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Salesforce Health-Cloud-Accredited-Professional certification is an important accreditation for healthcare professionals who want to enhance their knowledge and skills in the Health Cloud platform. Salesforce Health Cloud Accredited Professional certification can help professionals to demonstrate their expertise in the platform to potential employers and clients, and can also help to enhance their career prospects in the healthcare industry. Salesforce Health Cloud Accredited Professional certification exam tests an individual's knowledge of the various features of the Health Cloud platform, including the ability to configure and manage patient data, manage care plans, and understand healthcare compliance and regulatory requirements.

Salesforce Health-Cloud-Accredited-Professional (Salesforce Health Cloud Accredited Professional) Exam is designed for

professionals who want to demonstrate their knowledge and expertise in using Salesforce Health Cloud. Health-Cloud-Accredited-Professional exam is intended for healthcare professionals, administrators, and analysts who work with Salesforce Health Cloud on a daily basis. Health-Cloud-Accredited-Professional exam covers a wide range of topics, including patient management, health data analysis, and healthcare provider collaboration.

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Salesforce Health Cloud Accredited Professional Sample Questions (Q21-Q26):

NEW QUESTION # 21

A customer is looking to implement Discovery Framework to manage their intake and clinical assessments.

Which three capabilities should a consultant configure with Health Cloud out-of-the-box to enhance their assessment functionality?

- A. Adding a QR Code
- B. SMS Assessment Completion
- C. FHIR Question Bank
- D. Digital Signature Capture
- E. Using Previously Submitted Responses

Answer: C,D,E

Explanation:

To enhance their assessment functionality with Discovery Framework, a consultant should configure the following capabilities with Health Cloud out-of-the-box:

Using Previously Submitted Responses: This capability allows users to pre-populate assessment questions with responses from previous assessments, saving time and effort. Users can also edit the responses if needed1.

Digital Signature Capture: This capability allows users to capture electronic signatures from patients or other parties on the assessment form, ensuring consent and compliance. Users can also view and download the signed document as a PDF file2.

Adding a QR Code: This capability allows users to generate a QR code for the assessment form, which can be scanned by patients or other parties to access and complete the assessment on their mobile devices. Users can also track the status of the QR code and send reminders if needed3. FHIR Question Bank or SMS Assessment Completion are not capabilities that are available with Health Cloud out-of-the-box.

NEW QUESTION # 22

In which three ways does Health Cloud meet compliance and regulatory requirements? (Choose three.)

- A. Health Cloud is HITRUST certified
- B. Health Cloud is GDPR certified
- C. Health Cloud is HL7 compliant
- D. Health Cloud helps HIS organization achieve HIPAA compliance
- E. Health Cloud is HIPPA certified

Answer: A,C,D

Explanation:

Health Cloud meets compliance and regulatory requirements in the following ways2:

Health Cloud helps healthcare organizations achieve HIPAA compliance. HIPAA is a US law that protects the privacy and security of patient health information. Health Cloud offers various features and tools to help customers comply with HIPAA, such as encryption, audit trails, data masking, and consent management. Customers who want to use Health Cloud for HIPAA purposes can

sign a Business Associate Addendum (BAA) with Salesforce.

Health Cloud is HL7 compliant. HL7 is a set of standards for exchanging health information electronically. Health Cloud supports HL7 FHIR (Fast Healthcare Interoperability Resources), which is a modern specification for representing and sharing health data. Health Cloud allows customers to integrate with external systems that use FHIR APIs and access FHIR resources within Salesforce. Health Cloud is HITRUST certified. HITRUST is a framework that provides a comprehensive and flexible approach to security and privacy in the healthcare industry. HITRUST certification demonstrates that an organization meets the highest standards of data protection and compliance. Health Cloud has achieved HITRUST CSF certification for its core services and features.

Health Cloud is not HIPAA certified or GDPR certified. HIPAA certification does not exist as a formal process or accreditation. HIPAA compliance is a shared responsibility between Salesforce and its customers, and each party must implement appropriate safeguards and policies to protect patient data³. GDPR is a European law that regulates the processing of personal data of individuals in the EU. GDPR compliance depends on various factors, such as the type and purpose of data processing, the location of data subjects and processors, and the rights and obligations of data controllers⁴. Salesforce provides various tools and resources to help customers comply with GDPR, but it does not certify Health Cloud as GDPR compliant.

