as an integrated system. It examines the Presales Consultant's understanding of how integration among commerce, customer data, marketing, sales, and service solutions enhances consistency, efficiency, and personalization across customer interactions.
Topic 3	Articulating Value and Business Outcomes: This subtopic evaluates the Consultant's skill in communicating the overall value of the SAP Customer Experience portfolio. It includes the ability to demonstrate how the integrated solutions lead to stronger customer engagement and ultimately support the achievement of key business outcomes.

SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions Sample Questions (Q16-Q21):

NEW QUESTION # 16

Which part of SAP BTP can be positioned with SAP Customer Experience when customers want to combine data from many sources and build models?

- A. SAP Datasphere
- B. SAP Business AI
- C. SAP Workzone
- D. SAP Customer Data Cloud

Answer: A

NEW QUESTION # 17

In what ways can SAP CX AI toolkit optimize businesses?

Note: There are 3 correct answers to this question.

- A. By integrating with non-SAP systems
- B. By providing visual search options to transform the shopping experience for customers
- C. By automatically generating and managing product attributes from existing descriptions
- D. By supporting edge computing scenarios
- E. By generating engaging content for banners, social media posts, and blog posts

Answer: B,C,E

NEW QUESTION # 18

Which of the following are capabilities of SAP Sales Cloud Version 2?

Note: There are 3 correct answers to this question.

- A. Forecasting and Pipeline Management
- B. Case Management
- C. Intelligent Lead Score
- D. Agent Desktop
- E. Guided Selling

Answer: A,C,E

NEW QUESTION # 19

Which of the following are associated with SAP Sales Cloud Version 2?

Note: There are 2 correct answers to this question.

- A. Opportunities
- B. Coupon campaigns
- C. Service orders
- D. Pricing conditions

Answer: C,D

NEW QUESTION # 20

Your customer is looking for a solution that can be used on a mobile device to execute a guided selling process.

Which SAP Customer Experience solution would you recommend?

- A. SAP Customer Data Platform
- B. SAP Emarsys
- C. SAP Commerce Cloud
- D. SAP Sales Cloud Version 2

Answer: D

NEW QUESTION # 21

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