

# Latest Health-Cloud-Accredited-Professional Exam Guide, Real Health-Cloud-Accredited-Professional Exam Answers

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It is heartening to announce that all Salesforce users will be allowed to capitalize on a free Salesforce Health-Cloud-Accredited-Professional exam questions demo of all three formats of Salesforce Health-Cloud-Accredited-Professional practice test. It will make them scrutinize how our formats work and what we offer them, for example, the form and pattern of Salesforce Health-Cloud-Accredited-Professional Exam Dumps, and their relevant and updated answers.

Salesforce Health Cloud Accredited Professional exam is a certification program designed for healthcare professionals who want to demonstrate their knowledge and expertise in using Salesforce Health Cloud. Salesforce Health Cloud Accredited Professional certification validates the skills needed to implement, configure, and manage Health Cloud solutions for healthcare organizations. Health-Cloud-Accredited-Professional exam is designed to test professionals on their knowledge and understanding of Health Cloud data models, security and access control, data integration, and data migration.

The Salesforce Health-Cloud-Accredited-Professional Exam covers a range of topics including patient management, care plan management, health team collaboration, and data security and privacy. It is intended for individuals who have experience working with Salesforce Health Cloud and are familiar with the platform's capabilities and features.

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## Real Health-Cloud-Accredited-Professional Exam Answers, Test Health-Cloud-Accredited-Professional Questions

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### Salesforce Health Cloud Accredited Professional Sample Questions (Q12-Q17):

#### NEW QUESTION # 12

Bloomington Caregivers is looking to streamline the user experience for its call center agents On the patient's record, the company wants the ability to:

- \* Inform agents about changes in information
- \* View basic details about a patients insurance
- \* Have a complete view of all engagement interactions in one place

Which three components from Contact Center for Health Cloud should a consultant use to achieve this?

- A. Record Alerts
- B. Timeline
- C. Action Launcher
- D. Member Plan FlexCard
- E. Identity Verification

**Answer: A,B,C**

Explanation:

Record Alerts can be used to inform agents about changes in information, such as a change in address or phone number. Record Alerts display a banner on the record page with a custom message and an optional link to another record or URL.

Action Launcher can be used to view basic details about a patient's insurance, such as the plan name, coverage type, and eligibility status. Action Launcher displays a FlexCard component that shows key information from a related record or external data source.

Timeline can be used to have a complete view of all engagement interactions in one place, such as calls, emails, tasks, and events. Timeline displays a chronological list of past and upcoming activities related to the record.

#### NEW QUESTION # 13

With regards to Integration/Interoperability, which three statement are true about health cloud? (Choose Three)

- A. The new clinical data model in Health cloud is aligned with HL7 v2-simple application standard.
- B. Health cloud has a FHIR server.
- C. Most EHR (Electronic Health Record) data exchange today is still done via legacy HL7 v2 - simple application interface.
- D. Health cloud support data exchange with both HL7 and FHIR enabled systems.
- E. The New clinical data modelin health cloud is aligned with FHIR R4 standards.

**Answer: C,D,E**

#### NEW QUESTION # 14

A consultant is implementing clinical assessment to track intake for a hospital leveraging the Discovery Framework.

Which three functions is the consultant able to leverage with Health Cloud?

Choose 3 answers

- A. Encrypted Text
- B. Branching
- C. Image Analysis
- D. Question Bank
- E. Scoring

**Answer: B,D,E**

Explanation:

The Discovery Framework in Health Cloud supports:

- \* Question Bank: Central repository of reusable questions for assessments.
- \* Branching: Dynamic branching logic based on patient responses.
- \* Scoring: Automatic scoring for assessments/intakes.
- \* Extract:

"The Discovery Framework supports Question Bank, branching logic, and scoring for dynamic, reusable clinical assessments."

(Source: Administer Health Cloud - Discovery Framework)

- \* Encrypted Text and Image Analysis are not functions of the Discovery Framework.

#### NEW QUESTION # 15

Which 3 of the components are customizable in HC?

- A. EHR Data
- **B. Timeline**
- **C. Patient Card**
- D. Life Events
- **E. Custom Label**

**Answer: B,C,E**

#### NEW QUESTION # 16

A healthcare provider with multiple clinics and specialties is struggling to manage its appointment scheduling process efficiently. Patients are experiencing long wait times on the phone and want to leverage self-service options.

Which three Health Cloud capabilities should a consultant recommend configuring to provide a solution to improve patient satisfaction?

Choose 3 answers

- A. Intelligent Form Reader
- **B. Experience Cloud for Health Cloud**
- **C. Provider Search**
- D. Assessments and Recommendations
- **E. Intelligent Appointment Management**

**Answer: B,C,E**

#### NEW QUESTION # 17

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