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## IBM C1000-189 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Security and Compliance: This section of the exam measures the skills of IT Security Analysts and focuses on the data protection and compliance aspects of Instana deployment. Candidates must describe and implement data retention policies, plan for regulatory compliance, secure APIs, manage user access, and interpret audit logs. The goal is to ensure secure system configurations that align with organizational and regulatory standards.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Integration: This section of the exam measures the skills of Integration Engineers and assesses their proficiency in connecting Instana with external monitoring and automation tools. Candidates must demonstrate knowledge of integrating agent-based systems such as Omegamon, ITM, and ITCAM, as well as external platforms like Prometheus and Grafana. The section also includes configuring alert channels, automation actions, and utilizing the Instana REST API to support customized workflows and data visibility.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>Planning: This section of the exam measures the skills of Cloud Monitoring Engineers and covers the foundational planning tasks required for successful Instana deployment. Candidates must understand the installation prerequisites, the architectural design of Instana for on-premises environments, and the platform core capabilities and use cases. It also assesses knowledge of different agent modes, supported sensors and tracers, and the distinctions between cloud service agents and serverless agents essential for scalable implementation.</li></ul>
Topic 4	<ul style="list-style-type: none"><li>Troubleshooting: This section of the exam measures the skills of System Support Engineers and focuses on resolving technical and operational issues in Instana. It includes configuring log levels, collecting logs for debugging, and identifying connectivity issues between agents and the backend. Candidates will troubleshoot installation failures, diagnose communication problems, and apply corrective measures to ensure consistent Instana performance and stability across environments.</li></ul>

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### IBM Instana Observability v1.0.277 Administrator - Professional Sample Questions (Q41-Q46):

#### NEW QUESTION # 41

What is Instana's custom built software that is designed to monitor a specified technology?

- A. Sensor
- B. Tracer
- C. Profiling
- D. Service

#### Answer: A

Explanation:

Instana uses Sensors as specialized software components embedded within its agents to monitor and extract telemetry from various supported technologies. The verified documentation states: "Sensors are built-in modules that detect, identify, and monitor specific technologies such as databases, servers, run-times, and messaging systems." These components ensure that the agent collects targeted metrics, events, and traces optimized for individual stacks like MySQL, Kafka, or Java. When deployed, the Instana agent automatically discovers technologies running in the environment and loads corresponding Sensors dynamically, requiring minimal user configuration. Tracers handle transaction propagation, Profiling covers code-level performance, and Service is a higher abstraction in application topology-not individual monitoring logic. The Sensor concept remains core to Instana's automatic discovery and observability architecture as validated in IBM's architectural reference sections.

#### NEW QUESTION # 42

What is mandatory to use Instana REST APIs?

- A. Python
- B. Token
- C. CURL
- D. Cookie

#### Answer: B

Explanation:

Access to Instana's REST API is secured using authorization tokens-an industry-standard best practice for API authentication and traceability. IBM documentation says: "A personal or team API token is required to authenticate REST API calls." Tokens serve as credentials embedded in HTTP headers on each request, providing both identity and access control for the API consumer. Tokens are mandatory; without a valid token, any API requests are denied with a 401 Unauthorized error, regardless of whether a tool (such as CURL) is used. Tokens can be scoped for individual users (personal tokens) or teams (team tokens), enabling granular tracking and revocation as part of enterprise security policies. API tokens are generated from the Instana UI under the profile or team section. Cookies and raw client libraries (e.g., Python) are not authentication methods for Instana APIs.

#### NEW QUESTION # 43

What prevents Ansible actions from manual deletion within Instana?

- A. Actions have been imported.
- B. The action is active.
- C. Default Actions cannot be deleted.
- D. There is no name specified on the action.

**Answer: C**

Explanation:

IBM Instana documentation is explicit: some action definitions, including default and built-in (such as Ansible) actions supplied by the platform, cannot be manually deleted by users or admins. It states: "Default Actions-including Ansible integration actions pre-defined by Instana-are protected from manual deletion to ensure availability and platform integrity." This ensures that core automation integrations remain functional and the baseline for remediations, regardless of user error or misconfiguration. Custom or imported actions can be removed, but defaults-tagged as such in the UI-are non-removable, safeguarding operational continuity and maintaining standardized integrations across manual and automated workflows. Active status or name presence does not impact deletion ability; it is the default/built-in status (D) that enforces this lock.

**NEW QUESTION # 44**

Which environment requires an air-gapped Instana installation?

- A. An environment with high-speed internet connectivity
- B. An environment that allows unrestricted data transfer internally
- C. An environment with firewall and proxy restrictions that disable access to Instana's auto update
- D. An environment with restricted or no access to any external network or internet

**Answer: D**

Explanation:

According to the IBM Instana Observability documentation, an air-gapped installation is required when your environment is disconnected from the internet or has no access to external networks. The documentation states: "Air-gapped and restricted environments require deploying Instana without any connection to public repositories or backend services, assuring full isolation for compliance and regulatory requirements." The air-gapped setup ensures sensitive data or system configurations are never exposed outside the organization's internal trusted boundaries, making it mandatory for government, defense, or tightly regulated industries. Standard installation processes, including auto-update features and remote license verification, are replaced in air-gapped deployments with manual artifact and key management, as file transfers and package updates must be handled strictly within the controlled environment. The option described in B (high-speed internet) or D (unrestricted internal transfer) does not trigger air-gapping, while option A may require proxy or firewall configuration but is not entirely air-gapped unless full external access is blocked.

**NEW QUESTION # 45**

Which HTTP header is automatically collected?

- A. x-client-id
- B. Instana-id
- C. X-Instana-Service
- D. Instana-probe

**Answer: C**

Explanation:

Instana traces and analyzes every request. Services and endpoints are automatically discovered, and relationships between services, endpoints, and your infrastructure are autocorrelated and stored in our Dynamic Graph.

Based on the data that is collected from tracers and sensors, KPIs are calculated for calls, latency, and erroneous calls. KPIs help you discover the health of every individual service and then the health of your entire infrastructure.

Services are a part of application monitoring and provide a logical view of your system. Services are derived from infrastructure entities such as hosts, containers, and processes. Incoming calls are correlated to infrastructure entities and enriched with infrastructure data; for example, the Kubernetes pod label or SpringBoot application name. After this infrastructure-linking processing step, a service mapping step maps the enriched calls to generate a service name per call based on a set of rules. Instana comes with an extensive set of predefined rules to generate the best possible service name for you automatically. To fine-tune the service mapping, you can create your own custom rules, see customize service mapping.

**NEW QUESTION # 46**

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