

시험대비C-C4H56-2411퍼펙트덤프데모문제보기최신 덤프문제



SAP C_C4H56_2411 SAP Certified Associate - Implementation Consultant - SAP Service Cloud Version 2

Questions & Answers PDF
(Demo Version – Limited Content)

For More Information – Visit link below:

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BONUS!!! PassTIP C-C4H56-2411 시험 문제집 전체 버전을 무료로 다운로드하세요: <https://drive.google.com/open?id=1wBmLAEjgtjRUIOmUnVuwIRzQDlyhHNIN>

C-C4H56-2411인증시험은SAP인증시험중의 하나입니다.그리고 또한 비중이 아주 큰 인증시험입니다. 그리고SAP C-C4H56-2411인증시험 패스는 진짜 어렵다고 합니다. 우리PassTIP에서는 여러분이C-C4H56-2411인증시험을 편리하게 응시하도록 전문적이 연구팀에서 만들어낸 최고의C-C4H56-2411덤프를 제공합니다, PassTIP와 만남으로 여러분은 아주 간편하게 어려운 시험을 패스하실 수 있습니다,

SAP C-C4H56-2411 시험요강:

주제	소개
주제 1	Personalization and Extensibility: This part assesses the expertise of a Solution Customization Expert and involves managing personalization, extension fields, validations, and determinations. It looks at how users can tailor and extend the system to meet specific business needs.
주제 2	Master Data: This part evaluates the knowledge of a Data Management Specialist and focuses on setting up master data within the system. It includes configuring essential entities such as Account, Contact, Product, Organization, and employees to support business operations. User Management: This domain tests the abilities of an Access Control Manager and involves managing the creation of users and business roles, including assigning the appropriate authorizations. It ensures the secure and efficient administration of user access within the platform.

주제 3	Service Elements: This part of the exam is designed for a Service Process Designer and covers the configuration of Service Level Agreements (SLAs), categories, and case routing. It assesses the ability to define and manage service elements that impact customer support workflows.
주제 4	Managing Clean Core: This part of the exam is designed for a Platform Optimization Lead and focuses on evaluating and applying clean core principles to customer experience solutions. It measures the ability to maximize business process agility, reduce adaptation efforts, and accelerate innovation.
주제 5	Basic Setup This section of the exam measures the skills of a System Administrator and covers the initial configuration steps required to set up the SAP Service Cloud Version 2 system for the first time. It assesses the ability to perform foundational setup tasks to ensure the system is ready for use.

>> C-C4H56-2411퍼펙트 덤프데모문제 보기 <<

완벽한 C-C4H56-2411퍼펙트 덤프데모문제 보기 덤프는 시험패스의 가장 좋은 공부자료

PassTIP는 저희 제품을 구매한 분들이 100%통과율을 보장해드리도록 최선을 다하고 있습니다. PassTIP를 선택한 것은 시험패스와 자격증취득을 예약한것과 같습니다. PassTIP의 믿음직한 SAP인증 C-C4H56-2411덤프를 공부해보세요.

최신 SAP Certified Associate C-C4H56-2411 무료샘플문제 (Q54-Q59):

질문 # 54

What is the only way to change an active case type?

- A. Use the Draft status.
- B. **Perform the Create New Version action.**
- C. It is not possible to change an existing case type.
- D. Copy an existing case type.

정답: B

설명:

In SAP Service Cloud Version 2, once a case type is active, it cannot be directly modified. The only way to change an active case type is to perform the Create New Version action. This action creates a new version of the case type, allowing administrators to make changes while preserving the original. According to SAP documentation, "To modify an active case type, you must create a new version using the Create New Version action, as direct changes to active case types are not permitted." It is not possible to change an existing case type (A) is incorrect, as creating a new version is allowed. Using the Draft status (B) applies to new case types, not active ones. Copying an existing case type (C) creates a separate case type, not a modification of the active one.

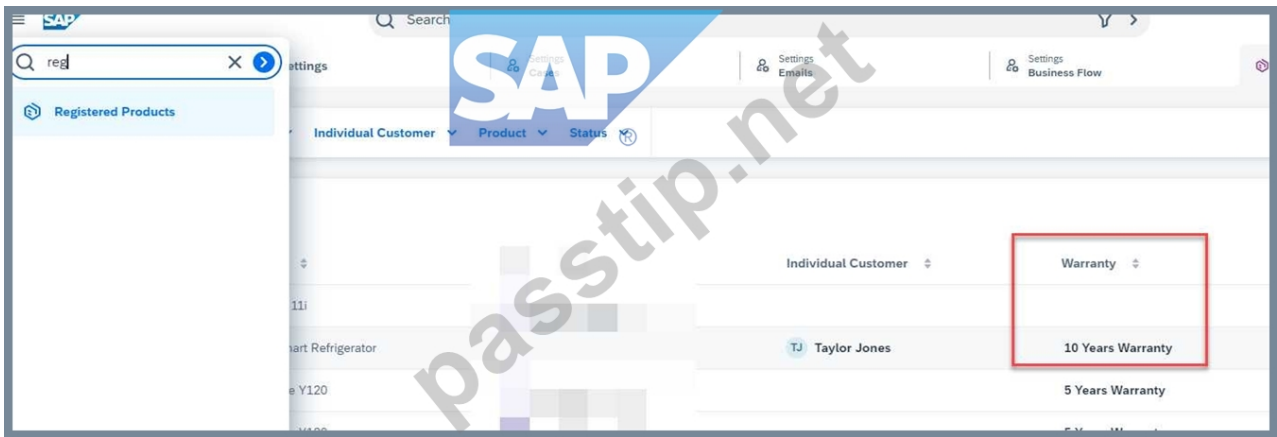
Reference:

