Quiz Microsoft - MB-230 - Accurate Microsoft Dynamics 365 Customer Service Functional Consultant New Braindumps Pdf

Our website offer considerate 24/7 services with non-stopping care for you after purchasing our MB-230 practice materials. Although we cannot contact with each other face to face, but there are no disparate treatments and we treat every customer with consideration like we are around you at every stage during your review process. We will offer help insofar as I can. While our MB-230 practice materials are beneficiary even you lose your chance of winning this time. Full refund or other version switch is accessible.

Just look at the text version of the introduction, you may still be unable to determine whether this product is suitable for you, or worth your purchase. We are very fond of preparing a trial version of MB-230 study materials: Microsoft Dynamics 365 Customer Service Functional Consultant for you. After you have used a trial version, you will have an overview of the content of the MB-230 simulating exam. This is enough to convince you that this is a product with high quality. We hope that you are making a choice based on understanding the products. We will respect your decision. MB-230 really wants to be your long-term partner.

>> MB-230 New Braindumps Pdf <<

MB-230 Test Discount Voucher & Trustworthy MB-230 Pdf

The Microsoft MB-230 certification exam offers a great opportunity to advance your career. With the Microsoft Dynamics 365 Customer Service Functional Consultant certification exam beginners and experienced professionals can demonstrate their expertise and knowledge. After passing the Microsoft Dynamics 365 Customer Service Functional Consultant (MB-230) exam you can stand out in a crowded job market. The Microsoft Dynamics 365 Customer Service Functional Consultant (MB-230) certification exam shows that you have taken the time and effort to learn the necessary skills and have met the standards in the market.

Microsoft Dynamics 365 Customer Service Functional Consultant Sample Questions (Q307-Q312):

NEW QUESTION # 307

A customer service manager wants to find out how agents describe the reasons that customers call in for support. The manager also wants topics to be automated.

You need to ensure that the manager's requirements are met.

What should you configure?

- A. Last interaction for data mapping and automation of topic by using a bot.
- B. Case title for data mapping and automation of topic by using a bot.
- C. Case age for data mapping and automation of topic by using Power Virtual Agents.
- D. Last interaction for data mapping and automation of topic by using Power Virtual Agents.

Answer: C

NEW QUESTION # 308

You are a Dynamics 365 for Customer Service administrator.

You need to implement queues to managecases.

Which queue types should you use? To answer, drag the appropriate queue types to the correct scenarios. Each queue type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE:Each correct selection is worth one point.

Answer:

Explanation:

Field Text	Option type
Resolution type	▼
	Option set
	Text
	Calculated
Resolution	▼
	Option set
	Text
	Calculated
Total time	▼
	Option set
	Text
	Calculated
Billable time	▼
	Option set
	Whole number
	Calculated
Remarks	▼
	Option set
	Text
	Calculated

Explanation

Scenario	Queue type
Set up a product defect queue. Add the defect group as the members for the queue.	Private
Set up an unknown queue for anyone to review tickets that are not classified.	Public
Set up an escalation queue that enables only upper management to review the tickets.	Private

References:
https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customer-service/set-up-queuesmanage-ac

NEW QUESTION # 309
You need to configure the options for the schedule.
Which options should you configure? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer:

Explanation:

Explanation:
Graphical user interface, text, application Description automatically generated

Reference:
https://docs.microsoft.com/en-us/dynamics365/customer-service/resources-service-scheduling

NEW QUESTION # 310
A company installs and services air filtration units for industrial manufacturing plants. The company is implementing Dynamics 365
Customer Service.
Each regional location supports a specific geographic region. Installers and service technicians are dispatched from these regional
locations.
You need to configure the system to optimize work scheduling.

How should you configure the system? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Option
Limit the service area of each regional dispatching location to a 50-mile radius.	▼ — Sites / Service activity / Resource category / Organizational unit
Ensure that the company only assigns a technician that is certified to service a specific unit.	▼ — Resource group / Bookable resource / Resource category / Resource characteristic

Answer:

Explanation:

Requirement	Option
Limit the service area of each regional dispatching location to a 50-mile radius.	▼ — Sites / **Service activity** / Resource category / Organizational unit
Ensure that the company only assigns a technician that is certified to service a specific unit.	▼ — Resource group / Bookable resource / **Resource category** / Resource characteristic

Explanation:
Box 1: Service activity
Avoid disruptions in service by making sure that your resources are scheduled optimally and efficiently. Using Scheduling in
Customer Service Hub, you can plan and schedule service activities for your customers by bringing together all your resources.
Note: Create a service activity
A service activity is defined to look for the next available time slot to schedule the service and align resources as per requirement.
Box 2: Resource category
Create resource groups
The resources are aligned in resource groups or resource categories.
For example, Bert Hair and Gilda Moss are grouped as Technicians and Bike repair workbench - 1 and Bike repair workbench - 2
are grouped as Workbenches.
With bookable resource categories, you can group your bookable resources by type. For example, you can create categories like
technician, supervisor, subcontractor, vehicle, or equipment.
Reference:
https://docs.microsoft.com/en-us/dynamics365/customer-service/basics-service-service-scheduling
https://docs.microsoft.com/en-us/dynamics365/customer-service/resource-categories-service-scheduling

NEW QUESTION # 311

A company uses Dynamics 365 Customer Service.

Telemetry on agent case resolution time reveals that agents spend 20 minutes on average resolving cases. Analysis determines that resolution duration is increased because agents are often required to view and modify data on the related account.

The company requires a solution that allows agents to enter data in a single screen and edit multiple records without navigating to each record.

