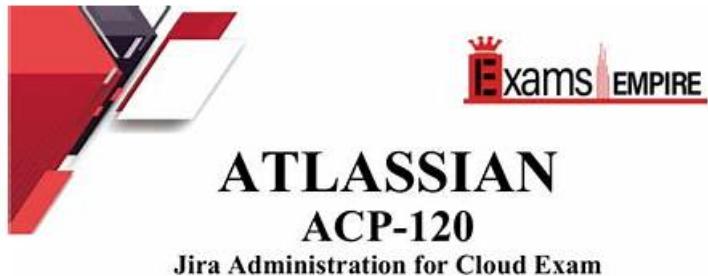


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ATLASSIAN ACP-120 (Jira Cloud Administrator) Exam is a comprehensive exam that covers a wide range of topics related to Jira. ACP-120 exam tests an individual's knowledge of Jira configuration, administration, and troubleshooting. It also assesses an individual's ability to manage Jira projects, workflows, and issue types. ACP-120 exam is designed to be challenging, and individuals must possess a strong understanding of Jira to pass the certification.

The Jira Cloud Administrator certification exam covers a wide range of topics related to Jira Cloud administration. These topics include user management, project and issue configuration, workflow management, and integrations with other tools. ACP-120 exam is designed to test an individual's ability to manage Jira Cloud effectively and efficiently, ensuring that teams can collaborate and deliver high-quality work.

Achieving the ACP-120 Certification demonstrates a candidate's expertise in Jira Cloud administration and can lead to career advancement opportunities. Certified administrators are recognized as experts in their field and are better equipped to optimize their organization's use of Jira Cloud. Additionally, certification provides a competitive edge in the job market, giving candidates an advantage over non-certified professionals. With the increasing adoption of Jira Cloud, achieving an ACP-120 certification is

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ATLASSIAN Jira Cloud Administrator Sample Questions (Q13-Q18):

NEW QUESTION # 13

You need to find unresolved issues assigned to suspended users. Identify the correct JQL query.

- A. resolution = EMPTY AND assignee not in membersOf("jira-software-users")
- B. statusCategory != Done AND assignee not in organizationMembers()
- C. resolution = Unresolved AND assignee changed to inactive
- D. resolution is EMPTY AND assignee in inactiveUsers()
- E. statusCategory = Done AND assignee not in activeUsers()

Answer: D

Explanation:

To find unresolved issues assigned to suspended users in Jira Software Cloud, the JQL query must check for issues with no resolution (unresolved) and an assignee who is inactive (suspended). The correct query is resolution is EMPTY AND assignee in inactiveUsers()(Option A), as it uses the appropriate field (resolution) and function (inactiveUsers()) to identify these issues.

* Explanation of the Correct Answer (Option A):

* Unresolved issues: In Jira, an issue is considered unresolved if itsresolutionfield is empty (i.e., not set to Resolved, Done, or similar). The JQL clauseresolution is EMPTYidentifies unresolved issues.

* Suspended users: Suspended users are those whose accounts are inactive (e.g., deactivated or removed from the organization). TheinactiveUsers()function returns all inactive users in the Jira instance. The clauseassignee in inactiveUsers()filters for issues assigned to these users.

* Combined queryresolution is EMPTY AND assignee in inactiveUsers()returns all unresolved issues assigned to inactive users.

* Exact Extract from Documentation:

Search for issues using JQL

* resolution is EMPTY: Finds issues with no resolution set (unresolved issues).

* assignee in inactiveUsers(): Finds issues assigned to users who are inactive (e.g., deactivated or suspended). Example:

* resolution is EMPTY AND assignee in inactiveUsers() returns unresolved issues assigned to inactive users. Note:

TheinactiveUsers()function is specific to Jira Cloud and includes users who are no longer active in the instance. (Source: Atlassian Support Documentation,

"Advanced searching - functions reference")

* Why This Fits: The query correctly usesresolution is EMPTYfor unresolved issues and inactiveUsers()for suspended users, making Option A the correct answer.

