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ISQI ISTQB Certified Tester Foundation Level (CTFL) v4.0 Sample Questions (Q90-Q95):

NEW QUESTION # 90

After being in operation for many years, a document management system must be decommissioned as it has reached its end of life. This system will not be replaced by any other new system. A legal obligation provides that all documents within the system must be kept for at least 20 years in a state archive.

Which of the following statements about maintenance testing for decommissioning of this system is true?

- A. Data migration testing is required as part of maintenance testing
- B. Regression testing is required as part of maintenance testing
- C. No maintenance testing is required as this system will not be replaced
- D. Confirmation testing is required as part of maintenance testing

Answer: A

Explanation:

When a document management system is decommissioned, maintenance testing must include data migration testing to ensure that all documents are correctly transferred to a state archive, meeting legal requirements for long-term storage. This process verifies that data integrity is maintained during migration.

References:

* ISTQB CTFL Syllabus 4.0, Chapter 2.3, page 29: Maintenance Testing and Data Migration

NEW QUESTION # 91

Which of the following statements is true?

- A. The primary goal of experience-based test techniques is to design test cases that can be easily automated using a GUI-based test automation tool
- B. Some of the most common test basis used by white-box test techniques include user stories, use cases and business processes
- C. Experience-based test techniques rely on the experience of testers to identify the root causes of defects found by black-box test techniques
- D. Experience-based test techniques are often useful to detect hidden defects that have not been targeted by black-box test techniques

Answer: D

Explanation:

Experience-based test techniques are test design techniques that rely on the experience, knowledge, intuition, and creativity of the testers to identify and execute test cases that are likely to find defects in the software system. Experience-based test techniques are often useful to detect hidden defects that have not been targeted by black-box test techniques, which are test design techniques that use the external behavior and specifications of the software system as the test basis, without considering its internal structure or implementation. Experience-based test techniques can complement black-box test techniques by covering aspects that are not explicitly specified, such as usability, security, reliability, performance, etc. The other statements are false, because:

* Experience-based test techniques do not rely on the experience of testers to identify the root causes of defects found by black-box test techniques, but rather to identify the potential sources of defects based on their own insights, heuristics, or exploratory testing. The root causes of defects are usually identified by debugging or root cause analysis, which are activities that involve examining the code or the development process to find and fix the errors that led to the defects.

* Some of the most common test basis used by white-box test techniques include the source code, the design documents, the architecture diagrams, and the control flow graphs of the software system. White-box test techniques are test design techniques that use the internal structure and implementation of the software system as the test basis, and aim to achieve a certain level of test

coverage based on the code elements, such as statements, branches, paths, etc. User stories, use cases, and business processes are examples of test basis used by black-box test techniques, as they describe the functional and non-functional requirements of the software system from the perspective of the users or the stakeholders.

* The primary goal of experience-based test techniques is not to design test cases that can be easily automated using a GUI-based test automation tool, but rather to design test cases that can reveal defects that are not easily detected by other test techniques, such as boundary value analysis, equivalence partitioning, state transition testing, etc. Test automation is the use of software tools to execute test cases and compare actual results with expected results, without human intervention. Test automation can be applied to different types of test techniques, depending on the test objectives, the test levels, the test tools, and the test resources. However, test automation is not always feasible or beneficial, especially for test cases that require human judgment, creativity, or exploration, such as those designed by experience-based test techniques. References: ISTQB Certified Tester Foundation Level (CTFL) v4.0 sources and documents:

* ISTQB Certified Tester Foundation Level Syllabus v4.0, Chapter 2.2.1, Black-box Test Design Techniques

* ISTQB Certified Tester Foundation Level Syllabus v4.0, Chapter 2.2.2, White-box Test Design Techniques

* ISTQB Certified Tester Foundation Level Syllabus v4.0, Chapter 2.2.3, Experience-based Test Design Techniques

* ISTQB Glossary of Testing Terms v4.0, Experience-based Test Technique, Black-box Test Technique, White-box Test Technique, Test Basis, Test Coverage, Test Automation

NEW QUESTION # 92

Which of the following statements is an example of testing contributing to higher quality?

- A. A tester finds a bug which is resolved prior to release
- B. A test leader writes a test summary report
- C. A project manager asks to a test leader to estimate the test effort
- D. A tester installs a test ten in the test environment

Answer: A

Explanation:

* The question is about identifying an example of testing contributing to higher quality. Quality is the degree to which a component, system or process meets specified requirements and/or user/customer needs and expectations¹. Testing is the process consisting of all lifecycle activities, both static and dynamic, concerned with planning, preparation and evaluation of software products and related work products to determine that they satisfy specified requirements, to demonstrate that they are fit for purpose and to detect defects².

* Therefore, testing contributes to higher quality by verifying and validating that the software products and related work products meet the specified requirements, are fit for purpose and have no defects, or at least have a reduced number of defects. Testing also provides information about the quality of the software products and related work products to the stakeholders, who can make informed decisions based on the test results³.

