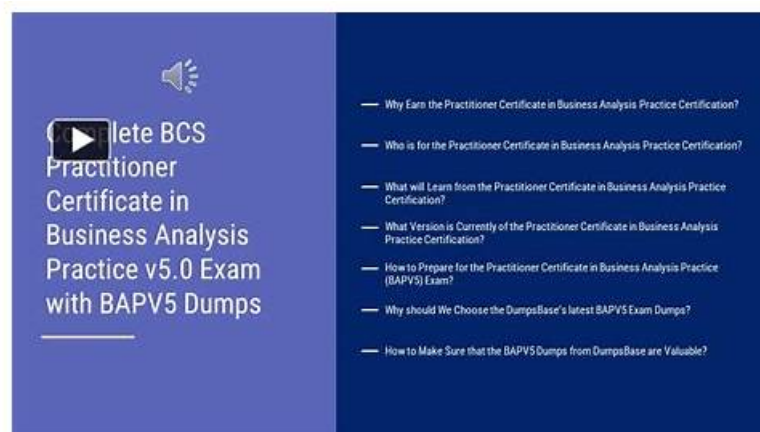


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We hope this article has given you a good overview of the BCS BAPv5 Exam and what you can expect from it. As always, we recommend you start preparing for your exam as early as possible to give yourself the best chance of success. Pass4cram offers a wide range of study materials and resources to help you prepare, including practice questions, dumps, and a study guide.

BCS BAPv5 Exam Overview:

Certification Vendor:	BCS, The Chartered Institute for IT
Exam Name:	BCS Practitioner Certificate in Business Analysis Practice v5.0
Exam Number:	BAPv5
Exam Format:	Multiple Choice, Scenario-based
Exam Price:	GBP £195-£250 (varies by provider)
Related Certifications:	BCS International Diploma in Business Analysis BCS Certificate in Business Analysis Practice
Exam Duration:	60 minutes
Available Languages:	English
Real Exam Qty:	40
Certificate Validity Period:	No expiry
Passing Score:	26/40 (65%)
Sample Questions:	BCS BAPv5 Sample Questions
Exam Way:	Online (proctored) or Test Centre
Pre Condition:	No formal prerequisites, but BCS Foundation Certificate in Business Analysis recommended
Official Syllabus URL:	https://www.bcs.org/business-analysis/bcs-certificate-in-business-analysis-practice/

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BCS BAPv5 Exam Syllabus Topics:

Topic	Details
Topic 1	Analysing and Managing Stakeholders: In this section of the exam, the topics covered explain the activities required to engage stakeholders. It also covers identifying generic stakeholder categories using the stakeholder wheel and how to utilize the CATWOE technique to analyze stakeholder perspectives.
Topic 2	Analyzing the Current State: This section of the exam covers choosing the most viable method methods to research the business situation and how to utilize tools to represent the current business situation.
Topic 3	Establishing the Target State: In this section, the topics covered include utilizing a business activity mode and how to pinpoint the five activities included in a BAMExplain the three types of business events.
Topic 4	Strategic Context for Business Analysis: This section of the exam covers the purpose of an organization's vision. how to apply a suitable technique to analyze the internal environment of an organization and use a suitable technique to analyze the external environment of an organization.

BCS Practitioner Certificate in Business Analysis Practice v5.0 Sample Questions (Q27-Q32):

NEW QUESTION # 27

Fund42morrow Group is considering setting up a new company in the group to offer an innovative investment scheme aimed at encouraging people under 18 to save for their future. It has identified that the proposed new company must have regulatory approval and significant investment.

In which area of Porter's Five Forces model would a competitor record this activity?

- **A. Threat of new entrants.**
- B. Bargaining power of suppliers.
- C. Bargaining power of customers.
- D. Threat of substitute products.

Answer: A

Explanation:

In Porter's Five Forces, "Threat of new entrants" assesses how easy it is for new organisations to enter an industry and compete, and it focuses heavily on barriers to entry. The business analysis text explains that new entrants are more likely to move into a market if it looks attractive and the barriers to entry are low, and it lists typical barriers created by incumbents or inherent in the domain. These include (among others) substantial investment required and other structural constraints that make entry difficult.

In the scenario, Fund42morrow's proposed new under-18 investment scheme requires regulatory approval and significant investment. Both are classic barriers to entry. Regulatory approval acts as a gatekeeper constraint: a new firm cannot legally operate until it satisfies the regulator's requirements, which can slow entry, increase cost, and raise compliance risk. Significant investment is explicitly highlighted in the text as a barrier because a new entrant may struggle to obtain sufficient funds to compete effectively.

A competitor analysing this situation would therefore record Fund42morrow's activity under Threat of new entrants, since it describes a potential new competitor entering the market and the barriers (approval and capital) that influence whether entry is feasible and how strong that competitive threat could become.

NEW QUESTION # 28

A business analyst working for a small organisation has identified a specific pain point.

- * They develop 3 possible solutions that can be piloted.
 - * They conduct workshops to capture feedback related to the pilots.
 - * They use the Double Diamond model as part of the design process.
- Which of the following stages of Design Thinking is present in the bullet points?

- A. Define
- **B. Evaluate**
- C. Create
- D. Empathise

Answer: B

Explanation:

The bullet points describe taking candidate solutions and testing them, then collecting feedback to learn and decide what to do next. In design and change approaches, that is the essence of evaluation: trialling options (pilots) and assessing their suitability using stakeholder input and evidence.

The business analysis guidance places this kind of work in the "evaluate options / evaluate solution" part of the lifecycle: after a need is understood and options are generated, the next step is to assess them by considering feasibility, benefits, impacts, and risks, using structured stakeholder engagement such as workshops. Workshops are explicitly identified as an investigation technique used to gather and validate information collaboratively, which fits "workshops to capture feedback" from pilots.

