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IBM C1000-189 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Operations: This section of the exam measures the skills of Application Monitoring Specialists and covers daily operational tasks for managing Instana environments. It includes configuring website and application monitoring, handling synthetic monitoring, and creating incidents, issues, and alerts. Candidates will analyze infrastructure performance, set maintenance windows, and design custom dashboards. They are also expected to interpret golden signals, evaluate alerts, use analytics, and perform backup or restore operations to maintain optimal system performance.

Topic 2	<ul style="list-style-type: none"> • Troubleshooting: This section of the exam measures the skills of System Support Engineers and focuses on resolving technical and operational issues in Instana. It includes configuring log levels, collecting logs for debugging, and identifying connectivity issues between agents and the backend. Candidates will troubleshoot installation failures, diagnose communication problems, and apply corrective measures to ensure consistent Instana performance and stability across environments.
Topic 3	<ul style="list-style-type: none"> • Configuration: This section of the exam measures the skills of DevOps Administrators and evaluates their ability to configure and optimize Instana operational settings. It involves setting up business process monitoring, configuring both cloud and serverless agents, and defining agent proxy parameters. Candidates will learn to implement various technologies and sensors, manage OpenTelemetry integrations, set up smart alerts, create service naming rules, and define custom SLIs and payloads for alert channels. Managing licenses and ensuring proper configuration of alerts and notifications are also key components of this domain.
Topic 4	<ul style="list-style-type: none"> • Planning: This section of the exam measures the skills of Cloud Monitoring Engineers and covers the foundational planning tasks required for successful Instana deployment. Candidates must understand the installation prerequisites, the architectural design of Instana for on-premises environments, and the platform core capabilities and use cases. It also assesses knowledge of different agent modes, supported sensors and tracers, and the distinctions between cloud service agents and serverless agents essential for scalable implementation.

>> C1000-189 Training Questions <<

2026 C1000-189: IBM Instana Observability v1.0.277 Administrator - Professional Updated Training Questions

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IBM Instana Observability v1.0.277 Administrator - Professional Sample Questions (Q46-Q51):

NEW QUESTION # 46

Which logging framework is used by Instana agents?

- A. JSNLog
- **B. Log4j2**
- C. Loggly
- D. Serilog

Answer: B

Explanation:

IBM Instana Observability agents use Log4j2 as their primary logging framework for system activity, sensor status, and diagnostic output. The documentation confirms: "The default logging framework for Instana agents is Apache Log4j2, providing structured log output, multi-level verbosity, and integration with most enterprise log aggregation environments." Log4j2 is a standard for Java-based environments, supporting dynamic log rotation, filtering, and formatting. Instana agent log files follow Log4j2 conventions, enabling easy parsing by SIEM tools and adapters. Serilog (A) is a .NET framework, not used by Instana agents. JSNLog (C) is for JavaScript applications, while Loggly (D) is a SaaS log analytics platform. Log4j2's mature design lets administrators tune performance, verbosity, and log destinations in rich deployment scenarios, directly aligning with best practices in Instana's monitoring ecosystem. This was reconfirmed in agent reference guides and environment setup sections.

NEW QUESTION # 47

Which items are examples of event types that can be used when creating a new alert in Instana?

- A. Request, Response, Interruption
- **B. Incidents, Offline, Changes**
- C. Logs, Resources, Tracing
- D. Timer, Counter, Level

Answer: B

Explanation:

According to the IBM Instana Observability documentation, event types form the foundation of Instana's alerting system. When configuring new alerts, users can select event categories such as Incidents, Offline, or Changes. The documentation specifies: "Instana alerts are triggered by event conditions derived from incidents (performance degradations), offline detections (component unavailability), and changes (deployment or configuration actions)." Incidents indicate performance or reliability degradation impacting users, Offline events represent disconnected sensors or hosts, while Changes capture deployments or configuration modifications influencing performance. Combining these event types enables contextual alerts and reduces noise by differentiating between symptoms and root causes. Other listed options refer either to data processing concepts (Timers, Counters) or monitoring inputs (Requests, Tracing), not supported as Instana alert event types. These verified categories are consistent across versions 1.0.277 through 1.0.307.

NEW QUESTION # 48

How can an administrator collect initial troubleshooting information in self-hosted Standard Edition?

- A. stanctl trace
- B. stanctl debug
- **C. stanctl must-gather**
- D. stanctl collect

Answer: C

Explanation:

Administrators managing self-hosted Standard Edition clusters can generate diagnostic bundles using the verified IBM command `stanctl must-gather`. The documentation specifies: "The 'stanctl must-gather' command collects logs, configuration files, and relevant diagnostic output from all components for analysis and support submission." This standardized data-collection utility aggregates information across microservices and stores it into an archive for troubleshooting. Other commands (`trace`, `debug`, `collect`) serve specific functions but do not generate the comprehensive support package expected by IBM Support. Must-gather ensures inclusion of system status, resource snapshots, and error contexts, effectively accelerating issue resolution. This feature parallels other IBM products' must-gather standards, ensuring consistent methodology for customer support cases and automated diagnostics workflow.

NEW QUESTION # 49

Which two filters can be used in scheduling maintenance windows to mute affected entities?

- A. Smart Alerts
- B. Custom Entity
- **C. Application Perspective**
- **D. Scope based**
- E. Dynamic Focus

Answer: C,D

Explanation:

Scheduling maintenance windows in IBM Instana Observability allows teams to define planned downtimes or service windows without triggering false alerts. The official documentation specifies two filter types usable during maintenance scheduling: Scope Based and Application Perspective filters. The text explains: "Maintenance windows can be specified using Scope definitions or Application Perspectives, limiting alert muting to entities directly involved." Scope filters allow inclusion or exclusion based on infrastructure boundaries like hosts, clusters, or datacenters. Application Perspective filters focus on topological groupings of services representing business or application domains. By combining these filters, teams can ensure precision-muting only relevant sensors, metrics, or dependencies during upgrades or patching periods-while preserving alert integrity elsewhere. This capability

avoids alert fatigue and maintains service accountability. Dynamic focus and Smart Alerts are response layers on active alerts rather than maintenance control objects, while Custom Entity filtering is not defined in Instana's scheduled maintenance configuration model.

NEW QUESTION # 50

Which protocol is used by the Grafana Plugin for Instana to fetch data?

- A. JDBC
- **B. HTTP**
- C. SOP
- D. gRPC

Answer: B

Explanation:

When integrating Grafana with Instana, the plugin communicates using RESTful interactions over the HTTP protocol. IBM's integration guide clearly explains: "The Instana DataSource Plugin for Grafana communicates with the Instana backend via HTTP-based REST APIs to query metrics and event data." This ensures secure TLS-encrypted data transport and allows compatibility with Grafana's native data source management features. HTTP is chosen due to its simplicity, standardization, and suitability for web API integrations, allowing Grafana to query time-series data from Instana and automatically populate dashboards. The plugin retrieves metrics, trace-level summaries, and service health states over HTTP GET and POST requests. Other options such as gRPC are used only internally between microservices, SOP is not a standard communication protocol, and JDBC is limited to databases. The HTTP choice makes integration straightforward across networked environments, requiring only API tokens or basic authentication per Instana API access configuration.

NEW QUESTION # 51

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