* Out of the four given statements, only option D is an example of testing contributing to higher quality, as it shows that testing has detected a defect (a flaw in a component or system that can cause the component or system to fail to perform its required function⁴) and that the defect has been resolved (fixed and confirmed) prior to release (delivery of the software product to the customer or end user).

This means that testing has prevented a potential failure (an event in which a component or system does not perform a required function within specified limits) from occurring in the operational environment, and thus has improved the quality of the software product.

* Option A is not an example of testing contributing to higher quality, as it is a reporting activity that summarizes the test results and evaluates the test objectives, but does not directly affect the quality of the software product or related work products. A test summary report is a document that records and communicates the outcomes of testing activities, including test completion criteria, test results, incident reports, test summary and evaluation, and lessons learned.

* Option B is not an example of testing contributing to higher quality, as it is a planning activity that estimates the resources and time needed for testing activities, but does not directly affect the quality of the software product or related work products. A test effort estimate is an approximation of the amount of work and/or the duration of time required to perform testing activities.

* Option C is not an example of testing contributing to higher quality, as it is a preparation activity that sets up the test environment (an environment containing hardware, instrumentation, simulators, software tools, and other support elements needed to conduct a test), but does not directly affect the quality of the software product or related work products. A test environment installation is a process of installing and configuring the test environment according to the test environment specification.

References:

1: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 10

2: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 11

3: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 12

4: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 13

5: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 13
6: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 77
7: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 78
8: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 79
9: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 80
10: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 81
11: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 82
12: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 83
13: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 84
14: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 85
15: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 86
16: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 87
17: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 88
18: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 89
19: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 90
20: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 91
21: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 92
22: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 93
23: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 94
24: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 95
25: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 96
26: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 97
27: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 98
28: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 99
29: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 100
30: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 101
31: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 102
32: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 103
33: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 104
34: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 105
35: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 106
36: ISTQB Certified Tester Foundation Level Syllabus 2018, Version 4.0, p. 107

NEW QUESTION # 93

A new web app aims at offering a rich user experience. As a functional tester, you have run some functional tests to verify that, before releasing the app, such app works correctly on several mobile devices, all of which are listed as supported devices within the requirements specification. These tests were performed on stable and isolated test environments where you were the only user interacting with the application. All tests passed, but in some of those tests you observed the following issue: on some mobile devices only, the response time for two web pages containing images was extremely slow.

Based only on the given information, which of the following recommendation would you follow?

- A. The issue is related to performance efficiency, not functionality. Thus, as a functional tester, you should not open any defect report as all the functional tests passed
- B. You should not open any defect report and inform the test manager that the devices on which you observed the issue should no longer be supported so that they will be removed from the requirements specification
- C. You should open a defect report providing detailed information on which devices and by running which tests you observed the issue
- D. You should not open any defect report as the problem is most likely due to poor hardware equipment on the devices where you observed the issue

Answer: C

Explanation:

As a functional tester, you should open a defect report providing detailed information on which devices and by running which tests you observed the issue. A defect report is a document that records the occurrence, nature, and status of a defect detected during testing, and provides information for further investigation and resolution. A defect report should include relevant information such as the defect summary, the defect description, the defect severity, the defect priority, the defect status, the defect origin, the defect category, the defect reproduction steps, the defect screenshots, the defect attachments, etc. Opening a defect report is a good practice for any tester who finds a defect in the software system, regardless of the type or level of testing performed. The other options are not recommended, because:

* The issue is related to performance efficiency, not functionality, but that does not mean that as a functional tester, you should not open any defect report as all the functional tests passed. Performance efficiency is a quality characteristic that measures how well the software system performs its functions under stated conditions, such as the response time, the resource utilization, the throughput, etc.

Performance efficiency is an important aspect of the user experience, especially for web applications that run on different devices and networks. Even if the functional tests passed, meaning that the software system met the functional requirements, the performance issue observed on some devices could still affect the user satisfaction, the usability, the reliability, and the security of the software system. Therefore, as a functional tester, you have the responsibility to report the performance issue as a defect, and provide as much information as possible to help the developers or the performance testers to investigate and resolve it.

NEW QUESTION # 94

Which of the following is NOT a typical debugging activity when a failure is triggered by dynamic testing?

- A. Adding new test cases
- B. Fixing the cause
- C. Diagnosing the root cause
- D. Reproducing the failure

Answer: A

Explanation:

Debugging activities typically include reproducing the failure, diagnosing the root cause, and fixing the cause of the failure. Adding new test cases, while important in the overall testing process, is not a direct part of debugging. Debugging focuses on understanding and correcting the issue that caused the failure, rather than expanding the test suite.

References:

* ISTQB CTFL Syllabus V4.0, Section 5.5 on debugging activities, which lists reproducing the failure, diagnosing the root cause, and fixing the cause as core activities.

NEW QUESTION # 95

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