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## ServiceNow Certified System Administrator Sample Questions (Q509-Q514):

### NEW QUESTION # 509

The Report Designer contains different section for configuring your report. Which section is used to specify the name of the report, and the table or data source for the report.

- A. Type
- B. Data
- **C. Properties**
- D. Configure
- E. Sources

**Answer: C**

Explanation:

The Properties section in the Report Designer is used to:

Specify the report name

Select the table or data source for the report

Allows renaming the report for better identification.

Defines the primary data source (table) for the report.

Sets report-level settings such as visibility, sharing options, and description.

B: Data #Incorrect

The Data section is used to filter and refine the data but not to set the table or name the report.

C: Configure #Incorrect

No such section named "Configure" exists in the Report Designer.

D: Type #Incorrect

The Type section is used to select the type of report (e.g., Pie Chart, Bar Chart, List, etc.).

E: Sources #Incorrect

No "Sources" section exists in the Report Designer.

Key Features of the Properties Section: Why Other Options Are Incorrect?

Report Designer Overview

Official ServiceNow Documentation Reference:

### NEW QUESTION # 510

From a form, what would you click to add additional fields to the form? (Choose two.)

- **A. Right click on header > Add > Field**
- B. Right click on header > Configure > UX Dashboard
- C. Context Menu > Form > Layout
- D. Context Menu > Form > Designer
- **E. Context Menu > Configure > Form Layout**
- F. Context Menu > Configure > Form Design

**Answer: A,E**

Explanation:

Reference:

[https://docs.servicenow.com/bundle/rome-it-service-management/page/product/change-management/task/t\\_Crea](https://docs.servicenow.com/bundle/rome-it-service-management/page/product/change-management/task/t_Crea)

### NEW QUESTION # 511

What functionality is supported by Flow Designer?

- A. Flows can be "Run as" security\_admin.
- B. The role flow\_operator can create and edit flows.
- C. Flows can trigger off a record being deleted.
- **D. Call a subflow from a flow.**

**Answer: D**

**NEW QUESTION # 512**

Which one of the following is NOT a type of Visual Task Board?

- **A. Feature**
- B. Guided boards
- C. Flexible
- D. Freeform

**Answer: A**

**NEW QUESTION # 513**

What do you need to do before you can use an Application-based trigger in your flow?

- A. Activate application plugins only
- B. Activate trigger security rules
- C. Assign Application trigger role [sn\_app\_trigger\_write] to SME
- **D. Activate application spoke, and plug-ins as needed**
- E. Activate application trigger spoke

**Answer: D**

Explanation:

In ServiceNow Flow Designer, an Application-based trigger is used to initiate a flow based on events from a specific application. Before using an application-based trigger, you must ensure that the necessary application spoke and any required plug-ins are activated.

Application Spokes:

Spokes are pre-built integration modules that allow Flow Designer to interact with different applications within ServiceNow. Each application that provides triggers typically has its own spoke.

Plug-ins:

Some application spokes rely on additional plug-ins for full functionality.

These plug-ins must be enabled before the application-based triggers can be used.

A: Activate application trigger spoke# Incorrect

There is no generic "Application Trigger Spoke." Instead, each application has its own spoke that must be enabled.

B: Activate trigger security rules# Incorrect

Security rules govern access to triggers, but they do not enable the functionality of application-based triggers.

D: Assign Application trigger role [sn\_app\_trigger\_write] to SME# Incorrect Roles like sn\_app\_trigger\_write may provide permissions but do not activate the trigger itself.

E: Activate application plugins only# Incorrect

While plug-ins may be necessary, you also need to activate the corresponding spoke.

Reference: ServiceNow Docs: Flow Designer Application Spokes

ServiceNow Docs: Activating Plug-ins

ServiceNow CSA Official Study Materials (Application-based triggers in Flow Designer)

**NEW QUESTION # 514**

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