

Plat-Admn-201완벽한덤프 - Plat-Admn-201높은통과율 시험대비덤프공부



BONUS!!! ITDumpsKR Plat-Admn-201 시험 문제집 전체 버전을 무료로 다운로드하세요: https://drive.google.com/open?id=1KGmzSZIkmuBGQDnS_tSkFrArH7BfbUz

Salesforce 인증 Plat-Admn-201 시험대비덤프를 찾고 계시다면 ITDumpsKR가 제일 좋은 선택입니다. 저희 ITDumpsKR에서는 여라가지 IT자격증 시험에 대비하여 모든 과목의 시험대비 자료를 발췌하였습니다. ITDumpsKR에서 시험대비덤프자료를 구입하시면 시험불합격시 덤프비용환불신청이 가능하고 덤프 1년 무료 업데이트서비스도 가능합니다. ITDumpsKR를 선택하시면 후회하지 않을것입니다.

Salesforce Plat-Admn-201 시험요강:

주제	소개
주제 1	<ul style="list-style-type: none"> Automation: This domain covers automation tools for streamlining business processes, including assignment and escalation rules, Flow configuration for various scenarios, and approval process setup.
주제 2	<ul style="list-style-type: none"> Productivity and Collaboration: This domain addresses activity management, Chatter collaboration, Salesforce mobile app customization, and AppExchange applications including managed and unmanaged packages.
주제 3	<ul style="list-style-type: none"> Data and Analytics Management: This domain focuses on data operations including importing, exporting, and backing up data, maintaining data quality through validation rules, and creating reports and dashboards while understanding sharing model impacts.

주제 4	<ul style="list-style-type: none"> • Configuration and Setup: This domain covers foundational administrative tasks including company settings, user interface configuration, user management with licenses and access controls, and implementing security measures through login restrictions and the Salesforce sharing model.
주제 5	<ul style="list-style-type: none"> • Object Manager and Lightning App Builder: This domain focuses on Salesforce data architecture, including object relationships, field customization, page layout management, and understanding the implications of field deletions on dependent features.

>> Plat-Admn-201완벽한 덤프 <<

최신버전 Plat-Admn-201완벽한 덤프 덤프공부

ITDumpsKR는 엘리트한 전문가들의 끊임없는 연구와 자신만의 노하우로 Salesforce Plat-Admn-201덤프자료를 만들어 냈으므로 여러분의 꿈을 이루어드립니다. 기존의 Salesforce Plat-Admn-201시험문제를 분석하여 만들어낸 Salesforce Plat-Admn-201덤프의 문제와 답은 실제시험의 문제와 답과 아주 비슷합니다. Salesforce Plat-Admn-201덤프는 합격보장해드리는 고품질 덤프입니다. ITDumpsKR의 덤프를 장바구니에 넣고페이팔을 통한 안전결제를 진행하여 덤프를 다운받아 시험합격하세요.

최신 Salesforce Certified Administrator Plat-Admn-201 무료 샘플문제 (Q32-Q37):

질문 # 32

Universal Containers (UC) customers have provided feedback that their support cases are not being responded to quickly enough. UC wants to send all unassigned cases that have been open for more than 2 hours to an urgent Case queue and alert the support manager. Which feature should a Platform Administrator configure to meet this requirement?

- A. Case Escalation Rules
- B. Case Assignment Rules
- C. Case Dashboard Refreshes
- D. Case Scheduled Reports

정답: A

설명:

Case Escalation Rules are specifically designed to automate actions when a case has remained in a certain state for a defined period of time. In this scenario, the requirement involves two specific time-based triggers: moving the case after 2 hours and alerting a manager. Escalation rules allow the administrator to define "Escalation Actions" that execute when the time threshold is reached, such as "Reassign to Queue" and "Notify Manager". Case Assignment Rules (Option D) only fire when a case is first created or manually triggered, not after a time delay. Reports (Option A) and Dashboards (Option B) provide information but do not physically move records or perform automated reassignments.

