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## Pegasystems PEGACPBA24V1 Certified Pega Business Architect 24

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### Pegasystems PEGACPBA24V1 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>• User Experience: This domain assesses skills of UX Designers and Frontend Developers in configuring user interface elements. Candidates learn to group fields to create views, add or remove fields, configure portal content, adjust form appearance, visibility, and controls for an improved user experience.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>• Pega Express: This section of the exam measures skills of Business Analysts and Delivery Managers and covers the benefits and best practices of the Pega Express delivery approach. Candidates learn about the Pega Express values and best practices framework, the process and advantages of Directly Capture Objectives (DCO), and understand the four phases of Pega Express delivery along with relevant terminology.</li> </ul>

Topic 3	<ul style="list-style-type: none"> <li>• <b>Security:</b> Designed for Security Analysts and Access Managers, this domain covers the relationship between personas, operators, and access groups within Pega. Candidates articulate the difference between authorization and authentication and understand their applications.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>• <b>Case Management:</b> This domain targets Case Designers and Process Architects and explores designing a case lifecycle, including setting case statuses and adding instructions for tasks. Candidates demonstrate ability to configure service level agreements with urgency, goals, and deadlines, and manage routing of assignments to users, work groups, or queues. This section also includes configuring email correspondence, identifying duplicate cases, adding optional actions and automating workflow decisions using conditions. Candidates learn to pause and resume case processing, skip stages or processes, configure child cases, use automation shapes appropriately, and create and manage user teams.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>• <b>Reporting:</b> This domain measures reporting capabilities of Reporting Analysts and Data Visualization Specialists. Candidates learn the benefits of using Insights, creating visualizations with tables and charts, and utilizing columns and filters for effective data representation.</li> </ul>

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## Quiz 2026 Pegasystems Updated PEGACPBA24V1: Latest Certified Pega Business Architect 24 Braindumps Free

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### Pegasystems Certified Pega Business Architect 24 Sample Questions (Q127-Q132):

#### NEW QUESTION # 127

Consider the following user story: As a customer, I want to be able to cancel an open service request at any time. Select the configuration option that satisfies the user story.

Response:

- A. Configure the Cancel button on the user views to resolve the case.
- **B. Add a case wide action to the case life cycle.**
- C. Add an alternate stage to the case life cycle.
- D. Add a stage-only action to each stage in the case life cycle

**Answer: B**

#### NEW QUESTION # 128

Which requirement could be satisfied with an optional action?

Response:

- **A. Allow a user to transfer a case to another employee at any stage of the case.**
- B. Reassign any task that remains open after three days to another user.
- C. An application randomly sends a survey to customers once their case is resolved.

- D. Require a separate approval process whenever an order exceeds USD10,000.

**Answer: A**

### NEW QUESTION # 129

Using the following Refund case life cycle, how do you design this case to skip the Item Return stage if the item will not be returned?

- A. Replace the Wait step in the Item Return stage with a Change Stage step
- **B. Add a condition to skip the Item Return stage when a return is not necessary**
- C. Add a decision in the Item Return process to change the stage when a return is not necessary
- D. Add an Item Retention alternate stage and define a process for retention of item

**Answer: B**

### NEW QUESTION # 130

In a mortgage application, the user creates a loan request. Before approving, the loan officer must receive appraisal results. How do you configure the Case Types to reflect this relationship? (Note: This question appears as a duplicate of Question 50, but I'll treat it as a separate instance for completeness.)

- A. Make both Loan Request and Appraisal parent Case Types.
- B. Make Appraisal a parent Case Type and Loan Request a child Case Type.
- **C. Make Loan Request a parent Case Type and Appraisal a child Case Type.**
- D. Make Mortgage a parent Case Type, with Loan Request and Appraisal as child Case Types.

**Answer: C**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

This question tests case relationships in Pega's Case Management framework, specifically parent-child case dependencies.

\* A: Correct. The Loan Request is the parent case, and Appraisal is a child case, as the appraisal is a sub- task required before approval.Extract: Pega Academy,Case Management - Case Dependencies: "A parent case creates child cases for sub-tasks, such as an appraisal for a loan request."

\* B: Incorrect. Both being parents is illogical, as appraisal is a dependency.Extract: Pega Academy,Case Management: "Parent-child relationships reflect task dependencies."

\* C: Incorrect. Appraisal as parent reverses the dependency.Extract: Pega Academy,Case Management: "Child cases support parent case tasks."

\* D: Incorrect. Introducing Mortgage as parent adds unnecessary complexity.Extract: Pega Academy, Case Management: "Case Types should reflect specific task hierarchies."

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Pega Academy,Business Architect '23 Mission, Module on Case Management.

Pega Certified Business Architect Study Guide, Version 8.8, Section on Case Relationships.

Pega Help Documentation,Configuring Case Hierarchies.

### NEW QUESTION # 131

Which two of the following options are true about the technical design during Prepare?

(Choose Two)

Response:

- **A. The application structure should be organized to support automated testing during the Prepare phase.**
- B. Technical considerations include confirming user personas.
- C. Coproduction resources lead the technical design during Prepare
- **D. The technical design considerations to be confirmed during Prepare are authentication scheme, access groups/roles, and organization structure.**

**Answer: A,D**

