

# Exam Field-Service-Consultant questions and answers

## C\_TS4FI\_2023 Exam Dumps - Top Questions and Answers from the Last Five Years

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### Why These Questions Are More Important

**Instructors' Perspective:** Instructors consider these questions essential for teaching and evaluating student understanding of key concepts. By emphasizing frequently asked questions, instructors can ensure that their students are well-prepared for the C\_TS4FI\_2023 exam. These questions cover fundamental topics that are crucial for a comprehensive understanding of the subject matter. Instructors use these questions to design lesson plans, create practice exams, and guide classroom discussions. They believe that if students can confidently answer these questions, they will be well-equipped to succeed in the exam and apply their knowledge in real-world scenarios. Moreover, these questions help instructors identify areas where students may need additional support or clarification, allowing them to tailor their teaching methods accordingly.

**Students' Perspective:** From a student's perspective, these questions are invaluable for exam preparation. Students rely on these questions to practice and familiarize themselves with the format and types of questions they will encounter on the actual exam. By focusing on the most frequently asked questions, students can prioritize their study efforts and ensure they are covering the most critical topics. Answering these questions helps build confidence, as students can gauge their understanding and identify areas where they need further review. Additionally, these questions serve as a benchmark for students to assess their progress and readiness for the exam. Being able to answer these questions correctly gives students a sense of accomplishment and reassurance that they are on the right track.

### 5 Most Asked Questions and Answers in the Last 5 Years

1. What are the key responsibilities of a financial accounting consultant in SAP S/4HANA?
  - o **Data Integration:** Ensuring seamless integration of financial data from various sources into SAP S/4HANA.
  - o **Process Optimization:** Streamlining financial processes to improve efficiency and accuracy.

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## >> Exam Field-Service-Consultant Outline <<

## Newest Salesforce Certified Field Service Consultant Valid Questions - Field-Service-Consultant Updated Torrent & Field-Service-Consultant Reliable Training

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## Salesforce Certified Field Service Consultant Sample Questions (Q108-Q113):

### NEW QUESTION # 108

Northern Trail Outfitters is using a Salesforce entry event in a Journey to send SMS to contacts located in the United States. They notice new SMS contacts are not receiving messages, and the mobile number in the Salesforce Entry Data Extension was missing the country code.

How could they resolve this issue?

- A. Select 'Normalize Phone Number\*' in Journey settings.
- B. Configure the phone field in Salesforce as US locale.
- C. Select 'US' as the sending country in SMS activity.
- **D. Format the phone field in Salesforce as +[phonenumber],**

**Answer: D**

### NEW QUESTION # 109

Universal Containers has enabled Field Service Lightning and is looking to enable Entitlements for Work Orders. What should a Consultant take into consideration?

- A. Managing page layouts and validation rules can be done in Salesforce Lightning.
- B. Managing page layouts and milestone trackers can be done in salesforce1.
- **C. Creating Entitlements for Cases and Work Orders must be separated.**
- D. Creating Entitlements for Work Orders requires Lightning to be enabled.

**Answer: C**

### NEW QUESTION # 110

universal container UC want to track the asset lifecycle when equipment has been snapped out What should a consultant recommend to meet this requirement?

- A. Add the related asset related list to the asset page and configure the product request object
- B. Add the field history tracking related list to the assets page and configure the asset relationships object
- **C. Add the related asset related list to the asset page and configure the asset relationships object**
- D. Add the field history tracking related list to the asset page and configure the product request object

**Answer: C**

Explanation:

Explanation

The asset relationships object is used to track when equipment has been swapped out by creating parent-child relationships between assets. Adding the related asset related list to the asset page allows viewing and creating asset relationships from an asset record. Adding the field history tracking related list to the asset page would track field changes on an asset, but not asset relationships. Adding the product request related list to the asset page would allow requesting products from inventory for an asset, but not tracking asset relationships.

References: [https://help.salesforce.com/s/articleView?id=sf.fs\\_asset\\_relationships\\_overview.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fs_asset_relationships_overview.htm&type=5)

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### NEW QUESTION # 111

Universal Containers (UC) wants to track all customer work requests. UC has no requirement to track where the work originated from, but does need the requests tied to the customer's account. What should a Consultant recommend to track these work

requests?

- **A. Work Orders and Cases**
- B. Work Orders only
- C. Cases, Work Orders, and Tasks
- D. Cases Only

**Answer: A**

#### NEW QUESTION # 112

Universal Containers wants to reduce its mean-time-to-service.

Which three Field Service processes should a Consultant recommend to accomplish this goal? Choose 3 answers

- **A. Knowledge Base**
- **B. Scheduling**
- C. Customer Entitlements
- D. Adjust Scheduling Policy
- **E. Dispatching**

**Answer: A,B,E**

Explanation:

Explanation

Scheduling, dispatching, and knowledge base are three field service processes that can help reduce the mean-time-to-service.

Scheduling is the process of assigning service appointments to resources based on their availability, skills, and location. Dispatching is the process of sending service appointments to resources and tracking their status and location. Knowledge base is a repository of articles that provide information and solutions for common issues and questions.

References: [https://help.salesforce.com/s/articleView?id=sf.fsl\\_scheduling.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fsl_scheduling.htm&type=5)

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#### NEW QUESTION # 113

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