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**Title : Jira Cloud Administrator**

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Achieving the ACP-120 certification demonstrates a candidate's expertise in Jira Cloud administration and can lead to career advancement opportunities. Certified administrators are recognized as experts in their field and are better equipped to optimize their organization's use of Jira Cloud. Additionally, certification provides a competitive edge in the job market, giving candidates an advantage over non-certified professionals. With the increasing adoption of Jira Cloud, achieving an ACP-120 certification is becoming a valuable asset for IT professionals.

ATLASSIAN ACP-120 certification exam is a highly recognized certification in the field of Jira Cloud Administration. ACP-120 exam is designed to test the knowledge and skills of Jira Cloud administrators in managing Jira instances, configuring and customizing Jira projects, and troubleshooting common Jira issues. Jira Cloud Administrator certification is offered by ATLASSIAN, one of the leading software companies in the world that provides tools for software development and project management.

The Jira Cloud Administrator certification exam covers a range of topics, including project and issue configuration, customization, and administration. It also covers topics such as user management, security, and integrations with other tools. ACP-120 Exam is designed to test the candidate's knowledge of Jira Cloud and their ability to apply this knowledge to real-world scenarios.

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### ATLASSIAN Jira Cloud Administrator Sample Questions (Q15-Q20):

#### NEW QUESTION # 15

All company-managed projects share the same permission scheme and workflow scheme. New requirements state:

- \* Only auditors should be able to use the 'Needs Audit' workflow transition.
- \* All auditors work across all the projects.

How should auditors be configured?

- A. As single users
- **B. As a group**
- C. As a Group custom field
- D. As a User custom field

**Answer: B**

Explanation:

To restrict theNeeds Auditworkflow transition to auditors across all company-managed projects, which share the same permission and workflow schemes, auditors should be configuredas a group(Option B). This allows the group to be referenced in a workflow condition to limit access to the transition efficiently across all projects.

\* Explanation of the Correct Answer (Option B):

\* The requirement to restrict theNeeds Audittransition to auditors can be achieved by adding a conditionto the transition in the shared workflow scheme. A common condition, such asUser Is In Group, restricts the transition to members of a specific group.

\* Since all projects share the same workflow scheme, configuring auditors as a group (e.g.,

"Auditors") allows you to create the group once, add all auditors to it, and reference it in the workflow condition. This ensures that only auditors can use theNeeds Audittransition across all projects.

\* Exact Extract from Documentation:

Configure workflow conditions

Conditions restrict who can perform a workflow transition in a company-managed project.

To restrict a transition:

\* Go toSettings > Issues > Workflows.

\* Edit the workflow and select theNeeds Audittransition.

\* Add a condition, such asUser Is In Group, and select the group (e.g., Auditors).Note:

Using a group is efficient for managing permissions or conditions across multiple projects with a shared workflow scheme.(Source: Atlassian Support Documentation, "Configure advanced work item workflows")

\* Why This Fits: Configuring auditors as a group allows a single workflow condition to restrict the Needs Audittransition to group members across all projects, meeting both requirements efficiently.

\* Why Other Options Are Incorrect:

\* As a User custom field (Option A):

\* AUser custom field(e.g., User Picker) stores a single user for an issue and is not suitable for defining a set of users who can perform a workflow transition. Workflow conditions cannot reference custom fields to restrict transitions.

\* Extract from Documentation:

User custom fields store user data for issues but cannot be used in workflow conditions to restrict transitions.

(Source: Atlassian Support Documentation, "Manage custom fields in Jira Cloud")

\* As a Group custom field (Option C):

\* AGroup custom field(e.g., Group Picker) stores a group for an issue, but workflow conditions typically reference groups directly, not group picker fields. This approach is unnecessary and overly complex for restricting transitions.

\* Extract from Documentation:

Group custom fields are not used for workflow conditions. Use direct group references for transition restrictions.

(Source: Atlassian Support Documentation, "Manage custom fields in Jira Cloud")

\* As single users (Option D):

\* Configuring auditors as individual users in a workflow condition (e.g., User Is In Any Users) is inefficient, as it requires listing each auditor manually. This approach does not scale well for multiple auditors working across all projects and is prone to maintenance issues if auditors change.

\* Extract from Documentation:

Listing individual users in conditions is not recommended for scalability. Use groups for managing multiple users across projects.

(Source: Atlassian Support Documentation, "Configure advanced work item workflows")

\* Additional Notes:

\* Steps to configure:

\* Create an "Auditors" group in Settings > User management > Groups.

\* Add all auditors to the "Auditors" group.

\* Edit the shared workflow in Settings > Issues > Workflows.

\* Add a User Is In Group condition to the Needs Audit transition, selecting the "Auditors" group.

\* Configuring the group and workflow requires Jira administrator privileges.

\* The shared workflow scheme ensures the condition applies to all projects.

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Atlassian Support Documentation: Configure advanced work item workflows

Atlassian Support Documentation: Manage custom fields in Jira Cloud

Atlassian Support Documentation: Manage groups in Jira Cloud

### NEW QUESTION # 16

You have been asked to take on the administration of a second Jira installation in your company.

You were given the following information about user accounts:

- The company standard is to use Active Directory (AD) to provide user accounts.
- There are several Active Directory systems in use by different business units.
- The second Jira is not to be merged with your main Jira.
- The main Jira system is connected to Active Directory for user accounts.
- The second Jira is using internal user accounts, not Active Directory.
- People using the second Jira are using the same login ID as they would use in Active Directory.
- Your company would like to use Single Sign-on (SSO) but has not yet implemented it for either Jira system.

Which authentication method should you recommend?

- A. Change the new Jira to link directly to the required AD servers.
- **B. Set up a Crowd server to get the user lists from all internal directories and AD, and use AD directly for the password checking.**
- C. Set up a Crowd server to pull in all the AD services, and plan to migrate internal users.
- D. Change the new Jira to use your main Jira's directory services, as that is already reading your Active Directory services.

**Answer: B**

### NEW QUESTION # 17

You are setting up a new Jira instance and three new projects with shared configuration. There are many managers at the company and you need to structure their permissions accordingly.

Which requirement can only be met with a Managers project role?

- A. Managers need to be able to create shared dashboards.
- **B. Only managers who are project leads can see the restricted security level in their own projects.**
- C. Any manager should be able to view the development tools in any project.
- D. Only some managers must be selectable from a custom field, depending on the project.
- E. Different managers need to delete issues in different projects.

**Answer: B**

### NEW QUESTION # 18

A user says she can see the Ready for Testing transition but cannot successfully execute it.

□ Why can't the user execute this transition?

- A. A Condition on the transition requires the user to be in the Developer role.
- B. The status property of Code Review prevents the Developer role from executing the transition.
- **C. The status property of In Progress prevents the Developer role from executing the transition.**
- D. A Validator on the workflow transition requires the user to be in the Developer role.

**Answer: C**

#### NEW QUESTION # 19

Your Jira has 25,000 active users across the globe using 100 projects with over a million issues.

Another administrator has made a change to a field configuration scheme and you now need to re-index Jira.

What would be the impact of rebuilding the index in the foreground?

- A. All users will be locked out of Jira until re-indexing completes.
- **B. The configuration change will not be applied until re-indexing is complete.**
- C. Searches using the field may show erroneous results.
- D. Database backups cannot be run until the re-indexing is complete.
- E. Issues will take longer to display during the re-index.

**Answer: B**

#### NEW QUESTION # 20

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