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WGU Operations Management (C215, VDC2) Sample Questions (Q40-Q45):

NEW QUESTION # 40

A manufacturing company decides to open a new distribution center location in order to minimize distribution costs to warehouses or stores.

What tool should the manufacturing company use to determine where the new distribution center should be located?

- A. By using the load-distance model
- **B. By using the center-of-gravity approach**
- C. By using the break-even analysis
- D. By using the transportation method

Answer: B

Explanation:

The center-of-gravity approach is the most appropriate tool for determining the optimal location of a distribution center when the goal is to minimize total transportation costs.

This method calculates a weighted average location based on:

- * Geographic coordinates of demand points
- * Volume shipped to each location

The result identifies a location that minimizes the overall distance-weighted transportation cost.

Other options serve different purposes:

- * Load-distance models compare alternative sites
- * Transportation methods optimize shipping routes, not facility location
- * Break-even analysis compares cost structures, not spatial efficiency

In Operations Management, the center-of-gravity approach is widely used for strategic distribution planning because it provides a quantitative, objective basis for location decisions.

NEW QUESTION # 41

What are two product system differences between the push and pull processes?

Choose 2 answers

- A. Push lowers cost due to overproduction.
- **B. Push moves the product forward in anticipation for demand.**
- C. Pull initiates quality control.
- D. Push enhances employee relations.
- **E. Pull eliminates excessive inventory.**
- F. Pull develops additional products.

Answer: B,E

Explanation:

The two correct differences between push and pull systems are:

- * Push moves the product forward in anticipation of demand
- * Pull eliminates excessive inventory

Push systems rely on forecasts and schedule production in advance, often leading to overproduction and excess inventory if forecasts are inaccurate.

Pull systems, by contrast, produce only what is needed when it is needed, significantly reducing inventory levels and associated costs.

The incorrect options describe misconceptions:

- * Overproduction increases cost, not lowers it
- * Pull systems do not create additional products

* Employee relations are not defining characteristics

* Quality control exists in both systems

Operations Management favors pull systems in environments where demand variability and cost control are critical, reinforcing lean principles.

NEW QUESTION # 42

Which continuous improvement method does Cpk measure?

- A. Parts per million on the capability index
- B. The most common measurement process
- C. How close one is to a target and how consistent one is with the average performance
- D. What a process is capable of and how long it will take to conclude

Answer: C

Explanation:

The process capability index Cpk measures how close a process is to its target and how consistent it is around the average performance.

Cpk is a key metric in Six Sigma and continuous improvement methodologies. It evaluates both:

* Process centering (distance from specification limits)

* Process variation (spread of data)

Unlike Cp, which assumes the process is centered, Cpk accounts for actual process performance relative to upper and lower specification limits. This makes it a more realistic indicator of quality capability.

In Operations Management, Cpk helps organizations:

* Assess whether a process can meet customer specifications

* Identify improvement priorities

* Reduce defects before they occur

Higher Cpk values indicate better performance:

* Cpk # 1.33 is generally acceptable

* Cpk # 2.0 aligns with Six Sigma performance

The other options confuse Cpk with defect rates or cycle time measures. While defects per million opportunities (DPMO) are related, Cpk specifically evaluates process capability, not output counts.

By focusing on consistency and target alignment, Cpk supports preventive quality management and data-driven continuous improvement.

NEW QUESTION # 43

Which project life cycle phase focuses on determining whether the proposed project is technically, financially, and operationally viable?

- A. Feasibility analysis
- B. Execution
- C. Planning
- D. Conception

Answer: A

Explanation:

The feasibility analysis phase evaluates whether a proposed project is technically, financially, and operationally viable.

During feasibility analysis, organizations assess:

* Cost-benefit justification

* Resource availability

* Technical constraints

* Operational impact

* Risk and uncertainty

This phase prevents organizations from committing to projects that:

* Are too costly

* Lack capability support

* Conflict with operational capacity

* Fail to deliver strategic value

Planning and execution only proceed if feasibility criteria are satisfied.

In Operations Management, feasibility analysis is especially critical for projects involving:

- * Capacity expansion
- * New facilities
- * System implementations
- * Process redesign

It serves as a decision gate that protects organizational resources and ensures disciplined project selection.

NEW QUESTION # 44

The annual cost of goods sold for a company is \$8,400,000 and the average inventory is \$1,200,000.

What is the number of weeks of supply?

- A. 0
- B. 1
- C. 2
- D. 3
- E. 4

Answer: A

Explanation:

Weeks of supply measures how long inventory will last based on average usage. It is calculated using the formula:

Weeks of Supply = (Average Inventory / Annual Cost of Goods Sold) × 52

Substituting the given values:

Weeks of Supply = (1,200,000 / 8,400,000) × 52

Weeks of Supply = 0.142857 × 52

Weeks of Supply #7.43 weeks

When rounded to the nearest whole number, the answer is 7 weeks.

In Operations and Supply Chain Management, weeks of supply is a key inventory performance metric because it:

- * Indicates inventory efficiency
- * Helps balance service levels and holding costs
- * Supports cash flow management
- * Enables comparison across products or firms

Too many weeks of supply signal excess inventory and high holding costs, while too few weeks increase the risk of stockouts and service failures.

Managers use this metric alongside inventory turnover to evaluate how effectively inventory supports demand while minimizing waste.

NEW QUESTION # 45

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