SAP Help Portal: Case Type Configuration in SAP Service Cloud V2

SAP Learning: Managing Case Types

질문 # 55

What is one of the main uses for warranty management in SAP Service Cloud Version 2?



- A. The warranty is assigned to a registered product.
- B. The warranty is assigned to a contract.
- C. The system can be set up so that certain service levels are not covered.
- D. Routing rules can be applied to warranties.

정답: A

질문 # 56

Which of the following standard charts are available in the All Cases worklist? Note: There are 3 correct answers to this question.

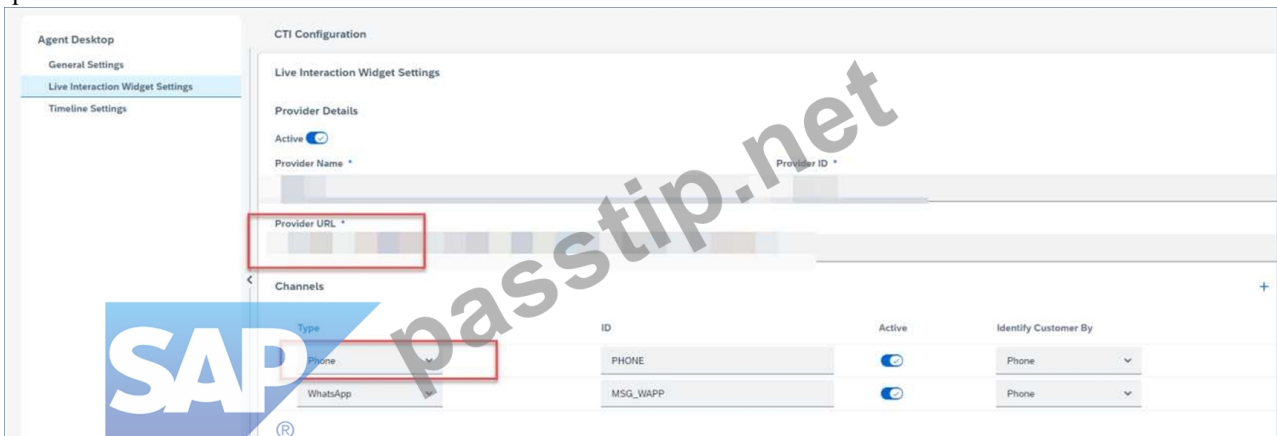


- A. Cases by Service Team
- B. Cases by Priority
- C. Cases by Category
- D. Cases by Source/Channel
- E. Cases by SLA

정답: B,C,D

질문 # 57

What steps must an administrator perform to enable the phone channel in Agent Desktop? Note: There are 2 correct answers to this question.



- A. Add the phone channel to the live interaction widget.
- B. Obtain API token credentials from the CTI provider.

- C. Add a mashup service in Agent Desktop.
- D. Integrate with a third-party Computer Telephony Integrator (CTI) provider.

정답: A,D

질문 # 58

What functionality can you use to trigger an SAP S/4HANA transaction from the Agent Desktop? Note: There are 2 correct answers to this question.

- A. Action
- B. Custom entity
- C. Mashup
- D. Business flow

정답: A,C

설명:

To trigger an SAP S/4HANA transaction from the Agent Desktop in SAP Service Cloud V2, Action can be configured to initiate specific transactions or processes in S/4HANA, such as creating a service order. Mashup is another functionality that allows embedding or linking to external S/4HANA transactions within the Agent Desktop interface. According to SAP documentation, "Actions and mashups enable seamless integration with SAP S/4HANA by triggering transactions directly from the Agent Desktop." Business flow (B) is not a standard term in Service Cloud V2 for this purpose. Custom entity (D) is used for data modeling, not triggering transactions.

Reference:

SAP Help Portal: Agent Desktop Integration with SAP S/4HANA

SAP Community: Mashup and Action Configuration

질문 # 59

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PassTIP 의 SAP인증 C-C4H56-2411덤프는 PDF버전과 소프트웨어버전 두가지 버전으로 되어있는데 소프트웨어버전은 시뮬레이션버전입니다. 소프트웨어버전의 문제를 푸는 과정은 시험현장을 연상케하여 시험환경에 먼저 적응하여 실제시험에서 높은 점수를 받도록 도와드릴수 있습니다.

C-C4H56-2411시험패스 가능한 인증덤프자료 : <https://www.passtip.net/C-C4H56-2411-pass-exam.html>

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