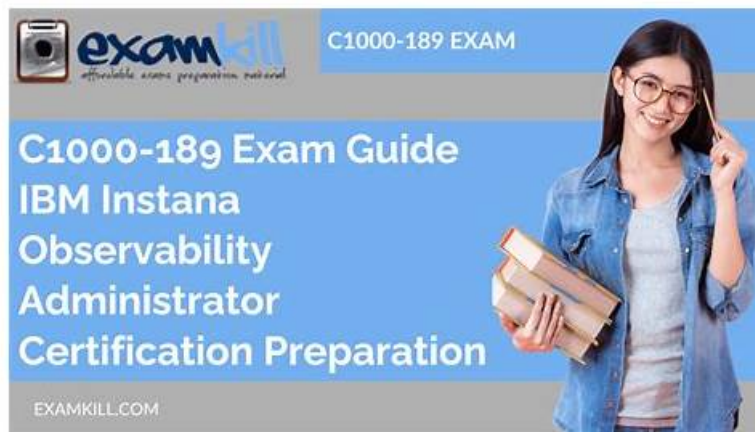


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IBM C1000-189 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Security and Compliance: This section of the exam measures the skills of IT Security Analysts and focuses on the data protection and compliance aspects of Instana deployment. Candidates must describe and implement data retention policies, plan for regulatory compliance, secure APIs, manage user access, and interpret audit logs. The goal is to ensure secure system configurations that align with organizational and regulatory standards.
Topic 2	<ul style="list-style-type: none">• Configuration: This section of the exam measures the skills of DevOps Administrators and evaluates their ability to configure and optimize Instana operational settings. It involves setting up business process monitoring, configuring both cloud and serverless agents, and defining agent proxy parameters. Candidates will learn to implement various technologies and sensors, manage OpenTelemetry integrations, set up smart alerts, create service naming rules, and define custom SLIs and payloads for alert channels. Managing licenses and ensuring proper configuration of alerts and notifications are also key components of this domain.

Topic 3	<ul style="list-style-type: none"> • Troubleshooting: This section of the exam measures the skills of System Support Engineers and focuses on resolving technical and operational issues in Instana. It includes configuring log levels, collecting logs for debugging, and identifying connectivity issues between agents and the backend. Candidates will troubleshoot installation failures, diagnose communication problems, and apply corrective measures to ensure consistent Instana performance and stability across environments.
Topic 4	<ul style="list-style-type: none"> • Installation: This section of the exam measures the skills of System Implementation Specialists and focuses on installing and deploying Instana across different environments. It includes installing the Instana backend, deploying and configuring agents, and migrating existing Instana setups. Candidates will also demonstrate their ability to implement Synthetic Monitoring and manage Points of Presence (PoPs) effectively for end-to-end performance validation.
Topic 5	<ul style="list-style-type: none"> • Operations: This section of the exam measures the skills of Application Monitoring Specialists and covers daily operational tasks for managing Instana environments. It includes configuring website and application monitoring, handling synthetic monitoring, and creating incidents, issues, and alerts. Candidates will analyze infrastructure performance, set maintenance windows, and design custom dashboards. They are also expected to interpret golden signals, evaluate alerts, use analytics, and perform backup or restore operations to maintain optimal system performance.
Topic 6	<ul style="list-style-type: none"> • Integration: This section of the exam measures the skills of Integration Engineers and assesses their proficiency in connecting Instana with external monitoring and automation tools. Candidates must demonstrate knowledge of integrating agent-based systems such as Omegamon, ITM, and ITCAM, as well as external platforms like Prometheus and Grafana. The section also includes configuring alert channels, automation actions, and utilizing the Instana REST API to support customized workflows and data visibility.

IBM Instana Observability v1.0.277 Administrator - Professional Sample Questions (Q17-Q22):

NEW QUESTION # 17

What is a valid method for an administrator to delete the 2FA settings of a user?