Within a Double Diamond-style design process, developing multiple pilot solutions aligns with exploring the solution space, and then running pilots and gathering feedback aligns with converging by evaluating what works in practice and what should be refined, scaled, or discarded. That activity is best represented by Evaluate rather than Empathise (understanding users), Define (clarifying the problem), or Create (generating ideas without yet testing them).

Therefore, the stage present in the bullet points is Evaluate (Option C).

NEW QUESTION # 29

TeamClothing sells clothes through its shops based around the country. If a customer in a shop cannot find the item they wish to buy, a sales assistant can order it for them online and when it arrives, the customer can then collect the item from the shop. Customers may also order directly from TeamClothing's website. Orders from the website are usually delivered to the customer's home address. Online customers also automatically receive a monthly catalogue from the firm, which lists current offers. Three events are of particular interest:

Shop sales assistants ordering items for a customer online
Customers ordering through the website
Sending a monthly catalogue to website customers

How would these events be classified?

- A. External = 1; Time-based = 1; Internal = 1.
- **B. External = 2, Time-based = 1**
- C. External = 3
- D. Internal = 2; Time-based = 1.

Answer: B

Explanation:

An event is something that happens or occurs within or outside an organisation or project that triggers or affects an activity or process. Events can be classified into three types: external, internal and time-based. Therefore, option B is the correct answer, as it correctly classifies the events of interest in this scenario according to their types. External events are events that originate from outside the organisation or project and are beyond its control or influence. An example of an external event in this scenario is customers ordering through the website, as it originates from outside TeamClothing and is beyond its control or influence. There are two external events in this scenario. Internal events are events that originate from within the organisation or project and are under its control or influence. An example of an internal event in this scenario is shop sales assistants ordering items for a customer online, as it originates from within TeamClothing and is under its control or influence. There are no internal events in this scenario. Time-based events are events that occur at regular intervals or on specific dates or times. An example of a time-based event in this scenario is sending a monthly catalogue to website customers, as it occurs at regular intervals (every month). There is one time-based event in this scenario.

NEW QUESTION # 30

A software development company has been receiving increased customer complaints about the user interface of their new mobile app, leading to a drop in user engagement and app downloads.

Which of the following will enable a business analyst to identify the root causes of the problematic attitudes observed by the company?

- A. Empathy map
- **B. Rich pictures**
- C. Mind map

Answer: B

Explanation:

The technique that best supports identifying root causes of problematic attitudes is the rich picture. The documentation explains that many problematic business situations have "human and cultural aspects" that traditional structured models (like process or data models) cannot capture well. These aspects include differing viewpoints, misunderstandings, stress, dissatisfaction with management,

frustration at inadequate resources, and other "people" factors that can directly affect outcomes. A rich picture explicitly enables the analyst to document these human factors alongside information flows and other issues, because it is intentionally unstructured and allows a "brain dump" of what is happening and how people feel about it.

The guidance also positions rich pictures as particularly useful in messy situations with multiple causes, helping the analyst see connections between issues and progressively enrich understanding as new information emerges. This matters in the scenario: complaints about the UI may reflect deeper causes such as poor navigation, unclear content, inconsistent interaction patterns, internal constraints, or misalignment between user expectations and design choices—plus stakeholder tensions about priorities. A rich picture is designed to surface and connect these causes and perceptions early in investigation.

A mind map can help structure information, but the rich picture is explicitly highlighted as the technique that captures the essence of the whole situation, especially where attitudes and cultural factors are significant.

NEW QUESTION # 31

A PESTLE analysis is being conducted for a small manufacturing company. The following has been discovered.

The company's electricity provider is planning changes to the way in which electricity usage is calculated, it is likely that this will lead to increased electricity costs.

An amendment to the Data Protection Act has recently been introduced. It states that information held about employees' payroll can now be held for more than six years, as long as the individual remains an employee. How will this information be categorised in the PESTLE analysis? Select the TWO that apply.

- A. Technological
- B. Political
- C. Economic
- D. Environmental
- E. Legal

Answer: C,E

Explanation:

Explanation

A PESTLE analysis is a technique for identifying and evaluating the political, economic, social, technological, legal and environmental factors that affect an organisation or project. It helps to assess the opportunities and threats that arise from the external environment. Therefore, options A and B are correct answers, as they are categories of factors that can be included in a PESTLE analysis for a small manufacturing company. They describe different aspects of the external environment that influence the company's situation and prospects.

Option A describes a legal factor, which is a factor related to laws, regulations, standards or policies that govern an organisation or project. An example of a legal factor is an amendment to the Data Protection Act, which affects how information about employees' payroll can be held by an organisation. Option B describes an economic factor, which is a factor related to money, markets, trade or resources that affect an organisation or project. An example of an economic factor is a change in electricity usage calculation by an electricity provider, which affects how much electricity costs for an organisation. Option C is not a correct answer, as political is not a factor that has been discovered in the investigation for the PESTLE analysis. A political factor is a factor related to government, politics, power or conflict that affect an organisation or project. Option D is not a correct answer, as technological is not a factor that has been discovered in the investigation for the PESTLE analysis. A technological factor is a factor related to science, innovation, invention or discovery that affect an organisation or project. Option E is not a correct answer, as environmental is not a factor that has been discovered in the investigation for the PESTLE analysis. An environmental factor is a factor related to nature, ecology, climate or geography that affect an organisation or project.

References: BCS Practitioner Certificate in BAP Specimen, page 35.

NEW QUESTION # 32

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