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## Peoplecert DevOps-Foundation Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>Business and Technology Frameworks: This section of the exam measures the skills of IT operations specialists and covers various supporting frameworks that intersect with DevOps. These include Agile and Lean, IT Service Management, Value Stream Management, Site Reliability Engineering, Safety Culture, Learning Organisations, and Continuous Funding models that enable long-term adaptability.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>Sharing, Shadowing and Evolving: This section of the exam measures the skills of IT operations specialists and covers the collaborative and adaptive elements of DevOps in enterprise settings. It explores leadership, typical barriers and risks, and outlines how organisations can evolve their DevOps practices through continuous learning, peer shadowing, and experience-based transformation.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>Exploring DevOps: This section of the exam measures the skills of DevOps engineers and covers the foundations of DevOps, including its emergence as a critical discipline in the digital era. It introduces learners to the basic purpose, evolution, and significance of DevOps in modern software and infrastructure environments.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>Culture, Behaviours, Operating Models: This section of the exam measures the skills of DevOps engineers and covers how to assess and evolve organisational culture in relation to DevOps transformation. It includes concepts such as Cultural Debt, Behavioural Models, and Organisational Maturity, helping professionals understand team dynamics and readiness for change.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>Automation, Architecting DevOps Toolchains: This section of the exam measures the skills of IT operations specialists and covers key automation principles within the DevOps toolchain. It focuses on CI</li> <li>CD pipelines, Infrastructure as Code, containerisation, cloud-native architecture, platform engineering, and emerging technologies like Machine Learning and Generative AI in DevOps contexts.</li> </ul>

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### Peoplecert PeopleCert DevOps Foundationv3.6Exam Sample Questions (Q55-Q60):

#### NEW QUESTION # 55

Which of the following DevOps practices encourages conversation driven development, delivery and support?

- A. The Second Way
- **B. ChatOps**
- C. Communication Platforms
- D. VisOps

**Answer: B**

#### NEW QUESTION # 56

Which of the following of Continuous Delivery does NOT contribute positively to SDO Performance?

- A. Trunk-based development
- B. Cloud
- C. Culture of psychological safety
- **D. Heavyweight Change Process**

**Answer: D**

Explanation:

High-performing organizations use Continuous Delivery practices to improve Software Delivery and Operational (SDO) performance.

\* B: Psychological safety encourages open communication, incident reporting, and learning from failures.

\* C: Trunk-based development reduces integration issues and supports continuous integration/delivery.

\* D: Cloud technologies provide scalable, on-demand environments that speed up delivery and testing.

On the other hand, A-a heavyweight change process-slows down delivery, increases lead time, and often fails to improve change success rates. Research cited in Accelerate shows that manual, centralized change approvals correlate with lower performance, while automated, peer-reviewed changes produce better reliability and faster delivery.

References:

PeopleCert DevOps Foundation v3.6 - Continuous Delivery and Change Management Accelerate- Change Approval Process Findings The DevOps Handbook- Deployment Pipeline Best Practices

#### NEW QUESTION # 57

Which of the following is NOT a benefit of using a Kanban board?

- **A. It defines policies and procedures**
- B. It enables people to work collaboratively
- C. It reduces work in progress
- D. It reduces idle time and waste

**Answer: A**

Explanation:

Kanban boards are visual management tools used to track work and manage flow. They provide transparency, limit work in progress (WIP), and help teams focus on delivering value quickly.

\* A: Reducing WIP is a key Kanban principle that improves flow and delivery speed.

\* C: Visibility fosters collaboration and shared ownership.

\* D: By identifying bottlenecks and waste, Kanban helps reduce idle time.

B-defining policies and procedures-is not an inherent benefit of Kanban. While teams may display existing policies on a Kanban board, the board itself does not define them. Its role is to visualize work and flow, not to establish governance rules.

Thus, B is the correct "NOT" benefit.

References:

PeopleCert DevOps Foundation v3.6 - Lean and Kanban Practices

Kanban by David J. Anderson - Benefits and Principles

### NEW QUESTION # 58

Regardless of structure, what should a DevOps team NOT be?

- A. Continuously engaged
- B. Balanced in terms of people and automation skills
- C. Isolated
- D. Flat

**Answer: C**

Explanation:

A core goal of DevOps is to eliminate isolation between roles, teams, and departments. Isolated teams-cut off from other parts of the value stream-create bottlenecks, reduce visibility, and slow feedback.

While flat hierarchies (A), continuous engagement (C), and balanced skills (D) are positive traits, B is the opposite of DevOps principles.

Therefore, B is the correct "NOT" choice.

References:

PeopleCert DevOps Foundation v3.6 - Anti-Patterns in Team Design

Accelerate- Effects of Silos on Performance

### NEW QUESTION # 59

An organization wants to use experiments to improve its ITSM processes in support of DevOps practices.

Which approach could this organization use to design and implement small, incremental improvements?

- A. Value Stream Mapping
- B. All of the Above
- C. Agile Service Management
- D. Improvement Kata

**Answer: D**

Explanation:

The Improvement Kata is a structured, scientific approach to continuous improvement. It uses small, iterative steps to move from the current state toward a target condition, testing hypotheses along the way.

In the DevOps context, the Improvement Kata helps teams experiment with process changes, measure outcomes, and adapt quickly-reducing risk while fostering a learning culture. It is especially useful for improving ITSM processes incrementally.

And B are valuable techniques but serve different purposes-Agile Service Management adapts ITSM to Agile principles, and Value Stream Mapping visualizes and analyzes workflow. While they can complement Improvement Kata, C is the direct experimental framework for small, incremental improvement.

Thus, the correct answer is C.

References:

PeopleCert DevOps Foundation v3.6 - Improvement Kata and Continuous Improvement Mike Rother - Toyota Kata

