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ISO 14001 [EMS] Lead Auditor Quiz Questions and Answers

- > What does PDCA stand for?
- > Which of the following is an example of internal interested parties?
- > Which document provides guidance on auditing management systems?
- > What is the correct sequence for Product Quality?
- > The PDCA cycle stands for...
- > The organization shall conduct the Management Review at least once a year.
- > In ISO 9001:2015, there is no requirement related to Preventive Actions.  
Answer : False
- > Which of the following is not the way to deal with the nonconforming outputs?
- > ISO 9001:2015 requires organizations to prepare a Quality Manual.

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## PECB Certified EMS ISO 14001 Lead Auditor Exam Sample Questions (Q37-Q42):

### NEW QUESTION # 37

An organisation (ABC) plans to carry out a second-party audit of the environmental management system of a supplier (XYZ). Both, ABC and XYZ, have a certified Environmental Management System (EMS) to ISO 14001 by the same certification body.

Which one of these statements is correct?

- A. ABC should not ask permission from the certification body to carry out the audit to XYZ.
- B. ABC should inform the certification body that it is planning to audit XYZ.
- C. ABC should request to see a copy of the last certification body audit report from XYZ.
- D. ABC should invite, as an observer, an auditor of the certification body when it carries out the audit to XYZ.

**Answer: A**

Explanation:

According to ISO 19011:2018 Clause 3.5 (Second-party audit):

Second-party audits are conducted directly by customers on their suppliers for contractual or commercial purposes.

There is no obligation to inform or involve the certification body in such audits unless contractually required.

Certification body audit reports are confidential to the certified organization and the certification body.

Reference: ISO 19011:2018 Clause 3.5; ISO 14001 Lead Auditor Course Guide.

### NEW QUESTION # 38

A multi-level shopping centre is open every day to the public from 09:00-21:00 hours. During an external audit of the centre to ISO 14001, you establish that there are 40 vending machines that are permanently switched on. Thirty of them do not sell perishable foodstuffs. You also note that there are eight escalators in the complex that run constantly during public access. When asked about environmental performance improvement objectives, the Centre Manager says that there are plans to increase the natural daylight by installing more skylights thus saving on lighting costs, but the estimated budget for this has not yet been approved by the board.

You: I note that energy consumption is a significant environmental aspect in the centre. How do you mitigate the impacts of this?

EMS Manager: We try to reduce our energy costs by negotiating a better deal from the energy company. We are considering changing to one that only supplies electricity from renewable sources.

You: What steps have you taken to reduce overall consumption?

EMS Manager: We conducted awareness training for staff. For example, turning off lights in staff areas not being used.

You: I see that the escalators account for the highest usage of energy. Are there any objectives to try and reduce this?

EMS Manager: No, it would be too costly to change them.

You: How do you measure electricity consumption?

EMS Manager: We have meters installed in each floor of the centre. We take readings every hour and we plot the consumption graph for every staff shift.

You continue the interview and find that energy consumption has increased steadily over the past five years.

Select the two statements that are true.

- A. The organisation should take action to address its energy consumption.
- B. The centre staff are responsible for energy consumption in the staff areas.
- C. The vending machines are switched on permanently.
- D. The organisation's energy supplier sources renewable energy.
- E. The escalators are switched on permanently.
- F. The Centre Manager is trained in energy awareness.

**Answer: A,C**

### NEW QUESTION # 39

Showitoff is an organisation specialising in the design and production of wall decorating materials for the domestic market. During an

ISO 14001 certification audit of the site, the auditor comes across an open, walled area just outside the maintenance department. It contains various scraps of wood and metal as well as several rusty components. They are lying on an oily floor. When asked about it, the EMS Manager states that he presumes that the materials come from maintenance work.

The auditor interviews the Maintenance Manager in his department. He notes that shelves containing various spares are well labelled and neatly stacked. He asked about the "dump" outside and is told that it contains some excess materials that the Manager likes to keep in case they come in handy at some stage. The auditor points out that the "dump" might be classed under regulations as a landfill site, which requires an operating licence. The Maintenance Manager is not aware of such a licence.

Which three statements represent good audit practice?

- A. The auditor should congratulate the Maintenance Manager on having a neat and tidy spares store.
- **B. The auditor should check the information given by the Maintenance Manager with the EMS Manager.**
- **C. The auditor should check whether the organisation has permission to operate a landfill site.**
- D. The auditor should refer the organisation to the relevant authorities.
- **E. The auditor should consider surveying more areas of the site for other "dumps".**
- F. The auditor should advise the organisation to get rid of all the "dumps".
- G. The auditor should ask the Maintenance Manager to clean up the "dump".
- H. The auditor should raise a nonconformity against ISO 14001.

**Answer: B,C,E**

#### **NEW QUESTION # 40**

You are conducting a Stage 2 certification audit of VitalSpark, a pharmaceutical organisation manufacturing vitamins and other healthcare medicines. In a separate area in the centre of their large site, a supplier produces oxygen supplies piped directly into the manufacturing processes of VitalSpark. They also deliver oxygen in bulk tankers to other customers. When you review the environmental aspects register, you find that the only environmental aspect recorded for this arrangement relates to the heavy goods vehicles of the supplier transiting the site.

You ask the EMS Manager about the environmental consequences to VitalSpark of this arrangement and are told that they are not significant since the supplier has its own services for water, sewage, waste and energy.

The EMS Manager tried unsuccessfully to communicate with the supplier who is located inside the VitalSpark site and outside the scope of the EMS.

You raise a non-conformance against clause 6.1.2 of ISO 14001:

"VitalSpark does not maintain documented information on aspects/impacts related to activities, products and services of the oxygen supplier." Which combination of two of the following actions proposed by VitalSpark would permit you to close out the nonconformity?

- A. VitalSpark will suggest that the oxygen supplier should undertake training in environmental awareness.
- **B. VitalSpark will update its documented information on aspects/impacts to include those related to the oxygen supplier.**
- C. The oxygen supplier will be requested to implement an ISO 14001 management system within the next 3 months.
- D. The oxygen supplier will be requested to undertake a full environmental survey of its processes.
- **E. VitalSpark will retrieve environmental data on a monthly basis from the on-site supplier.**
- F. VitalSpark will expand its audit programme to include audits of the oxygen supplier's organisation.

**Answer: B,E**

#### **NEW QUESTION # 41**

Which two audit characteristics are features of a Stage 1 initial certification audit?

- **A. Reviewing some of the auditee's documentation.**
- B. To conduct an analysis of the organisation's environmental system processes to determine compliance obligations.
- C. Except for a pandemic or other natural disaster, this audit must be performed onsite at the auditee's location.
- D. The audit team's recommendation regarding certification is the key outcome of this stage.
- **E. Gaps in the EMS against the requirements of ISO 14001 are reported as 'areas of concern'.**
- F. The purpose of this audit is to determine if the EMS is effectively implemented and maintained.

**Answer: A,E**

Explanation:

According to ISO/IEC 17021-1:2015 Clause 9.3.2.1:

Stage 1 includes:

Reviewing management system documentation (E).

Identifying areas of concern that could become nonconformities at Stage 2 (C).

Evaluating readiness for Stage 2, but not making certification decisions (D).

Stage 1 focuses on preparedness; Stage 2 evaluates full implementation (F).

Onsite requirement (B) is generally true but flexibility is permitted per IAF MD rules.

Reference: ISO/IEC 17021-1:2015 Clause 9.3.2.1; ISO 14001 Lead Auditor Course Guide.

## NEW QUESTION # 42

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