

The Beryl Institute CPXP덤프문제, CPXP시험자료



DumpTOP사이트에서 제공하는The Beryl Institute 인증CPXP 덤프의 일부 문제와 답을 체험해보세요. 우리 DumpTOP의 The Beryl Institute 인증CPXP 덤프공부자료를 선택해주신다면 우리는 최선을 다하여 여러분이 꼭 한번에 시험을 패스할 수 있도록 도와드리겠습니다.만약 여러분이 우리의 인증시험 덤프를 보시고 시험이랑 틀려서 패스를 하지 못하였다면 우리는 무조건 덤프비용 전부를 환불해드릴것입니다. DumpTOP제품으로 자격증을 정복합시다!

The Beryl Institute 인증CPXP시험에 도전해보려고 하는데 공부할 내용이 너무 많아 스트레스를 받는 분들은 지금 보고계시는 공부자료는 책장에 다시 넣으시고DumpTOP의The Beryl Institute 인증CPXP덤프자료에 주목하세요. DumpTOP의 The Beryl Institute 인증CPXP덤프는 오로지 The Beryl Institute 인증CPXP시험에 대비하여 제작된 시험공부가이드로서 시험패스율이 100%입니다. 시험에서 떨어지면 덤프비용전액환불해드립니다.

>> CPXP최신 인증시험 덤프데모 <<

CPXP최신 인증시험 덤프데모 최신 업데이트버전 덤프공부문제

CPXP는The Beryl Institute의 인증시험입니다.CPXP인증시험을 패스하면The Beryl Institute인증과 한 발짝 더 내디딘 것입니다. 때문에CPXP시험의 인기는 날마다 더해갑니다.CPXP시험에 응시하는 분들도 날마다 더 많아지고 있습니다. 하지만CPXP시험의 통과율은 아주 낮습니다.CPXP인증시험준비중인 여러분은 어떤 자료를 준비하였나요?

최신 Patient Experience Institute CPXP 무료샘플문제 (Q92-Q97):

질문 # 92

A patient experience professional is meeting with a group of front-line nurses on a medical/surgical unit to identify why they are having difficulty hourly rounding on their patients. Which process improvement tool should be used to determine the root cause?

- A. An inter-rater reliability tool
- **B. A "5 Whys" exercise**
- C. A regression analysis
- D. A Six Sigma control plan

정답: B

설명:

This question aligns with Design and Innovation , particularly process improvement and root cause analysis.

The correct answer is Option B, the "5 Whys" exercise , which is a simple yet powerful tool used to identify the underlying cause of a problem by repeatedly asking "why" until the root issue is uncovered. CPXP principles emphasize that effective improvement requires going beyond surface-level symptoms to understand the true drivers of challenges. In this case, difficulties with hourly rounding may stem from workflow inefficiencies, staffing issues, or communication gaps, all of which can be uncovered through structured questioning. The other options are less appropriate: regression analysis (A) is statistical, control plans (C) focus on sustaining improvements, and inter-rater reliability (D) assesses consistency between evaluators. The "5 Whys" is ideal for frontline engagement and practical problem-solving.

질문 # 93

One of the most fundamental factors in making patient experience improvement a top priority in any organization is the inclusion of which of the following?

- A. Experience educator
- **B. Executive champion**
- C. Executive coach
- D. External consultant

정답: B

설명:

This question aligns with Organizational Culture and Leadership , which emphasizes the critical role of leadership in driving patient experience initiatives. Option A (Executive champion) is correct because sustainable improvement in patient experience requires visible, committed leadership at the highest level . An executive champion actively advocates for patient experience, aligns it with organizational strategy, allocates resources, and ensures accountability across departments. This leadership presence signals that patient experience is a priority, not an optional initiative. Options B, C, and D may support improvement efforts but lack the authority and influence needed to drive organization-wide change. CPXP principles highlight that without strong executive sponsorship, patient experience efforts often fail to gain traction, making executive leadership engagement a foundational element of success.

질문 # 94

When redesigning the discharge process to incorporate teach-back, which is the BEST way to establish a sense of urgency to facilitate the change?

- A. Train staff on the use of teach-back.
- B. Include teach-back in performance appraisals.
- C. Create a timeline for implementation.
- **D. Demonstrate the positive impact on patient outcomes.**

정답: D

설명:

This question aligns with Organizational Culture and Leadership , particularly change management and creating urgency. According to CPXP principles and change frameworks, establishing urgency requires clearly demonstrating why the change matters , especially by linking it to patient outcomes, safety, and quality of care . Option C is correct because showing the positive impact of teach-back on outcomes (e.g., reduced readmissions, improved understanding, safer transitions) creates a compelling reason for staff to adopt the change. Option A (training) and Option D (timeline) are implementation steps, not drivers of urgency. Option B (performance appraisals) introduces accountability but does not inherently build motivation or understanding. CPXP emphasizes that staff are more likely to engage in change when they see meaningful value and impact , making outcome-driven urgency the most effective approach.

질문 # 95

In which stage of the ADKAR change management model would recognition efforts MOST LIKELY take place?

- A. Awareness
- B. Ability
- C. Desire
- **D. Sustainment**

정답: D

설명:

This question aligns with Organizational Culture and Leadership , specifically change management frameworks like ADKAR (Awareness, Desire, Knowledge, Ability, Reinforcement/Sustainment).

Recognition efforts most commonly occur in the Sustainment (Reinforcement) stage , making Option D correct. In this phase, organizations focus on reinforcing desired behaviors, maintaining momentum, and preventing regression to old habits. CPXP principles emphasize that recognition and reward systems are key strategies to embed change into organizational culture by acknowledging individuals and teams who demonstrate desired behaviors. While earlier stages (Awareness, Desire, Ability) focus on building understanding, motivation, and capability, recognition is most impactful after change has been implemented to ensure it is

sustained over time. Reinforcement through recognition helps solidify long-term adoption and supports a culture of continuous improvement.

질문 # 96

A nurse is tasked with looking into a patient grievance and reporting the findings to the patient advocacy department. What is the BEST way to get detailed information about what occurred?

- A. Go to the Gemba.
- B. Conduct a Kaizen event.
- C. Read the patient's grievance.
- D. Interview the patient advocate.

정답: A

설명:

This question aligns with Measurement and Analysis, particularly root cause understanding and fact-finding.

Option A (Go to the Gemba) is correct because Lean and CPXP principles emphasize the importance of observing the actual environment where the event occurred to gather accurate, firsthand information.

"Gemba" means the real place, and going there allows the nurse to directly see workflows, interactions, and contextual factors that contributed to the grievance. This approach provides richer and more reliable insight than secondhand reports. Option B (Kaizen event) is for improvement, not initial investigation. Option C (reading the grievance) offers limited, subjective information. Option D (interviewing the advocate) provides indirect insight. CPXP stresses that effective analysis begins with direct observation and understanding of real conditions to ensure accurate conclusions and meaningful improvements.

질문 # 97

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The Beryl Institute CPXP시험이 정말 어렵다는 말을 많이 들으신 만큼 저희 DumpTOP는 The Beryl Institute CPXP덤프만 있으면 The Beryl Institute CPXP시험이 정말 쉬워진다고 전해드리고 싶습니다. The Beryl Institute CPXP덤프로 시험패스하고 자격증 한방에 따보세요. 자격증 많이 취득하면 더욱 여유롭게 직장생활을 즐길수 있습니다.

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