You need to create the solution.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point

- A. Configure the Nested grid view.
- B. Add an editable grid of the account on the case form.
- C. Configure the editable grid of the case view to include account details.
- D. Add an editable grid control to the case view.

Answer: B

NEW QUESTION # 312

......

Our MB-230 prep torrent boosts the highest standards of technical accuracy and only use certificated subject matter and experts. We provide the latest and accurate MB-230 exam torrent to the client and the questions and the answers we provide are based on the real exam. We can promise to you the passing rate is high and about 98%-100%. Our MB-230 Test Braindumps also boosts high hit rate and can stimulate the exam to let you have a good preparation for the MB-230 exam. Your success is bound with our MB-230 exam questions.

MB-230 Test Discount Voucher: https://www.itexamsimulator.com/MB-230-brain-dumps.html

Whether you have questions for MB-230 Test Discount Voucher - Microsoft Dynamics 365 Customer Service Functional Consultant exam products or facing technical issues, you can always reach out to our MB-230 Test Discount Voucher - Microsoft Dynamics 365 Customer Service Functional Consultant Functional Consultant Associate certified customer support services and they will help you resolve all the problems, We offer you free update for 365 days after purchasing MB-230 exam materials, and the update version will be sent to your email automatically, Microsoft MB-230 New Braindumps Pdf It Opens Doors to Every Dream Certification!

Packet Switching: Transmitting Packets, Manage account MB-230 policies and service accounts, Whether you have questions for Microsoft Dynamics 365 Customer Service Functional Consultant exam products or facing technical issues, you can always reach out to our Microsoft Dynamics 365 Customer Service Functional Consultant Functional MB-230 Detailed Study Plan Consultant Associate certified customer support services and they will help you resolve all the problems.

IT-Tests MB-230 Test Study Guide, Answer Microsoft MB-230 Practice Exam Questions

We offer you free update for 365 days after purchasing MB-230 Exam Materials, and the update version will be sent to your email automatically, It Opens Doors to Every Dream Certification!

Please provide the code of MB-230 exam and your email address, and we'll let you know when your exam is available on ITExamSimulator, If you are headache about your qualification exams, our MB-230 learning guide materials will be a great savior for you.

- MB-230 Interactive EBook 🔗 Valid MB-230 Test Notes 🔗 MB-230 Online Training Materials 🔗 Copy URL { www.exam4labs.com } open and search for ⇒ MB-230 ⇐ to download for free 🔗MB-230 Valid Exam Notes
- Best Practice for Microsoft MB-230 Exam Preparation 🔗 Enter ➡ www.pdfvce.com 🔗 and search for （ MB-230 ） to download for free 🔗MB-230 Valid Test Test
- MB-230 Valid Test Test 🔗 Valid MB-230 Test Pass4sure 🔗 MB-230 Latest Test Fee 🔗 Search for ⇒ MB-230 ⇐ and easily obtain a free download on ▷ www.prepawayete.com ◁ 🔗MB-230 Interactive EBook
- Pass Guaranteed Quiz 2026 Microsoft Authoritative MB-230 New Braindumps Pdf 🔗 Search for 「 MB-230 」 on 🔗 www.pdfvce.com 🔗 immediately to obtain a free download ☎Certification MB-230 Sample Questions
- Study MB-230 Test 🔗 New MB-230 Real Test 🔗 Latest MB-230 Test Sample 🔗 Go to website { www.examcollectionpass.com } open and search for ➡ MB-230 🔗 to download for free 🔗MB-230 Questions Exam

- MB-230 Braindumps Torrent 🔺 Certification MB-230 Sample Questions 🔺 MB-230 Exam Review 🔺 Go to website 「 www.pdfvce.com 」 open and search for ✔ MB-230 🔺✔🔺 to download for free 🔺MB-230 Braindumps Torrent
- MB-230 Interactive EBook 🔺 Latest MB-230 Exam Price 🔺 MB-230 Questions Exam 🔺 Easily obtain ☀ MB-230 🔺☀🔺 for free download through ➥ www.vceengine.com 🔺 🔺Certification MB-230 Torrent
- Desktop-based MB-230 Practice Exam Software 🔺 Open website ➥ www.pdfvce.com 🔺 and search for { MB-230 } for free download 🔺MB-230 Braindumps Torrent
- MB-230 Interactive EBook 🔺 Latest MB-230 Exam Price 🔺 MB-230 Latest Exam Tips 🔺 Open （ www.vce4dumps.com ） and search for { MB-230 } to download exam materials for free 🔺MB-230 Valid Exam Tutorial
- MB-230 Test Preps - MB-230 Learn Torrent - MB-230 Quiz Torrent 🔺 Search for （ MB-230 ） and download it for free immediately on [www.pdfvce.com] 🔺Certification MB-230 Torrent
- MB-230 New Braindumps Pdf Exam Pass For Sure | Microsoft MB-230 Test Discount Voucher 🔺 Open 【 www.practicevce.com 】 and search for ▸ MB-230 ◂ to download exam materials for free 🔺MB-230 Braindumps Torrent
- myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, pct.edu.pk, www.stes.tyc.edu.tw, www.stes.tyc.edu.tw, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, gedsimekong.org, pct.edu.pk, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, www.stes.tyc.edu.tw, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, Disposable vapes

DOWNLOAD the newest ITExamSimulator MB-230 PDF dumps from Cloud Storage for free: https://drive.google.com/open?id=1Z8_SQ9fRyTajywemgUylwTSuiYbbWcLB