질문 # 33

Users at Cloud Kicks want to see information that is more useful for their role on the Case page. How should a Platform Administrator make the pages more dynamic and easier to use?

- A. Remove fields from the record details component.
- B. Delete the extra components from the page.
- C. Add component visibility filters to the components.
- D. Include more tab components with filters.

정답: C

설명:

In the Lightning App Builder, Component Visibility Filters allow an administrator to show or hide parts of a record page based on specific criteria, such as the user's profile, a field value, or the record type. This is the best way to make pages "dynamic." For example, the administrator can configure a "Financial Details" component to only appear when the user viewing the case has the

"Finance User" profile, or hide a "Recall Instructions" component unless the "Case Reason" is set to "Product Defect." This prevents "information overload" by ensuring that users only see the tools and data relevant to their specific role or the current state of the record. Simply deleting components (Option D) or removing fields (Option C) would affect all users equally, failing to provide role-specific utility. Component visibility creates a personalized, streamlined experience that improves user productivity and reduces clutter on complex record pages.

질문 # 34

A Platform Administrator is designing a prompt template for a new agent. The agent's purpose is to help service reps troubleshoot technical issues by providing concise, step-by-step instructions. Based on best practices for creating effective prompts, which approach should the administrator use when writing this prompt? 16

- A. Use specific technical terms and abbreviations to ensure the AI understands the specialised domain.
- B. Write a detailed prompt with multiple nested conditions to cover all the major troubleshooting scenarios.
- C. Focus on providing high-level, theoretical concepts so the AI has the flexibility to respond creatively.
- **D. Use natural, easy-to understand language and clear, concise instructions to guide the AI's behavior.**

정답: D

설명:

Creating effective Agentforce prompts requires a focus on clarity and simplicity to ensure the Large Language Model (LLM) follows instructions accurately. According to Salesforce best practices, administrators should use natural, easy-to-understand language and provide clear, concise instructions¹⁹. This approach helps the AI accurately reason through the task without becoming confused by overly complex or nested logic (Option A). While technical accuracy is important, relying heavily on jargon or abbreviations (Option B) can sometimes lead to unexpected results if the LLM interprets those terms differently in various contexts. Furthermore, providing high-level theoretical concepts (Option C) often results in vague or "creative" answers that may not be helpful for technical troubleshooting, which requires specific and actionable steps²². Using direct instructions like "Summarize the issue in three bullet points" is more effective than broad guidelines.

질문 # 35

Northern Trail Outfitters (NTO) wants to ensure new Contacts are validated before they can be saved. If a user selects that the LeadSource picklist value is Other, NTO also wants to populate a custom text field called Source__c. Which validation rule should a Platform Administrator configure to meet this requirement?

- A. AND(NOT(LeadSource = 'Other'), NOT(Source__c = ""))
- **B. AND(ISPICKVAL(LeadSource,'Other'), ISBLANK(Source__c))**
- C. AND(NOT(ISPICKVAL(LeadSource,'Other'))), NOT(ISBLANK(Source__c))
- D. AND(LeadSource = 'Other', Source__c = "")

정답: B

설명:

In Salesforce, validation rules use formulas to verify if the data entered by a user meets specific criteria before saving the record¹. To check the value of a picklist field like LeadSource, the ISPICKVAL() function must be used, as picklist fields do not support standard text operators like "=" in validation formulas². The requirement is to block the save if LeadSource is "Other" but the Source__c text field is empty³. The ISBLANK() function effectively checks if a text field contains no data⁴. Therefore, the correct logic uses AND() to trigger the error message only when both conditions are met: the picklist is set to "Other" AND the text field is blank⁵. Option A is incorrect because it treats a picklist like a text field⁶. Option B and D use NOT() logic, which would trigger errors in the wrong scenarios.

질문 # 36

The client services and customer support teams share the same profile but have different permission sets. The custom object Retention related list needs to be restricted to the client services team on the Lightning record page layout. What should a Platform Administrator use to fulfill this request?

- A. Page Layout Assignment
- B. Sharing Settings
- **C. Component Visibility**

