

有效的ITIL認證指南，高質量的學習資料幫助妳壹次性通過ITIL考試



P.S. Fast2test在Google Drive上分享了免費的2026 EXIN ITIL考試題庫：<https://drive.google.com/open?id=1R0K20P3Bzdp4Hs3LKVEmmFdUxoSWr2PO>

很多準備參加EXIN ITIL 認證考試的考生在網上也許看到了很多網站也線上提供有關EXIN ITIL 認證考試的資源。但是我們的Fast2test是唯一一家由頂尖行業專家研究的參考材料研究出來的考試練習題和答案的網站。我們的資料能確保你第一次參加EXIN ITIL 認證考試就可以順利通過。

你對自己現在的工作滿意嗎？對自己正在做的事情滿意嗎？想不想提升自己的水準呢？多掌握一些對工作有用的技能吧。那麼，在IT領域工作的你，當然是應該選擇參加IT認定考試獲得認證資格了。因為這樣可以更好地提升你自己。而且，最重要的是，你也可以向別人證明你掌握了更多的工作技能。那麼，快來參加EXIN的ITIL考試吧。這個考試可以幫助你實現你自己的願望。對通過這個考試沒有信心也沒關係。因為你可以來Fast2test找到你想要的幫手和準備考試的工具。Fast2test的考試資料一定能幫助你獲得ITIL考試的認證資格。

>> ITIL認證指南 <<

最真實的ITIL考古題

我們在工作中始終要牢記，擁有一份工作就要懂得感恩的道理，這樣，你一定會收穫很多。然而 EXIN 的 ITIL 考試是一科很難通過的考試，但是你也不用過分擔心。只要你利用了適當的方法，輕鬆地通過考試也不是不可能的。那麼你知道什麼是適當的方法嗎？使用 ITIL 的 ITIL 考試資料就是一種最好不過的方法。我們一直以來幫助了很多參加IT認定考試的考生，並且得到了大家的一致好評。

最新的 Exin Certification ITIL 免費考試真題 (Q94-Q99):

問題 #94

Who is responsible for ensuring that the Request Fulfillment process is being performed according to the agreed and documented process?

- A. The Request Fulfillment Process Owner
- B. The Service Desk Manager
- C. The Service Manager
- D. The Request Fulfillment Process Manager

答案： A

問題 #95

Which guiding principle is PRIMARILY concerned with end-to-end service delivery?

- A. Collaborate and promote
- B. Optimize and automate
- C. Focus on value
- D. Think and work holistically

答案： D

問題 #96

Access Management is closely related to which other processes?

- A. Information Security Management and Availability Management
- B. Availability Management only
- C. Information Security Management only
- D. Information Security Management and 3rd line support

答案： A

問題 #97

Which of the following combinations covers all the roles in Service Asset and Configuration Management?

- A. Configuration Administrator/Librarian; Configuration Manager; Service Desk Manager; Configuration Analyst; CMS/tools Administrator
- B. Configuration Administrator/Librarian; Service Asset Manager; Configuration Manager; Configuration Analyst; Configuration control board; CMS/tools Administrator
- C. Configuration Administrator/Librarian; Configuration Manager; Configuration Analyst; Configuration control board; CMS/tools Administrator; Financial Asset Manager
- D. Configuration Manager; Configuration Analyst; CMS/tools Administrator; Librarian; Change Manager

答案： B

問題 #98

Which statement about the known error database (KEDB) is CORRECT?

- A. It is maintained by the service desk and updated with the details of each new incident
- B. It is a part of the configuration management database (CMDB) and contains workarounds
- C. It is maintained by problem management and is used by the service desk to help resolve incidents
- D. It is maintained by incident management and contains solutions to be implemented by problem management

答案： C

問題 #99

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