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Palo Alto Networks SecOps-Generalist Palo Alto Networks Security Operations Generalist

Questions & Answers PDF

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Palo Alto Networks Security Operations Generalist Sample Questions (Q212-Q217):

NEW QUESTION # 212

A company is implementing SSL Forward Proxy decryption for outbound internet traffic using a Palo Alto Networks NGFW. After deploying the firewall's Forward Trust Certificate to employee laptops via GPO, users accessing some internal applications and certain external banking websites report certificate errors or connection failures. Which of the following are potential reasons for these issues and how certificates play a role? (Select all that apply)

- A. The firewall's Decryption policy rule for these sites is set to 'No Decrypt', causing connection failures.
- B. The Forward Trust Certificate was not successfully installed or trusted in the certificate store of the user's device or specific application.
- C. The firewall is configured to use the Forward Untrust Certificate for these sites, causing browsers to explicitly warn users.
- D. The internal applications use client-side certificates for authentication, which is disrupted by the firewall's MITM decryption process.
- E. The banking websites use certificate pinning, causing the client browser to reject the certificate re-signed by the firewall's Forward Trust CA.

Answer: B,D,E

Explanation:

SSL Forward Proxy acts as a Man-in-the-Middle, and certificate handling is critical for its success and potential issues. - Option A (Correct): Client-side certificates are presented by the client to the server for authentication. The firewall intercepting the connection cannot present the client's private key, breaking this type of authentication. - Option B (Correct): Certificate pinning means the client trusts only a specific certificate (hash or public key) from the server. The firewall presents a different certificate (signed by its CA), which the client rejects. - Option C: The Forward Untrust Certificate is used for sites with certificate errors or unknown status to explicitly warn users or block access, but the primary issue with trusted sites or internal apps is disruption caused by the MITM, not intentionally marking them untrusted. - Option D (Correct): If the firewall's Forward Trust Certificate is not installed and trusted on the client, the client will not trust any certificate signed by it, leading to certificate errors or warnings for sites that are decrypted. - Option E: Setting a rule to 'No Decrypt' would typically bypass decryption for those sites, preventing issues caused by the decryption process, not cause connection failures (unless combined with other policies).

NEW QUESTION # 213

A company is using Palo Alto Networks GlobalProtect to provide secure remote access for its mobile workforce. With a Premium GlobalProtect license, they want to gain deeper visibility into the security posture of endpoints connecting to the network and enforce policy based on endpoint compliance. Which feature, part of the Premium GlobalProtect offering, collects endpoint attributes and sends them to the firewall to enable compliance-based access control?

- A. User-ID
- B. Host Information Profile (HIP)
- C. Cortex XDR integration
- D. App-ID
- E. Data Filtering

Answer: B

Explanation:

Premium GlobalProtect includes the Host Information Profile (HIP) feature. HIP allows the GlobalProtect agent on the endpoint to collect detailed information about the device's security posture (e.g., OS version, patch status, antivirus installed and updated, disk encryption status, running processes). This information is sent to the GlobalProtect gateway (on the NGFW or Prisma Access), where it's evaluated against configured HIP Objects and Profiles, which can then be used as criteria in Security Policy rules to grant or deny access based on compliance. Option A (User-ID) identifies the user. Option C (App-ID) identifies applications. Option D (Cortex XDR) provides endpoint detection and response. Option E (Data Filtering) inspects content for sensitive data.

NEW QUESTION # 214

A security analyst is investigating a potential data exfiltration attempt by a remote user connected to Prisma Access. The user is suspected of uploading sensitive documents to a personal cloud storage account. The Prisma Access deployment includes SSL Decryption and Enterprise DLP subscriptions, and relevant Security Policy rules with Data Filtering profiles are configured and

logging to Cortex Data Lake. Which of the following log types or reporting views in Cortex Data Lake or the Cloud Management Console would be MOST relevant for confirming the exfiltration attempt and identifying the sensitive data? (Select all that apply)

- A. Traffic logs showing allowed 'dropbox-upload' or 'google-drive-upload' sessions from the user's IP/username to external destinations.
- B. Threat logs showing a 'wildfire' verdict for a malicious file download.
- C. File logs showing details of files uploaded during the user's session, including file type and potentially WildFire analysis results (though DLP is for content, not just malware).
- D. Decryption logs confirming that the user's upload traffic to the cloud storage service was successfully decrypted.
- E. Data Filtering logs indicating a match against the sensitive data patterns defined in the DLP profile, associated with the user's session.

