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## **SPLK-3002 Exam Questions - SPLK-3002 Guide Torrent & SPLK-3002 Test Torrent**

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### **Splunk IT Service Intelligence Certified Admin Sample Questions (Q62-Q67):**

#### **NEW QUESTION # 62**

Which of the following is a characteristic of base searches?

- A. It is possible to filter to entities assigned to the service for calculating the metrics for the service's KPIs.
- B. The base search will execute whether or not a KPI needs it.
- C. Search expression, entity splitting rules, and thresholds are configured at the base search level.
- D. The fewer KPIs that share a common base search, the more efficiency a base search provides, and anomaly detection is more efficient.

**Answer: A**

Explanation:

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/BaseSearch> A base search is a search definition that can be shared across multiple KPIs that use the same data source.

Base searches can improve search performance and reduce search load by consolidating multiple similar KPIs. One of the characteristics of base searches is that it is possible to filter to entities assigned to the service for calculating the metrics for the

service's KPIs. This means that you can use entity filtering rules to specify which entities are relevant for each KPI based on the base search results. References: Create KPI base searches in ITSI, [Filter entities for KPIs based on base searches]

### NEW QUESTION # 63

When deploying ITSI on a distributed Splunk installation, which component must be installed on the search head(s)?

- A. ITSI app
- B. SA-ITOA
- C. All ITSI components
- D. SA-ITSI-Licensechecker

**Answer: A**

Explanation:

Install SA-ITSI-Licensechecker and SA-UserAccess on any license master in a distributed or search head cluster environment. If a search head in your environment is also a license master, the license master components are installed when you install ITSI on the search heads.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/Install/InstallDD> When deploying ITSI on a distributed Splunk installation, the component that must be installed on the search head(s) is the ITSI app. The ITSI app contains the main features and functionality of ITSI, such as service creation and management, KPI configuration, glass table creation and editing, episode review, deep dives, and so on. The ITSI app also contains some add-ons that provide additional functionality, such as SA-ITOA (IT Operations Analytics), SA-UserAccess (User Access Management), and SA-Utils (Utility Functions). The ITSI app must be installed on the search head(s) because it handles the search management and presentation functions for ITSI. References: Install IT Service Intelligence in a distributed environment

### NEW QUESTION # 64

What are valid considerations when designing an ITSI Service? (Choose all that apply.)

- A. Services, entities, and saved searches are stored in the ITSI app, while events created by KPI execution are stored in the `itsi_summary` index.
- B. Entities, entity meta-data, and entity rules should be planned carefully to support the service design and configuration.
- C. Backfill of a KPI should always be selected so historical data points can be used immediately and alerts based on that data can occur.
- D. Service access control requirements for ITSI Team Access should be considered, and appropriate teams provisioned prior to creating the ITSI Service.

**Answer: A,B,D**

Explanation:

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/Configure/ImplementPerms> A, B, and C are correct answers because service access control requirements for ITSI Team Access should be considered before creating the ITSI Service, as different teams may have different permissions and views of the service data. Entities, entity meta-data, and entity rules should also be planned carefully to support the service design and configuration, as they determine how ITSI maps data sources to services and KPIs.

Services, entities, and saved searches are stored in the ITSI app, while events created by KPI execution are stored in the `itsi_summary` index for faster retrieval and analysis. References: ITSI service design best practices, Overview of ITSI indexes

### NEW QUESTION # 65

Which index will contain useful error messages when troubleshooting ITSI issues?

- A. `itsi_notable_audit`
- B. `itsi_summary`
- C. `_internal`
- D. `_introspection`

**Answer: C**

Explanation:

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/EA/TroubleshootRE> The index that will contain useful error messages when troubleshooting ITSI issues is:

B). `_internal`. This is true because the `_internal` index contains logs and metrics generated by Splunk processes, such as `splunkd` and `metrics.log`. These logs can help you diagnose problems with your Splunk environment, including ITSI components and features. The other indexes will not contain useful error messages because:

A). `_introspection`. This is not true because the `_introspection` index contains data about Splunk resource usage, such as CPU, memory, disk space, and so on. These data can help you monitor the performance and health of your Splunk environment, but not the error messages.

C). `itsi_summary`. This is not true because the `itsi_summary` index contains summarized data for your KPIs and services, such as health scores, severity levels, threshold values, and so on. These data can help you analyze the trends and anomalies of your IT services, but not the error messages.

D). `itsi_notable_audit`. This is not true because the `itsi_notable_audit` index contains audit data for your notable events and episodes, such as creation time, owner

## NEW QUESTION # 66

Which of the following statements describe default glass tables in ITSI?

- A. There are no default glass tables.
- B. The Service Health Score default glass table.
- C. There is one default glass table per service.
- D. There is one service template default glass table.

**Answer: A**

Explanation:

In Splunk IT Service Intelligence (ITSI), glass tables are fully customizable dashboards that provide a visual representation of an organization's IT environment, along with the health and status of services and KPIs.

Unlike some pre-configured views or dashboards that might come with default setups in various platforms, ITSI does not provide default glass tables out of the box. Instead, users are encouraged to create their own glass tables tailored to their specific monitoring needs and operational views. This approach ensures that each organization can design glass tables that best represent their unique infrastructure, applications, and service landscapes, providing a more personalized and relevant operational overview.

## NEW QUESTION # 67

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