* Why Other Options Are Incorrect:

* statusCategory != Done AND assignee not in organizationMembers() (Option B):

* statusCategory != Donechecks the status category (e.g., To Do, In Progress) but is less precise thanresolution is EMPTY, as some statuses in non-Done categories may still be resolved. assignee not in organizationMembers()is incorrect, asorganizationMembers() is not a valid JQL function in Jira Cloud, and it would not specifically target inactive users.

* Extract from Documentation:

statusCategory != Doneis broader thanresolution is EMPTYand may include resolved issues. No organizationMembers()function exists in JQL.

(Source: Atlassian Support Documentation, "Advanced searching - fields reference")

* resolution = Unresolved AND assignee changed to inactive (Option C):

* resolution = Unresolvedis incorrect, asUnresolvedis not a valid resolution value; use resolution is EMPTYinstead. assignee changed to inactiveis invalid, aschanged to inactiveis not a supported JQL operator for theassigneefield.

* Extract from Documentation:

Userresolution is EMPTYfor unresolved issues. Thechangedoperator does not supportinactiveas a value for assignee.

(Source: Atlassian Support Documentation, "Advanced searching - operators reference")

* statusCategory = Done AND assignee not in activeUsers() (Option D):

* statusCategory = Doneis the opposite of what is needed, as it selects resolved or completed issues, not unresolved ones.assignee not in activeUsers()might include inactive users but is less precise thaninactiveUsers(), and thestatusCategoryclause makes the query incorrect.

* Extract from Documentation:

statusCategory = Doneselects issues in completed statuses, not unresolved issues. UseinactiveUsers()for precise inactive user filtering.

(Source: Atlassian Support Documentation, "Advanced searching - fields reference")

* resolution = EMPTY AND assignee not in membersOf("jira-software-users") (Option E):

* resolution = EMPTYis correct, butassignee not in membersOf("jira-software-users")is incorrect, asjira-software-usersis a default group for active users with Jira Software access, not a reliable indicator of suspended users. This would exclude active users in the group, not specifically target inactive ones.

* Extract from Documentation:

ThemembersOf()function checks group membership, not user activity status. UseinactiveUsers()to find suspended or deactivated users.

(Source: Atlassian Support Documentation, "Advanced searching - functions reference")

* Additional Notes:

* The query can be tested inIssues > Search for issuesand saved as a filter if needed.

* inactiveUsers()is specific to Jira Cloud and includes users who are deactivated or removed from the organization.

* Ensure the user running the query hasBrowse Projectspermission for the relevantprojects.

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Atlassian Support Documentation:Advanced searching - functions reference Atlassian Support Documentation:Advanced searching - fields reference Atlassian Support Documentation:Advanced searching - operators reference Atlassian Support Documentation:Search for issues using JQL

NEW QUESTION # 14

A team is complaining that their Jira project is slow to use. You are able to replicate the slow behavior by viewing and trying to edit one of their issues.

Which logging option will help you or a system administrator to diagnose the problem?

- A. Set the logging to DEBUG level on all packages causing activity for that issue.
- B. **Enable profiling globally, so the logs can be inspected for anomalies when viewing the issue.**
- C. Use the Log Analyzer to get more information about the issue view process.
- D. Configure Jira to record and log the JavaScript execution from the browser console.

Answer: B

Explanation:

Reference: <https://www.elastic.co/guide/en/kibana/current/xpack-logs-analysis.html>

NEW QUESTION # 15

A project lead wants to conduct historical trend analysis, but she is worried that older issues are being updated in a way that inhibits their comparison. She wants to take a snapshot of the data in her project at regular intervals so she can compare different periods. Which tool will help meet this need?

- A. Project Export
- B. JQL Results Snapshot
- **C. Issue Filter Export to CSV**
- D. Backup Jira data

Answer: C

NEW QUESTION # 16

Which statement is correct regarding Jira Cloud import and export features?

- A. Project admins can import their own projects.
- **B. Jira admins can create backup files.**
- C. Project admins can create site backups.
- D. Jira admins can import backup files.
- E. Org admins can restore overwritten backups.