Answer: A,C,D,E

Explanation:

Investigating data exfiltration over encrypted channels requires confirming the activity, checking for data leakage detection, verifying successful inspection, and potentially seeing file transfer details. - Option A (Correct): Traffic logs confirm the user initiated an upload session to a cloud storage application (identified by App-ID), which is the suspected activity. - Option B (Correct): Data Filtering logs are the direct evidence of the DLP policy working. They show if sensitive data patterns were detected within the session's data stream, which is the core of the exfiltration concern. - Option C (Correct): File logs provide details about any files transferred, confirming what file type was uploaded during the suspicious session. This complements the DLP detection. - Option D (Correct): Since the exfiltration is suspected over an encrypted channel (HTTPS to cloud storage), confirming that the upload traffic was successfully decrypted is essential for ensuring that the Data Filtering inspection could actually occur. - Option E: Threat logs are for detecting malware or exploits, not sensitive data exfiltration itself (unless the exfiltration method involved a malicious file, but the primary concern is data content).

NEW QUESTION # 215

When a Palo Alto Networks NGFW detects a file containing known malware based on its Antivirus signature database, where is this event primarily logged?

- A. System logs
- B. File Blocking logs
- C. Traffic logs
- D. Threat logs
- E. Antivirus logs

Answer: D

Explanation:

Malware detections by the Antivirus engine are classified as security threats and recorded in the Threat logs. Option A logs sessions. Option B is not a standard log type; Antivirus events are part of Threat logs. Option D logs policy actions based on file type, not necessarily malware detection. Option E logs system events.

NEW QUESTION # 216

A large organization is deploying SSL Forward Proxy decryption across its SASE infrastructure (Palo Alto Networks Prisma Access) for global users accessing the internet. After initial rollout, they encounter several challenges, including users reporting certificate errors on specific websites and internal applications, and some applications failing to function correctly when decryption is enabled. Which of the following are common reasons for these issues and crucial considerations when implementing SSL Forward Proxy?

- A. The Decryption policy is placed after security policies that allow encrypted traffic, preventing the decryption engine from processing the traffic before it's allowed to pass.
- B. The decryption policy is configured to decrypt traffic to categories or specific URLs that use client-side certificates for authentication, which the firewall's proxy function cannot handle transparently.
- C. The firewall is configured to block sessions that encounter decryption errors (e.g., unsupported cipher suites, protocol errors), rather than bypassing decryption for such sessions.
- D. The firewall's Forward Trust Certificate (the root CA used to re-sign certificates) has not been deployed and trusted by all client devices' operating systems or browser trust stores.
- E. Some applications utilize security mechanisms like certificate pinning, where the client application is hardcoded to trust only

the original server certificate, causing it to reject the certificate re-signed by the firewall.

Answer: B,C,D,E

Explanation:

SSL Forward Proxy decryption introduces a 'man-in-the-middle' which requires careful consideration of various factors: - Option A (Correct): Clients must trust the firewall's root CA (Forward Trust Certificate) that is used to re-sign certificates. If this certificate isn't deployed or trusted on client devices, users will receive certificate warnings/errors in browsers and applications. This is a fundamental requirement. - Option B (Correct): Applications employing certificate pinning (e.g., some banking apps, mobile apps) are designed to prevent Man-in-the-Middle attacks by only trusting a specific server certificate. The firewall's re-signed certificate will be seen as untrusted by these applications, causing connection failures. These applications often require exclusion from decryption. - Option C (Correct): Applications using client-side certificates for authentication (where the client presents a certificate to the server) are typically incompatible with SSL Forward Proxy. The firewall intercepts the flow, but doesn't possess the user's private key to present the client certificate to the server, breaking authentication. Traffic to sites requiring client-side certificates must generally be excluded from decryption. - Option D (Correct): The Decryption profile action for 'Decryption Errors' is critical. If set to 'Block', any issue encountered during the SSL/TLS negotiation or decryption attempt (like unsupported ciphers, protocol violations, or errors) will result in the session being blocked, causing application failures. Setting it to 'No Decryption' (bypass) for errors allows the session to proceed without inspection but prevents the block. - Option E (Incorrect): Policy evaluation order is crucial, but the Decryption policy is evaluated independently from the Security policy (or concurrently in modern flows). Decryption is determined based on the Decryption policy rules and Decryption profile before the Security policy applies security inspection after the traffic state (decrypted or not) is known. A policy allowing encrypted traffic before a decryption policy wouldn't prevent decryption; rather, the flow determines if decryption applies based on decryption rules first, then the security policy is applied to the flow (whether decrypted or not). However, placing the decryption exclusion rule after an inclusion rule in the decryption policy could cause issues, but the general order of Security vs. Decryption policy evaluation is not the cause described.

NEW QUESTION # 217

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