

# CIS-SM Exam Questions - Certified Implementation Specialist - Service Mapping Study Question & CIS-SM Test Guide



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ServiceNow is a cloud-based platform that provides IT service management (ITSM) solutions for companies of all sizes. It helps organizations automate their workflows, streamline their processes, and enhance the overall efficiency of their IT operations. One of the key components of the ServiceNow platform is Service Mapping, which allows organizations to create a visual map of their IT infrastructure and services. To become an expert in Service Mapping, IT professionals can take the ServiceNow CIS-SM (Certified Implementation Specialist - Service Mapping) exam.

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## ServiceNow Certified Implementation Specialist - Service Mapping Sample Questions (Q89-Q94):

### NEW QUESTION # 89

What describes the main feature offered by Service Mapping Plus?

- A. An enhanced version of mapping based on Machine Learning (Predictive Intelligence)
- B. A collection of connection rules that are used to automatically add CIs to one or more application services
- C. Enables Kubernetes and cloud components to be added to service maps during tag-based discovery
- D. A suite of quick start tests that can be run to verify Service Mapping still works as expected after upgrades and

deployments

**Answer: A**

#### NEW QUESTION # 90

Which one of the following statements best explains the following URL: Error! Hyperlink reference not valid.  
SaCmdManager.do?ip=198.51.100.66?

- A. The user is starting the Command Line Console and explicitly directs Service Mapping to use the MID Server 198.51.100.66 to execute commands.
- B. This is not a valid URL for Service Mapping.
- C. The user is starting the Command Line Console and is able to send commands to the host 198.51.100.66.
- **D. The user is starting the Command Line Console and is able to send commands against the ServiceNow instance at 198.51.100.66.**

**Answer: D**

#### NEW QUESTION # 91

Using Pattern Designer, when configuring the first step in an Identification Section, which one of the following is considered a good practice?

- A. Check if connectivity variables are defined
- B. Use a Parse file operation to extract necessary information from a configuration file
- C. Create a table for the process parameters
- **D. Use a Match operation on the process executable or command variable**

**Answer: D**

#### NEW QUESTION # 92

Which one of the following represents what the MID stands for in MID Server?

- A. MID is not an acronym.
- **B. Management, Instrumentation, and Discovery**
- C. Monitoring, Instrumentation, and Discovery
- D. Monitoring, Integration, and Discovery
- E. Management, Integration, and Discovery

**Answer: B**

#### NEW QUESTION # 93

Which of the following reasons would a prospect consider purchasing ServiceNow Event Management? (Choose three.)

- A. Provide state of the art monitoring capabilities across a wide array of different types of infrastructure.
- **B. Provide software deployment capabilities to patch problem infrastructure.**
- **C. Determine impacted services from a given event/alert.**
- D. Automatically generate incidents for certain classes of alerts.
- **E. Consolidate events from disparate monitoring tools into a consolidated central system.**

**Answer: B,C,E**

#### NEW QUESTION # 94

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