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PEGACPDC25V1 Test Answers



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Pegasystems PEGACPDC25V1 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> Engagement policies: Addresses creating engagement policies, strategies, and customer journeys that govern contact timing and frequency.
Topic 2	<ul style="list-style-type: none"> AI and Arbitration: Explores AI-powered action arbitration, prioritization, and using business levers for action selection.
Topic 3	<ul style="list-style-type: none"> Channels: Covers implementing real-time containers, offer emails, and third-party integrations for multi-channel delivery.
Topic 4	<ul style="list-style-type: none"> Next-Best-Action concepts: Covers one-to-one engagement fundamentals, contact center optimization, always-on outbound strategies, and next-best-action optimization.
Topic 5	<ul style="list-style-type: none"> Actions and treatments: Focuses on defining and managing customer actions for web and outbound channels.
Topic 6	<ul style="list-style-type: none"> Decision strategies: Focuses on building decision strategies with business logic to power the decisioning engine.

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It requires a comprehensive understanding of the required skills and test topics. To help candidates pass the PEGACPDC25V1 exam, Prep4SureReview has hired qualified experts to compile such Pegasystems PEGACPDC25V1 Exam Dumps that will be essential for your successful preparation in a short time. Our experts have designed such Certified Pega Decisioning Consultant 25 (PEGACPDC25V1) practice test material that eliminates your chances of failing the Certified Pega Decisioning Consultant 25 (PEGACPDC25V1) exam.

Pegasystems Certified Pega Decisioning Consultant 25 Sample Questions (Q33-Q38):

NEW QUESTION # 33

U+ BankT a retail bank, uses Pega Customer Decision Hub to manage various business changes throughout their operations. The bank's team members need to understand which change request type to use for different business scenarios they encounter. Select each change request type on the left, and drag it to the matching scenario descriptions on the right:

Change Request Type	Answer Area
Create New Action	Scenario The bank needs to launch a completely new mortgage product offer targeting first-time homebuyers.
Update Existing Action	Regulatory changes require modifications to an existing credit card engagement policy.
Request Type Other	The fraud detection scorecard needs urgent updates due to emerging threats.
Fast-track Change Request	Complex changes are needed to the arbitration rules and engagement strategies.

Answer:

Explanation:

Change Request Type	Answer Area
Create New Action	Scenario The bank needs to launch a completely new mortgage product offer targeting first-time homebuyers.
Update Existing Action	Regulatory changes require modifications to an existing credit card engagement policy.
Request Type Other	The fraud detection scorecard needs urgent updates due to emerging threats.
Fast-track Change Request	Complex changes are needed to the arbitration rules and engagement strategies.

NEW QUESTION # 34

You are a decisioning architect on a next-best-action project and are responsible for designing and implementing decision strategies. Select each component on the left and drag it to the correct requirement on the right.

Answer:

Explanation:

NEW QUESTION # 35

A financial institution has created a new policy that states the company will not send more than 500 emails per day. Which option allows you to implement the requirement?

- A. Applicability rules
- B. Suppression rules
- **C. Volume constraints**
- D. Outbound channel limits

Answer: C

Explanation:

Volume constraints allow you to limit the number of times an action is presented to customers across one or more channels. You can use volume constraints to implement a policy that restricts the number of emails sent per day. Outbound channel limits are used to limit the number of customers contacted per channel per run, not per day. Suppression rules are used to exclude customers from receiving an action based on certain conditions, such as opt-out preferences or recent purchases. Applicability rules are used to determine whether an action is relevant for a customer based on their profile or context, not based on the number of times the action is presented. Verified References: Certified Pega Decisioning Consultant | Pega Academy, Volume constraints

NEW QUESTION # 36

U+ BankT a retail bank, uses Pega Customer Decision Hub to manage various business changes throughout their operations The bank's team members need to understand which change request type to use for different business scenarios they encounter Select each change request type on the left, and drag it to the matching scenario descriptions on the right:

Create New Action

Update Existing Action

Request Type Other

Fast-track Change Request

Scenario

The bank needs to launch a completely new mortgage product offer targeting first-time homebuyers

Regulatory changes require modifications to an existing credit card engagement policy.

The fraud detection scorecard needs urgent updates due to emerging threats.

Complex changes are needed to the arbitration rules and engagement strategies.

Change Request Type

Answer:

Explanation:

Create New Action

Update Existing Action

Request Type Other

Fast-track Change Request

Scenario

The bank needs to launch a completely new mortgage product offer targeting first-time homebuyers

Regulatory changes require modifications to an existing credit card engagement policy.

The fraud detection scorecard needs urgent updates due to emerging threats.

Complex changes are needed to the arbitration rules and engagement strategies.

Change Request Type

Create New Action

Update Existing Action

Fast-track Change Request

Request Type Other

Explanation:

Change Request Type	Answer Area	Scenario	Change Request Type
Create New Action		The bank needs to launch a completely new mortgage product offer targeting first-time homebuyers	Create New Action
Update Existing Action		Regulatory changes require modifications to an existing credit card engagement policy.	Update Existing Action
Request Type Other		The fraud detection scorecard needs urgent updates due to emerging threats.	Fast-track Change Request
Fast-track Change Request		Complex changes are needed to the arbitration rules and engagement strategies.	Request Type Other

NEW QUESTION # 37

An outbound run identifies 150 Standard card offers, 75 on email, and 75 on the SMS channel. If the following volume constraint is applied, how many actions are delivered by the outbound run?

> **Maximum 100 Daily with Channel: Action: StandardCard** 100 remaining

> **Maximum 75 Daily with Channel: Email** 75 remaining

> **Maximum 75 Daily with Channel: SMS** 75 remaining

- A. 0
- B. 75 SMSes and 25 emails
- C. 75 emails 25 SMSes
- D. 1

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