

# Plat-Con-201 Exam Questions Vce - Plat-Con-201 Online Exam



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## Salesforce Certified Omnistudio Consultant Sample Questions (Q46-Q51):

### NEW QUESTION # 46

A company wants to create a new customer buying journey for their website. The buying journey should include the following functionality:

\* Allow the user to enter contact and address information

- \* Require the user to enter age, gender, and optionally income bracket
- \* Compute a discount percentage per product based on the customer data provided
- \* Save the list of suggested products including discounts

Which three OmniStudio tools should the consultant use to design a solution that meets these requirements?  
Choose 3 answers

- A. Integration Procedures
- **B. OmniStudio Action**
- C. FlexCard
- **D. OmniScript**
- **E. Calculation Procedures and Matrices**

**Answer: B,D,E**

Explanation:

The correct OmniStudio tools to design a solution that meets these requirements are OmniScript, Calculation Procedures and Matrices, and OmniStudio Action. OmniScript can be used to create a user interface for capturing customer information and displaying suggested products. Calculation Procedures and Matrices can be used to compute the discount percentage per product based on the customer data provided. OmniStudio Action can be used to save the list of suggested products including discounts to Salesforce or an external system. Integration Procedures are not needed for this scenario, as there is no data integration involved. FlexCard is not relevant for this scenario, as it is used to display contextual data on record pages.

#### NEW QUESTION # 47

A business is creating a new OmniScript that will allow agents to launch a guided selling process from an account detail page. The consultant reviews the initial design proposed for the OmniScript and sees that the process the following steps:

- \* Step 1: Enter account name to retrieve account information
- \* Step 2: Review and edit account information
- \* Step 3: Select products
- \* Step 4: Enter payment information

Following best practices, what suggestion should the consultant make to improve the design?

- **A. Remove Step 1 and prefill the account information automatically.**
- B. Use Multi-select elements in Step 3 for the product list.
- C. Use an Edit Block in Step 4 to enter payment information.
- D. Divide Step 2 into two steps, so each task is distinct.

**Answer: A**

Explanation:

The consultant should suggest removing Step 1 and prefilling the account information automatically to improve the design. Since the OmniScript will be launched from an account detail page, there is no need to ask the user to enter the account name again. The consultant can use an Input Parameter element to pass the account ID from the page to the OmniScript, and then use a DataRaptor Extract Action element to retrieve the account information and display it in Step 2. This will save time and avoid errors

#### NEW QUESTION # 48

Which OmniStudio tool is optimized for performance and minimizes configuration time?

- A. DataRaptor Extract
- B. Integration Procedure
- C. Calculation Procedure
- **D. DataRaptor Turbo Extract**

**Answer: D**

Explanation:

The OmniStudio tool that is optimized for performance and minimizes configuration time is DataRaptor Turbo Extract. A DataRaptor Turbo Extract is a tool that can retrieve data from one or more Salesforce objects using a graphical interface, without writing any SOQL queries. A DataRaptor Turbo Extract can also use filters, joins, and formulas to manipulate the data. A DataRaptor Turbo Extract is faster and more efficient than a DataRaptor Extract, and can handle large amounts of data without hitting governor limits

### NEW QUESTION # 49

A company has an OmniScript that allows agents to schedule service calls. The first step displays the account name, primary contact name, and telephone number to the user for confirmation. On the second step, it displays available appointment slots, which are retrieved from an external service in XML and then transformed into JSON. The following actions are currently used in the

OmniScript:

- \* DataRaptor Extract Action
- \* HTTP Action
- \* DataRaptor Transform Action

Following best practices, what can the consultant recommend to reduce processing time?

- A. Add conditional views to the OmniScript
- B. Add reusable OmniScripts for each step
- C. Change DataRaptors to extract single objects
- **D. Combine these actions into an Integration Procedure**

**Answer: D**

Explanation:

The consultant should recommend adding a Set Errors element to meet this requirement. A Set Errors element can display an error message and prevent the OmniScript from proceeding if certain conditions are not met. The consultant can use a Set Errors element to check if the email address field is empty when the agent selects the checkbox to email the receipt. If it is empty, the Set Errors element can show an error message and direct the user to return to the first step and enter the customer's email address

### NEW QUESTION # 50

A customer needs to create an OmniScript to capture payment information. In the first step of the process, the user selects a payment type such as credit card, debit card, or direct bank account payment. Each payment type should display with a different icon. The process should check to see if the customer has any saved payment information of that type, and if there is, no further action is required. If there is no saved payment information then the user should be allowed to enter the information, and the process should save it.

Which three OmniScript elements should be used to meet these requirements?

Choose 3 answers

- **A. Select**
- B. DataRaptor Extract Action
- C. DataRaptor Transform Action
- **D. DataRaptor Post Action**
- **E. Radio**

**Answer: A,D,E**

Explanation:

The three OmniScript elements that should be used to meet these requirements are: Select, DataRaptor Extract Action, and DataRaptor Post Action. A Select element can display a dropdown list of options for the user to choose from, such as payment type. A DataRaptor Extract Action can retrieve data from a Salesforce object, such as saved payment information, and store it in an Interface object or a JSON object. A DataRaptor Post Action can write data to a Salesforce object, such as new payment information, and perform insert or update operations

### NEW QUESTION # 51

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