Answer: B

Explanation:

Jira Cloud's import and export features allow administrators to back up, restore, or migrate data. The correct statement is that Jira admins can create backup files (Option A), as this is a supported function for Jira administrators.

* Explanation of the Correct Answer (Option A):

* Jira administrators have the ability to create backup files for a Jira Cloud site, which include issues, configurations, users, and media (e.g., attachments). These backups can be used for restoration or migration purposes.

* Exact Extract from Documentation:

Create a backup for Jira Cloud

Jira administrators can create backup files that include issues, configurations, users, and media.

To create a backup:

* Go to **Settings** > **System** > **Backup manager**.

* Select **Create backup for cloud**.

* Download the backup file when ready. Note: Requires Jira administrator permissions.

Backup files can be used for restoration or migration. (Source: Atlassian Support Documentation, "Back up Jira Cloud data")

* Why This Fits: The ability to create backup files is explicitly granted to Jira admins, making Option A the correct statement.

* Why Other Options Are Incorrect:

* Org admins can restore overwritten backups (Option B):

* Organization admins manage Atlassian organization settings (e.g., billing, user access) but do not have direct access to Jira-specific backup restoration. Restoring backups, including overwritten ones, is handled by Jira administrators or support requests to Atlassian. Overwritten backups cannot typically be restored without Atlassian intervention.

* Extract from Documentation:

Organization admins manage organization-level settings. Restoring backups, including overwritten ones, requires Jira administrator permissions or Atlassian support.

(Source: Atlassian Support Documentation, "Manage your Atlassian organization")

* Project admins can import their own projects (Option C):

* Project admins can manage project settings (e.g., permissions, issue types) but do not have permissions to import projects or data, as this is a system-level action reserved for Jira administrators.

* Extract from Documentation:

Importing projects or data requires Jira administrator permissions. Project admins cannot perform imports.

(Source: Atlassian Support Documentation, "Import data to Jira Cloud")

* Project admins can create site backups (Option D):

* Creating site backups is a system-level action restricted to Jira administrators. Project admins lack the permissions to create backups for the entire site or their projects.

* Extract from Documentation:

Only Jira administrators can create site backups in **Settings** > **System** > **Backup manager**. Project admins do not have this capability.

(Source: Atlassian Support Documentation, "Back up Jira Cloud data")

* Jira admins can import backup files (Option E):

* While Jira admins can initiate the import process for backup files, the actual import of full site backups typically requires Atlassian support or is performed through specific tools (e.g., Import Jira Cloud feature). Partial imports (e.g., CSV, Trello) are supported, but full backup imports are not a standard Jira admin action without additional steps. This makes the statement less definitively correct compared to Option A.

* Extract from Documentation:

Importing full site backups often requires Atlassian support. Jira admins can import partial data (e.g., CSV, JSON) but not full backups directly.

(Source: Atlassian Support Documentation, "Restore your Jira Cloud site from a backup")

* Additional Notes:

* Creating a backup is a straightforward action for Jira admins in **Settings** > **System** > **Backup manager**.

* The backup process requires Jira administrator privileges, not project admin or organization admin roles.

* Full backup imports or restoration of overwritten backups typically involve Atlassian support, limiting the scope of Jira admin actions.

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Atlassian Support Documentation: Back up Jira Cloud data

Atlassian Support Documentation: Restore your Jira Cloud site from a backup

Atlassian Support Documentation: Import data to Jira

NEW QUESTION # 17

Which statement is true about changing a project's key?

- A. Internal Jira links referencing an old key will continue to work.
- B. External links to issues in that project need to be updated to match the new project key.
- C. Unshared project schemes will be automatically renamed to reflect the new project key.
- D. Users have to update issue filters referencing the old project key.
- E. The old project key can be reused for a new project.

Answer: A

Explanation:

Reference: <https://confluence.atlassian.com/adminjiraserver075/editing-a-project-key-93511111.html>

NEW QUESTION # 18

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