

Genesys GCP-GCX Test Fee & Latest GCP-GCX Exam Review



Genesys

GCP-GCX
Genesys Cloud CX Certified Professional-Consolidated Exam

- Up to Date products, reliable and verified.
- Questions and Answers in PDF Format.

Full Version Features:

- 90 Days Free Updates
- 30 Days Money Back Guarantee
- Instant Download Once Purchased
- 24 Hours Live Chat Support

For More Information:

<https://www.testsexpert.com/>

• **Product Version**

Visit us at <https://www.testsexpert.com/gcp-gcx>

BTW, DOWNLOAD part of Braindumpsqa GCP-GCX dumps from Cloud Storage: <https://drive.google.com/open?id=1kZ75ZERZxtSoq4QGCIMXbldrJGZlp1Le>

Although it is not an easy thing for some candidates to pass the exam, but our GCP-GCX question torrent can help aggressive people to achieve their goals. This is the reason why we need to recognize the importance of getting the test GCP-GCX certification. If you have any doubt about our products that will bring a lot of benefits for you. The trial demo of our GCP-GCX question torrent must be a good choice for you. By the trial demo provided by our company, you will have the opportunity to closely contact with our GCP-GCX exam torrent, and it will be possible for you to have a view of our products.

Nowadays, using electronic materials to prepare for the exam has become more and more popular, so now, you really should not be restricted to paper materials any more, our electronic GCP-GCX exam torrent will surprise you with their effectiveness and usefulness, and the pass rate of GCP-GCX Practice Test is high as 98% to 100%. I can assure you that you will pass the exam as well as getting the related certification under the guidance of our training materials GCP-GCX as easy as pie.

>> **Genesys GCP-GCX Test Fee** <<

Latest GCP-GCX Exam Review, Reliable GCP-GCX Exam Cost

You won't find verified GCP-GCX exam dumps questions to prepare for Genesys Cloud CX Certified Professional - Consolidated

Exam anywhere. We have GCP-GCX PDF questions dumps that include all the question answers you need for passing the GCP-GCX. Moreover, we have GCP-GCX practice test software for a GCP-GCX prep that allows you to go through real feel of an exam. It also allows you to assess yourself and test your Genesys Cloud CX Certified Professional - Consolidated Exam skills. On all of our practice test and preparation material for the GCP-GCX, we provide 100% money back guarantee. If our products fail to deliver, you can get your money back.

To prepare for the Genesys GCP-GCX certification exam, individuals can take training courses and study materials provided by Genesys. These courses cover a wide range of topics related to Genesys Cloud CX, including installation and configuration, administration, reporting and analytics, and integration with other systems. Individuals can also take practice exams to test their knowledge and identify areas where they need to improve.

The Genesys Cloud CX Certified Professional - Consolidated Exam certification exam is an online test that comprises multiple-choice questions. GCP-GCX Exam is timed, and candidates have 90 minutes to complete it. GCP-GCX exam fee is reasonable, and candidates who pass the exam receive a certificate that demonstrates their expertise in using Genesys Cloud CX solutions. Genesys Cloud CX Certified Professional - Consolidated Exam certification is valid for two years, after which candidates are required to recertify to maintain their certification status.

Genesys Cloud CX Certified Professional - Consolidated Exam Sample Questions (Q82-Q87):

NEW QUESTION # 82

Which of the following items need to be configured for an outbound campaign? (Choose three.)

- A. Evaluation Forms
- B. Contact Lists
- C. Campaigns
- D. Dialing Modes
- E. Agents

Answer: B,C,E

NEW QUESTION # 83

Which of the following attributes ensure that the interactions are routed to the most qualified agent? (Choose two.)

- A. Medians
- B. Languages
- C. Skills
- D. Index Ratings
- E. Knowledge levels

Answer: B,C

Explanation:

Explanation

Languages and skills are two attributes that ensure that the interactions are routed to the most qualified agent.

Languages and skills are ratings that indicate an agent's proficiency or preference for handling certain types of interactions or customers. For example:

* Languages indicate an agent's ability to speak or write in different languages.

* Skills indicate an agent's capability or willingness to handle different media types or queues.

Genesys Cloud CX routing uses these attributes to match each interaction with an agent who has the highest ratings for those attributes. References: <https://help.mypurecloud.com/articles/about-acd-evaluation-methods/>

<https://help.mypurecloud.com/articles/add-language-skills-to-an-agent-profile/>

<https://help.mypurecloud.com/articles/add-acd-skills-to-an-agent-profile/>

NEW QUESTION # 84

Select the factors which can cause report generation failures and increased runtimes. (Choose two.)

- A. Running reports during peak hours.
- B. Asking every team member to run and save a copy of the report.

- C. Reviewing and ensuring the usage of scheduled reports.
- D. Adjusting report parameters in order to include fewer agents, queues, and interactions.

Answer: A,B

Explanation:

Running reports during peak hours and asking every team member to run and save a copy of the report are two factors that can cause report generation failures and increased runtimes. Running reports during peak hours can put additional load on the system and affect its performance and availability. Asking every team member to run and save a copy of the report can create redundant data and consume unnecessary storage space. To avoid these issues, you can follow some best practices for running reports, such as:

Run reports during off-peak hours or schedule them for later delivery.

Share reports with other users instead of creating multiple copies.

Adjust report parameters to include only relevant data and filters.

Review and delete unused or outdated reports regularly. Reference: <https://help.mypurecloud.com/articles/best-practices-for-running-reports/> <https://help.mypurecloud.com/articles/share-a-report/>

NEW QUESTION # 85

Select all the question types available while creating an Evaluation Form. (Choose three.)

- A. Yes/No
- B. Multiple Response
- C. Fill in the blank
- D. Range
- E. Multiple Choice

Answer: A,D,E

Explanation:

Multiple Choice, Yes/No, and Range are three question types available while creating an Evaluation Form in Genesys Cloud CX Quality Management. An Evaluation Form is a template that defines the structure and content of an evaluation. An Evaluation Form consists of various questions that assess different aspects of an agent interaction based on predefined criteria and scoring methods. You can use different types of questions to create an Evaluation Form based on your needs. The other available question types are Comment Box and Scored Comment Box. Reference: <https://help.mypurecloud.com/articles/about-evaluation-forms/> <https://help.mypurecloud.com/articles/create-an-evaluation-form/>

NEW QUESTION # 86

Where can you add preconfigured settings to the phones?

- A. Admin > Telephone > Phone Management > Calls
- B. Admin > Telephone > Phone Management > Base Settings
- C. Admin > Telephone > Phone Management > Phones

Answer: B

Explanation:

Admin > Telephone > Phone Management > Base Settings is where you can add preconfigured settings to the phones in Genesys Cloud CX Telephony Admin menu. Base settings are sets of configuration options that apply to one or more phones in Genesys Cloud CX. Base settings can include various options, such as:

Phone model

Firmware version

Line keys

Soft keys

Feature keys

You can add base settings to the phones by creating and assigning base settings profiles in Genesys Cloud CX Telephony Admin menu. Base settings profiles are templates that contain one or more base settings that apply to a group of phones based on their model or firmware version. Reference: <https://help.mypurecloud.com/articles/base-settings-overview/>

<https://help.mypurecloud.com/articles/create-a-base-settings-profile/>

• • • • •

Latest GCP-GCX Exam Review: https://www.braindumpsqa.com/GCP-GCX_braindumps.html

- DOWNLOAD the newest Braindumpsqa GCP-GCX PDF dumps from Cloud Storage for free: <https://drive.google.com/open?id=1kZ75ZERZxtSoq4QGCIMXbIDrJGZlp1Le>