- A. Go to settings -> Users, select the user, and delete the 2FA settings there.
- B. Use the kubectl-instana command line utility which provides the reset-2fa command.
- C. Submit a delete request to the API with the user's email.
- D. SSH into the Clickhouse database pod, use SQL to delete the 2FA entry from the user.

Answer: A

Explanation:

Per IBM Instana's security documentation, management of two-factor authentication (2FA) is controlled directly via administrative functions in the web UI. The guidance reads: "Administrators can remove a user's 2FA association by navigating to Settings > Users, choosing the user, and using the remove or reset 2FA option in the UI." This workflow is safe, auditable, and leaves a traceable event in the audit log, satisfying enterprise security policy requirements. Direct API or CLI deletion of 2FA is not the recommended (or documented) method for Instana-managed users, and database-level manipulation (D) is unsupported as it risks data corruption. The UI approach is verified for both on-premises and SaaS installations.

NEW QUESTION # 18

What is the default folder used to install Instana agent in Linux?

- A. /var/lib/instana
- B. /opt/instana/agent/etc/
- C. /opt/instana/agent
- D. /etc/default/instana

Answer: C

Explanation:

IBM Instana installation and agent management documentation specifies: "By default, the Instana agent is installed to the /opt/instana/agent directory on Linux hosts." All primary binaries, configuration, and logs are contained within this root directory, though logs and runtime data are often symlinked or forwarded to standard system directories for rotation. Management scripts and configuration files reside inside this path as well-subdirectories like /etc/ and /data/ are located under /opt/instana/agent. This default directory ensures a consistent and predictable layout across distributions and matches enterprise Linux filesystem standards for third-party agents. Other directories listed (A, B, D) are for data or environment references but are not the root install directory.

NEW QUESTION # 19

What is an agile set of focused security and privacy practices that are used by Instana?

- A. Security and Privacy by Design
- B. Security Orchestration, Automation, and Response
- C. DevSecOps
- D. Agile Security Practice

Answer: A

Explanation:

IBM Instana observability platform is designed with a strong emphasis on security and privacy best practices. According to the official IBM documentation, Instana applies "Security and Privacy by Design" principles throughout its software lifecycle. The documentation specifically states: "Instana implements security and privacy by design to ensure secure software development, deployment, and system operation, integrating data protection into platform architecture and operations from the outset." This framework mandates data minimization, encrypted in-transit and at-rest telemetry, access control, audit logging, and compliance mapping (such as GDPR or industry frameworks) as default features in Instana platform. While DevSecOps and Security Orchestration are supported concepts, the verified and explicit phrase in IBM Instana documents is Security and Privacy by Design, which is referenced in platform release notes and compliance statements. Agile and focused privacy practices are foundational, as Instana delivers enterprise-grade monitoring for regulated environments.

NEW QUESTION # 20

Which language is primarily used for writing Synthetic monitoring API scripts in Instana?

- A. JavaScript
- B. Go
- C. Python
- D. Java

Answer: A

Explanation:

Instana's Synthetic Monitoring module allows administrators to script user journeys and API checks to validate service performance and uptime. According to official IBM documentation, "Synthetic monitoring API scripts use JavaScript as the scripting language for configuring user flows and custom API tests." Instana has designed its synthetic user interface to interpret JavaScript natively which provides powerful, flexible constructs for simulating user interactions, custom API payloads, test logic, and error handling. This ensures broad compatibility with real browser environments and highly customizable synthetic scenarios. Java, Python, and Go are not supported for browser-based or synthetic API scripting in Instana's synthetic monitors. JavaScript is chosen for its ubiquity and ease of integration with DOM-like and API interaction patterns, supporting the most common web-based automation needs as described in the documentation.

NEW QUESTION # 21

Which configuration file contains Instana server connection details for the host agent?

- A. com.instana.agent.main.sender.Backend.cfg
- B. com.instana.agent.main.sender.File.cfg
- C. com.instana.agent.main.config.Agent.cfg
- D. com.instana.agent.main.sender.Server.cfg

Answer: D