NEW QUESTION # 23

A payer is looking for a solution to recruit, credential, and onboard providers into its network.

Which Health Cloud add-on should help the payer address these requirements?

- A. Contact Center for Payers
- B. Provider Relationship Management
- C. Utilization Management
- D. **Provider Network Management**

Answer: D

Explanation:

Step 1: Understanding the Requirement

A payer organization needs to recruit, credential, and onboard providers into its network. This requires features that manage provider information, credentialing processes, onboarding workflows, and network directory maintenance.

Step 2: Official Salesforce Health Cloud Capability

Salesforce Health Cloud offers an add-on called Provider Network Management (PNM) that is specifically designed for payers to recruit, credential, and onboard providers.

Extract:

"Provider Network Management streamlines recruiting, credentialing, onboarding, and network directory maintenance for payers. It provides tools to manage the provider lifecycle from initial recruitment through onboarding and network management." Administer Health Cloud - Provider Network Management Step 3: Review of Options

- * A. Contact Center for Payers: Focused on member and provider service center functionality, not recruiting or credentialing.
- * B. Utilization Management: Focused on authorization and medical necessity reviews, not onboarding or credentialing.
- * C. Provider Network Management: Specifically built for recruiting, credentialing, and onboarding providers.
- * D. Provider Relationship Management: Focuses on relationship management post-onboarding, but not credentialing/onboarding workflows.

rence:

Provider Network Management in Health Cloud

NEW QUESTION # 24

An agent at a MedTech company requires a UI component that displays customer data and contains a link to create a new order.

Once clicked, the link starts a process to build a new order and displays the available products for purchase.

Which three OmniStudio capabilities are required to solve this use case?

Choose 3 answers

- A. Integration Procedures
- B. Document Generation
- C. **OmniScript**
- D. DataRaptors
- E. Flexcards

Answer: C,D,E

Explanation:

The use case describes:

- * A UI component to display customer data # FlexCards
- * A link to start a process (build a new order) # OmniScript
- * Retrieving and displaying available products # DataRaptors (and often Integration Procedures if orchestration is needed).

Let's map it step by step:

- * D. FlexCards # Used to display contextual customer data on the UI and provide clickable actions (like "Create New Order").
- * E. OmniScript # Guides the user through the order creation process, step by step (product selection, details, confirmation).
- * A. DataRaptors # Extract and load Salesforce data (e.g., retrieving available products, saving the order).

These three are the core capabilities needed.

Why not the others?

- * B. Integration Procedures - Helpful if the solution requires multiple data sources or orchestration, but the question doesn't explicitly state external integration or complex orchestration. If data is all within Salesforce, DataRaptors are enough.
- * C. Document Generation - Used to create documents (PDFs, Word, etc.), which isn't part of this order creation flow.

Salesforce Health Cloud / OmniStudio Reference:

Salesforce OmniStudio Developer Guide

- * "FlexCards present contextual information and actions in a UI component."
- * "Use OmniScripts to guide users through business processes such as creating orders."
- * "DataRaptors retrieve, transform, and save Salesforce data for use in OmniScripts and FlexCards."

NEW QUESTION # 25

Bloomington Caregivers wants to share details about a patient's medical condition with Bedrock Hospitals through an integration. What should a consultant recommend as the appropriate method for Bedrock to access the information leveraging Health Cloud functionality?

- A. Expose the MedicalCondition object through an Apex class.
- B. Use the FHIR Patient API through DataRaptor
- **C. Integrate using the FHIR Clinical API**
- D. Leverage the MedicalCondition Integration Procedure.

Answer: C

Explanation:

B is correct because integrating using the FHIR Clinical API is the appropriate method for Bedrock to access the information leveraging Health Cloud functionality. The FHIR Clinical API is a RESTful API that allows external systems to access and exchange clinical data stored in Health Cloud, such as AllergyIntolerance, Condition, MedicationOrder, and Procedure. The FHIR Clinical API uses the FHIR standard, which is a widely adopted interoperability standard for healthcare data.

NEW QUESTION # 26

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If you want to pass a high percentage of the Salesforce Health-Cloud-Accredited-Professional Exam, you should consider studying for the actual exam. These practice tests are designed to help you prepare for the exam and ensure you know the syllabus content. It will also help you improve your time management skills, as these tests are designed like an actual exam. Moreover, they will help you learn to answer all questions in the time allowed.

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