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Avaya IP Office™ Platform Implement Certified exam is designed to test the knowledge and skills of professionals who are responsible for implementing, configuring, and maintaining Avaya IP Office™ solutions. Avaya IP Office™ Platform Implement Certified Exam certification exam is intended for individuals who work with Avaya IP Office™ systems on a daily basis and are seeking to validate their expertise in this area. 77201X Exam covers a wide range of topics, including IP Office™ architecture, installation and configuration, VoIP technology, and troubleshooting and maintenance.

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Avaya IP Office™ Platform Implement Certified Exam Sample Questions (Q38-Q43):

NEW QUESTION # 38

What is the maximum number of users per hunt group on IP Office?

- A. 0
- **B. Unlimited**
- C. 1
- D. 2

Answer: B

Explanation:

IP Office imposes no fixed limit on the number of users per hunt group (Option D), constrained only by system capacity (e.g., 2500 users total in Server Edition). Options A, B, and C are arbitrary limits not specified. References: Avaya IP Office Hunt Group Configuration Guide.

NEW QUESTION # 39

Which feature allows a user to retrieve a parked call?

- A. Call Hold
- **B. Call Park**
- C. Call Pickup
- D. Call Transfer

Answer: B

Explanation:

Call Park (Option B) allows a user to park a call in a "slot" and retrieve it from another phone using a park code or button. Option A answers ringing calls, Option C transfers calls, and Option D holds calls-not retrieving parked ones. References: Avaya IP Office Feature Code Guide.

NEW QUESTION # 40

Where are backups for Voicemail Pro defined?

- **A. In Voicemail Pro Preference, General options, Backup & Restore settings**
- B. Through the PC backup method
- C. In the automatic backup at midnight
- D. In the Manager program backup settings

Answer: A

NEW QUESTION # 41

On an Avaya IP Office, where can you check newly created extensions and users, and "who" created them?

- A. Extension form
- B. Audit trail
- **C. Manager**
- D. Monitor

Answer: C

NEW QUESTION # 42

Which license enables the one-X Portal application for a user?

- A. Power User
- B. Office Worker
- C. Teleworker
- **D. All of the above**

Answer: D

Explanation:

The one-X Portal is a web-based application providing call control, IM, and presence. It is enabled by multiple user profiles: Option A (Office Worker), Option B (Power User), and Option C (Teleworker), depending on the user's role, making Option D ("All of the above") correct. Each profile includes one-X Portal access with varying additional features. References: Avaya IP Office one-X Portal User Guide, Licensing Guide.

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