

Salesforce Certified Experience Cloud Consultant Practice Vce - Experience-Cloud-Consultant Training Material & Salesforce Certified Experience Cloud Consultant Study Guide



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Salesforce Experience Cloud Consultant certification exam measures a candidate's ability to design and implement Salesforce Experience Cloud solutions that meet the needs of their clients. Salesforce Certified Experience Cloud Consultant certification ensures that the candidate is well-versed in designing and implementing solutions that improve customer experience and drive business results. Experience-Cloud-Consultant exam also tests a candidate's ability to manage and configure the Salesforce Experience Cloud, including its features and functionalities.

Salesforce Experience-Cloud-Consultant Exam covers a wide range of topics related to the Experience Cloud platform, including designing and implementing personalized customer experiences, managing communities, configuring and customizing Experience Cloud components, and integrating with other Salesforce products. Salesforce Certified Experience Cloud Consultant certification exam is designed to evaluate a candidate's knowledge and understanding of the platform's features and functionality, as well as their ability to apply that knowledge to real-world scenarios.

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Salesforce Certified Experience Cloud Consultant Sample Questions (Q139-Q144):

NEW QUESTION # 139

Cloud Kicks (CK) advises its diverse set of clients on how to use Experience Cloud. With new regulations taking effect, many of CK's clients want an easy and cost effective way to set up a site and gather their customers' communication preferences.

How should CK help compile these preferences?

- A. Create a Lightning Bolt solution that already includes all the preferences.
- B. Use the standard Preferences Chatbot to gather the preferences.
- C. Create a Lightning Bolt solution with a template and a login flow to gather the preferences.
- D. Build a Service Console to gather the preferences.

Answer: C

Explanation:

To set up a site and gather their customers' communication preferences, CK should create a Lightning Bolt solution with a template and a login flow to gather the preferences. A Lightning Bolt solution is a package that contains an industry-specific template, theme, flows, apps, and components that can be used to create an Experience Cloud site. CK can create a Lightning Bolt solution that includes a template with the required pages and branding for its customers' site. CK can also include a login flow in the Lightning Bolt solution, which is a flow that runs when a user logs in to the site. CK can use the login flow to collect the customers' communication preferences and store them in Salesforce.

NEW QUESTION # 140

Which two Community licenses allow records to be shared with a criteria-based sharing rule?

Choose 2 answers

- A. Partner Community
- B. Customer Community Plus
- C. Customer Community
- D. Customer Portal

Answer: A,B

NEW QUESTION # 141

Northern Trail Outfitters has configured chat so customers can quickly get answers to their questions by chatting with an agent while browsing the Experience site.

How should an administrator embed the chat window in an Experience site?

- A. Configure the Embedded Service connector.
- B. Create an Embedded Service quick action.
- C. Add the Embedded Service component to Builder pages.
- D. Create a custom component using the Embedded Service API.

Answer: C

Explanation:

The Embedded Service component allows you to embed a chat window in your Experience Cloud site, so customers can chat with agents while browsing the site. You can add the Embedded Service component to any Builder page and configure its properties, such as the chat button label, pre-chat fields, and offline support.

NEW QUESTION # 142

What are three valid topic types? Choose 3 answers

- A. Standard Topic
- B. Navigational Topic
- C. Featured Topic
- D. Trending Topic
- E. Content Topic

Answer: A,C,D

Explanation:

Three valid topic types are Featured Topic, Trending Topic, and Standard Topic. Topics are keywords or phrases that help users find and organize content in Experience Cloud sites. A Featured Topic is a topic that is manually selected by an administrator or moderator to be displayed prominently on the site. A Trending Topic is a topic that is automatically generated by an algorithm based on the popularity and recency of the content.

A Standard Topic is a topic that is created by users or administrators and can be assigned to any content.

NEW QUESTION # 143

Cloud Kicks (CK) is planning to introduce a User Acceptance Testing (UAT) process to ensure quality. UAT will take place In Partial and Full sandboxes. OC has also set up the Salesforce content Delivery Network (CDN) for its domain in production environment.

What should CK keep in mind about salesforce CDN?

- A. Salesforce CDN is supported in all sandbox environment
- B. Salesforce CDH is only supported in Developer sandbox environments
- C. Salesforce CDN is only supported in Full sandbox environments.
- D. Salesforce CDN is not supported in sandbox environments.

Answer: D

Explanation:

CK should keep in mind that Salesforce CDN is not supported in sandbox environments. Salesforce CDN is a feature that allows CK to improve the performance of its site by caching static resources on servers that are closer to CK's site visitors. However, this feature is only available in production environments and not in sandbox environments, such as Partial and Full sandboxes. Therefore, CK should not use Salesforce CDN for its UAT process.

NEW QUESTION # 144

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