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Blueprint Level II -- Test Review Review questions of what's possibly on the test for blueprint level 2 Latest NEW 2025/2026

On construction prints, most likely an _____ will choose the best scale for a given application. - Correct Answers Architect or Engineer

Before scaling a drawing to find a distance or location, verify the given scale on the print with the _____, both in vertical and a horizontal direction. - Correct Answers Dimensions on the print

The two common architectural views are the _____ view and the _____. - Correct Answers Floor Plan and Elevation View

The Floor Plan _____ - Correct Answers looks down on one floor or section.

The Elevation View _____ - Correct Answers shows device and material locations and the height or lights, doors, and windows.

The organized and systematic list (or table) of necessary materials is called a _____. - Correct Answers Schedule

The project _____ provide(s) a list of detailed job requirements, under which all work must be performed. - Correct Answers Specifications

Before scaling a drawing to find a distance or location, verify the given scale on the print with the dimensions on the print, _____. - Correct Answers both in a vertical and a horizontal direction

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For the Cisco Certified Support Technician (CCST) IT Support (100-140) web-based practice exam no special software installation is required. because it is a browser-based Cisco Certified Support Technician (CCST) IT Support (100-140) practice test. The web-based Cisco Certified Support Technician (CCST) IT Support (100-140) practice exam works on all operating systems like Mac, Linux, iOS, Android, and Windows. In the same way, IE, Firefox, Opera and Safari, and all the major browsers support the web-based Cisco 100-140 Practice Test.

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Cisco 100-140 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> Job Roles: This section evaluates an IT Support Technician's ability to use remote access tools (such as Remote Desktop, Cisco Webex, and TeamViewer) to assist users and perform support activities. It also includes utilizing troubleshooting tools and resources, such as AI research, search engines, technical forums, and knowledge bases, while being aware of ethical, privacy, and security considerations related to AI and other technologies.
Topic 2	<ul style="list-style-type: none"> Connectivity and Resource Access Issues: This section measures skills of a Network Support Technician and involves assisting users to establish access to network resources, understanding directory services like Active Directory and cloud access management platforms, and managing multifactor authentication. It also includes troubleshooting connectivity problems with peripherals such as printers, scanners, and teleconferencing devices, as well as verifying basic network settings and diagnosing connectivity using various network commands and tools.
Topic 3	<ul style="list-style-type: none"> IT Support Job Tasks and Responsibilities: This section of the exam measures skills of an IT Support Specialist and covers foundational help desk concepts such as queue and time management, ticketing systems, service level agreements (SLA), and key performance indicators (KPIs). It includes preparing clear and comprehensive documentation summarizing customer interactions and describes the problem-solving process involving defining issues, collecting information, analyzing causes, implementing solutions, and recording results.
Topic 4	<ul style="list-style-type: none"> Hardware Uses: This domain targets a Desktop Support Technician and focuses on following basic safety procedures related to electrical shock, ESD, and fire hazards. It involves assisting users in locating information about devices including hardware specs and network details using Windows and macOS tools. It covers identifying and understanding various ports and cables, installing and upgrading desktop components like RAM and storage, and troubleshooting common hardware issues while managing driver and firmware updates.

Cisco Certified Support Technician (CCST) IT Support Sample Questions (Q110-Q115):

NEW QUESTION # 110

An enterprise requires a secure environment to manage and store its application configurations and secrets. Which AWS service is best suited for this need?

- A. AWS Security Hub
- B. AWS Config
- C. Amazon EBS
- D. AWS Secrets Manager

Answer: D

Explanation:

Correct Answer. C. AWS Secrets Manager AWS Secrets Manager helps you protect access to your applications, services, and IT resources without the upfront investment and on-going maintenance costs of operating your own infrastructure.

Option A is incorrect because AWS Config is more focused on assessing, auditing, and evaluating the configurations of your AWS resources.

Option B is incorrect as AWS Security Hub gives you a comprehensive view of your high-priority security alerts and compliance status across AWS accounts but does not manage secrets.

Option D is incorrect as Amazon EBS (Elastic Block Store) provides block storage volumes for persistent data storage when using

EC2 instances, not for managing secrets.

NEW QUESTION # 111

A user is unable to install a new app because their iPhone is running an outdated version of iOS that is not supported by the app. What should they do?

- A. Downgrade the app to a version compatible with their current iOS
- B. Delete unused apps to make space for the new app
- C. Jailbreak the iPhone to install the app
- D. Update the iOS to the latest version supported by their device

Answer: D

Explanation:

Correct Answer. B. Update the iOS to the latest version supported by their device Updating the iOS to the latest version that their device supports can enable compatibility with newer apps and improve overall security and functionality.

Option A is incorrect because jailbreaking can void warranties and lead to security vulnerabilities.

Option C is incorrect because users typically cannot downgrade apps to earlier versions directly from the App Store.

Option D is incorrect because the issue described is related to software compatibility, not storage capacity.

NEW QUESTION # 112

A company wants to ensure that their Google Drive mappings are consistent across multiple user accounts and that all users have appropriate access based on their job roles. Which approach should IT support take to standardize Google Drive access and mappings across the organization?

- A. Implement a third-party tool that syncs Google Drive with Active Directory groups
- B. Use Group Policy in Windows to deploy Google Drive configurations
- C. Encourage users to share their login information with each other
- D. Configure individual Google Drive mappings manually for each user

Answer: A

Explanation:

To manage Google Drive access efficiently across multiple users and ensure consistency in permissions and mappings, using a third-party tool that integrates Google Drive with Active Directory can automate and streamline the process based on group memberships and roles.

Option A is incorrect because manually configuring mappings for each user is inefficient and prone to inconsistency, especially in larger organizations.

Option B is incorrect because while Group Policy is powerful for many configurations, it does not natively support Google Drive mapping configurations.

Option D is incorrect because sharing login information compromises security and violates basic security policies.

NEW QUESTION # 113

During a video editing session, a MacOS user notices that the editing software freezes repeatedly. How should the user utilize Activity Monitor to resolve this issue?

- A. Use Activity Monitor to quit any non-responsive processes related to the video editing software
- B. Install additional RAM for their Mac
- C. Delete the app's preferences file from the Library folder
- D. Increase the virtual memory allocation for the application through System Preferences

Answer: A

Explanation:

Correct Answer. B. Use Activity Monitor to quit any non-responsive processes related to the video editing software Activity Monitor can be used to identify and terminate non-responsive processes related to specific applications, potentially resolving issues such as freezing without affecting other system operations.

Option A is incorrect because deleting preference files might corrupt the application further or lose customized settings Option C is

incorrect because MacOS manages virtual memory automatically; users cannot adjust this setting manually Option D is incorrect as installing additional RAM is not a direct solution for an application freezing and does not address immediate software issues

NEW QUESTION # 114

A user is working from multiple devices and wants to ensure that all their work documents are always available and backed up. What should the user do to automatically synchronize and backup files across all devices using OneDrive?

- A. Enable OneDrive's Folder Protection feature on each device
- B. Use external USB drives to transfer documents between devices
- C. Periodically email documents to themselves
- D. Install third-party synchronization software

Answer: A

Explanation:

Correct Answer. A. Enable OneDrive's Folder Protection feature on each device OneDrive's Folder Protection automatically syncs desktop, documents, and pictures folders across all devices where this feature is enabled, ensuring that files are consistently backed up and accessible from any connected device.

Option B is incorrect because third-party software is unnecessary when OneDrive offers built-in synchronization capabilities Option C is incorrect because emailing documents is inefficient for continuous synchronization and does not provide the same security and version control as OneDrive Option D is incorrect because using USB drives for manual transfers is less reliable and more cumbersome than cloud synchronization

NEW QUESTION # 115

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